

*Inspiring Confidence.
Accelerating Progress.*



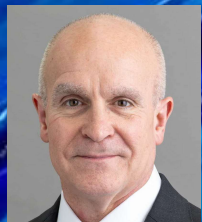
Tokio Marine Holdings

Tokio Marine Presents Annual Investor Day in London

July 9, 2026



Co-Head of International
Kit Yamamoto



Head of Japan
Brad Irick



Head of Japan
Hiroaki Shirota



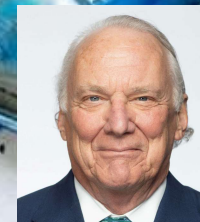
CFO
Yoshinari Endo



CEO/CCO
Masahiro Koike



PHLY CEO
John Glomb



DFG CEO
Don Sherman



TMHCC CEO
Susan Rivera



TMK CEO
Matthew Shaw

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[The Story Behind the Cover]

As we look ahead to "Aspiration 2035" this cover reflects our determination to imagine and shape the future ourselves.
The unfilled space represents the expanding potential of Tokio Marine Group - potential that will continue to grow through the ownership and accountability of each and every employee.

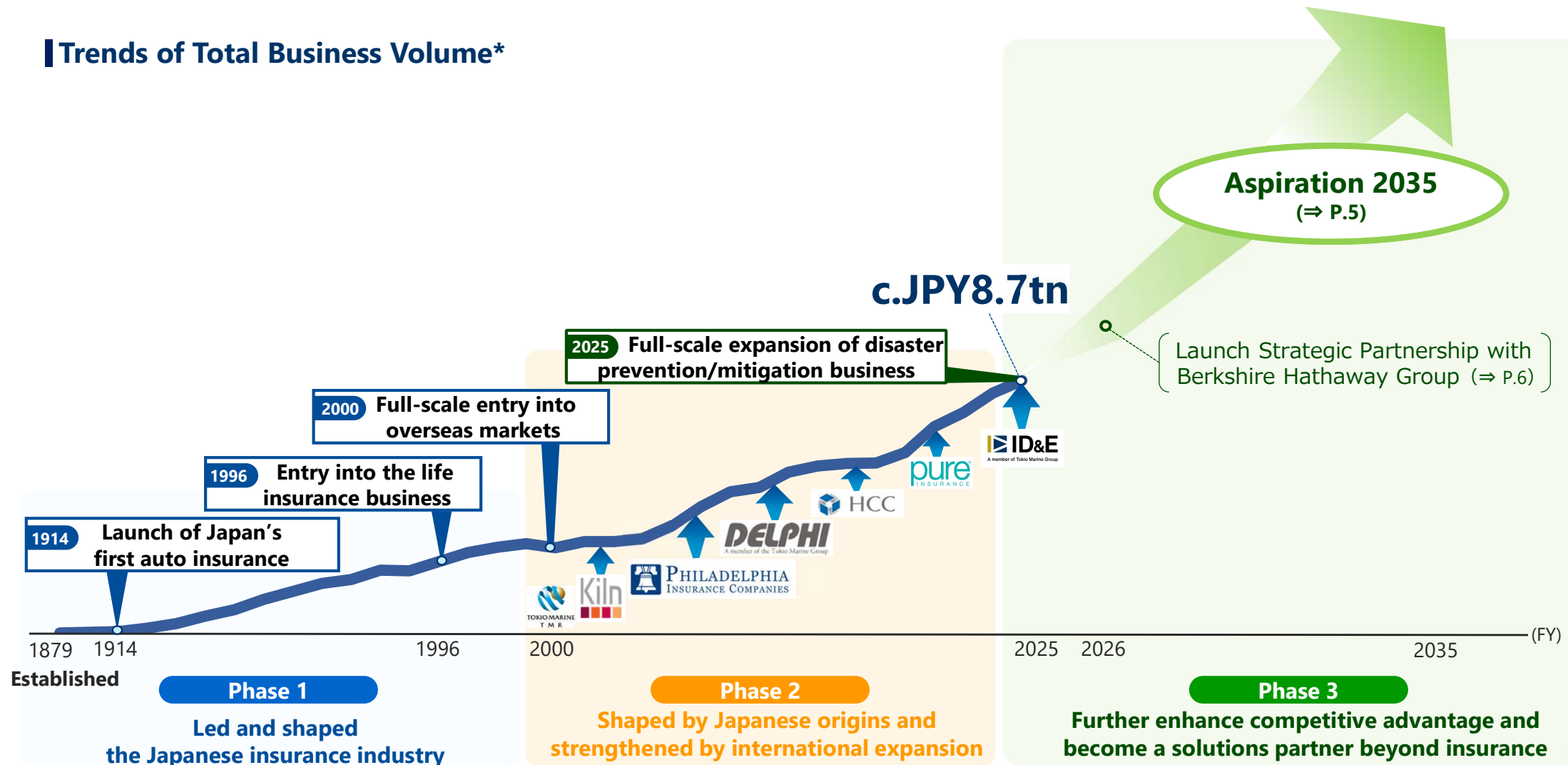
◆Abbreviations used in this material

P&C	: Property & Casualty (Nonlife insurance)	TMNL	: Tokio Marine & Nichido Life Insurance	TMHCC	: Tokio Marine HCC
TMHD	: Tokio Marine Holdings	PHLY	: Philadelphia	TMK	: Tokio Marine Kiln
TMNF	: Tokio Marine & Nichido Fire Insurance	DFG	: Delphi Financial Group	TMSR	: Tokio Marine Seguradora
NF	: Nisshin Fire & Marine Insurance	RSL	: Reliance Standard Life		
TMDI	: Tokio Marine Direct Insurance	SNCC	: Safety National		

Purpose-Driven Evolution

We have created new values as the industry leader, driven by our purpose: “To be there for our customers and society in their times of need.” Entities that share our values have joined the Group, enhancing our value creation over time.

Trends of Total Business Volume*



Group Management that Enhances Competitive Advantage

The Federated model (decentralized and collaborative group management), which strengthens the ownership and accountability of each group company, is accelerating our value creation (profit growth).

Strength of Federated Model

Respecting Autonomy

Management teams who have achieved high profit growth will continually upgrade the solid business model and continue to drive growth

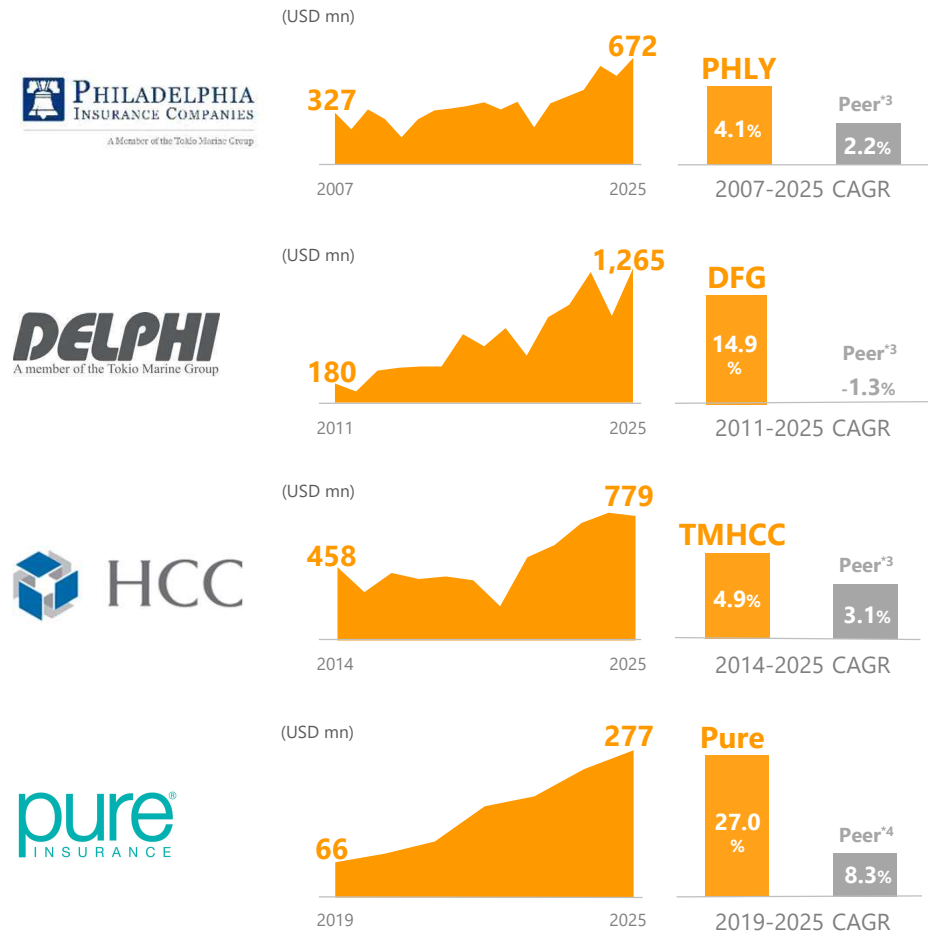
(Establish Group standard guardrails for areas such as governance and risk management)

Leveraging Group Capabilities

Creating group synergies by strengthening the business model of each group company, leveraging the Group's capital, network (cross-selling), investment capabilities, and other resources

Group synergy^{*1} amount: USD **461** mn / year (⇒ P. 23)

Profit growth^{*2} above peers (Profit growth after joining the Group)



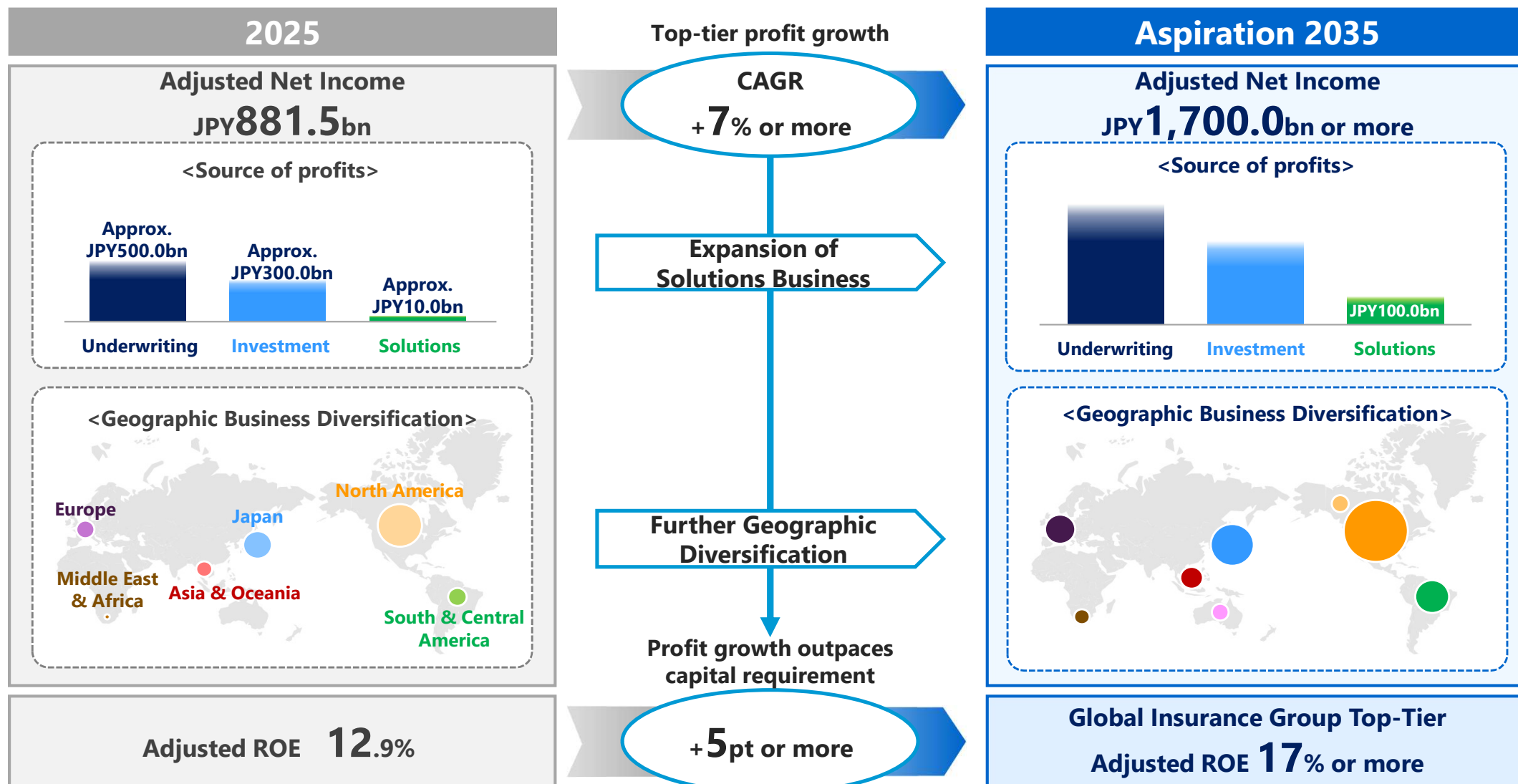
*1: Profit contribution as of end of December 2025

*2: Local accounting basis after-tax profit for TMHD. Peer figures prepared by TMHD based on D&P / analyst consensus data

*3: Chubb, Travelers, AIG *4: Chubb, Cincinnati, AIG

Our Unique Evolution

As a global Group shaped by our Japanese origins and strengthened by our international expansion, we are there for our customers and society, protecting them at all times, committed to realizing a future of safety, security and happiness. We have formulated Aspiration 2035 to serve as our “guidepost” on this journey.



Strategic partnership with Berkshire Hathaway Group

Announced in March 2026, our partnership with Berkshire Hathaway, which is based on an alignment of culture and values, serves as a strategic catalyst, driving sustained mid to long term value creation and accelerating our growth trajectory towards Aspiration 2035.

Three key elements of the strategic partnership

Strategic Equity Investment in TMHD	Collaboration in Reinsurance	Strategic Collaboration in M&A and Global Investment Opportunities
- As the foundation of the partnership, Berkshire will invest in TMHD - Initial acquisition is approximately 2.5% ownership stake of issued and outstanding shares (allocated through the disposition of treasury stock held by TMHD) Berkshire may not acquire more than 9.9% of outstanding shares without prior approval from TMHD Board of Directors	- Reinsure a portion of TMHD Group's insurance portfolio through WAQS* reinsurance - TMHD will acquire a long-term and stable foundation of reinsurance that is less susceptible to cycles in the reinsurance market	- Collaborate on global strategic investment opportunities to drive sustainable business expansion for both companies - Combine TMHD's proven M&A execution capabilities with Berkshire's capital strength

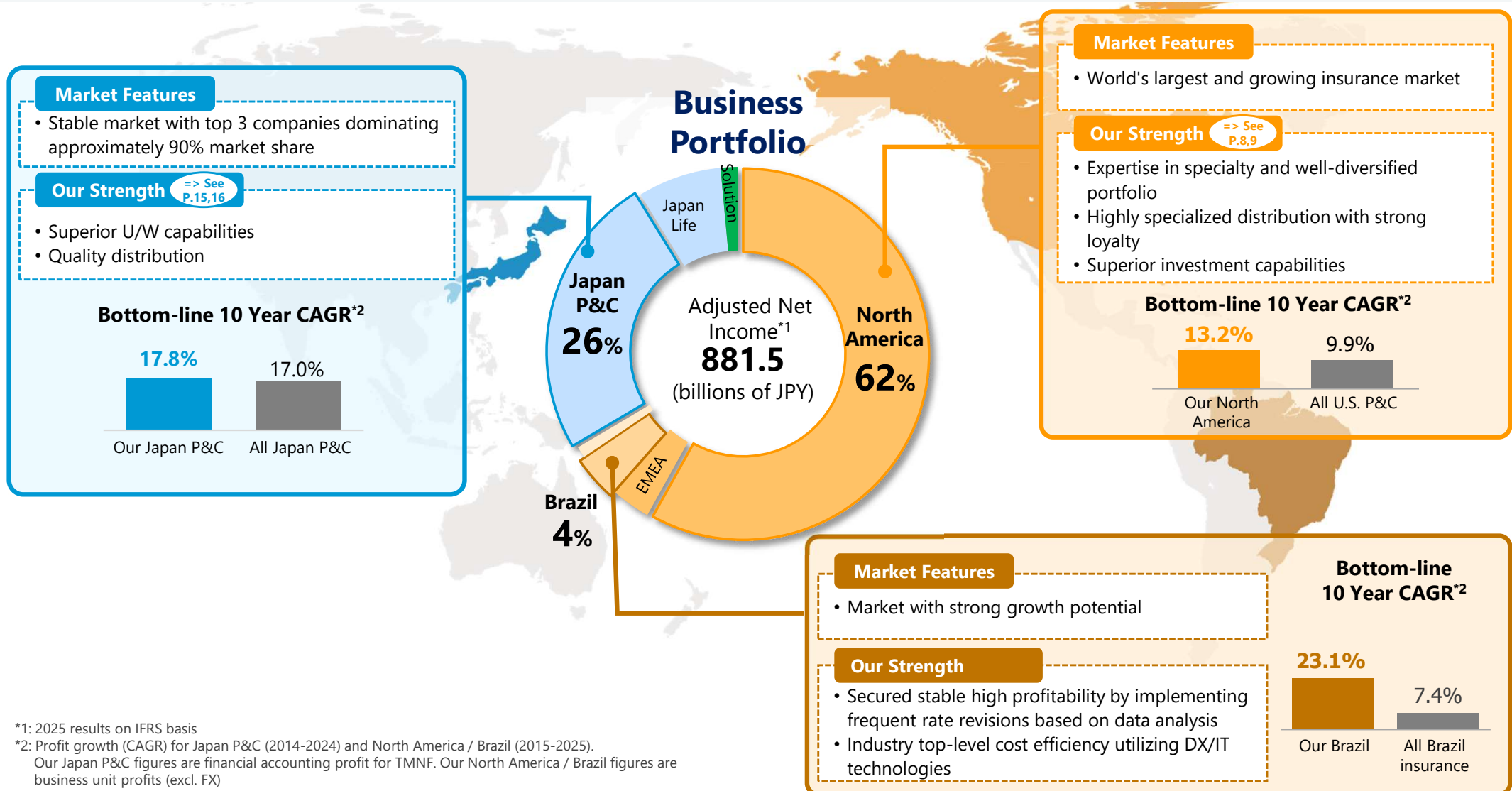
Reduction of earnings volatility in the insurance underwriting portfolio (including natural disaster risks)

The long-term and stable capacity generated to be deployed toward growth areas

Significantly broaden M&A options and opportunities

Business Portfolio with Clear Competitive Advantage

Established competitive advantage globally by adapting to market features, achieving profit growth that outperformed the market.



*1: 2025 results on IFRS basis

*2: Profit growth (CAGR) for Japan P&C (2014-2024) and North America / Brazil (2015-2025).

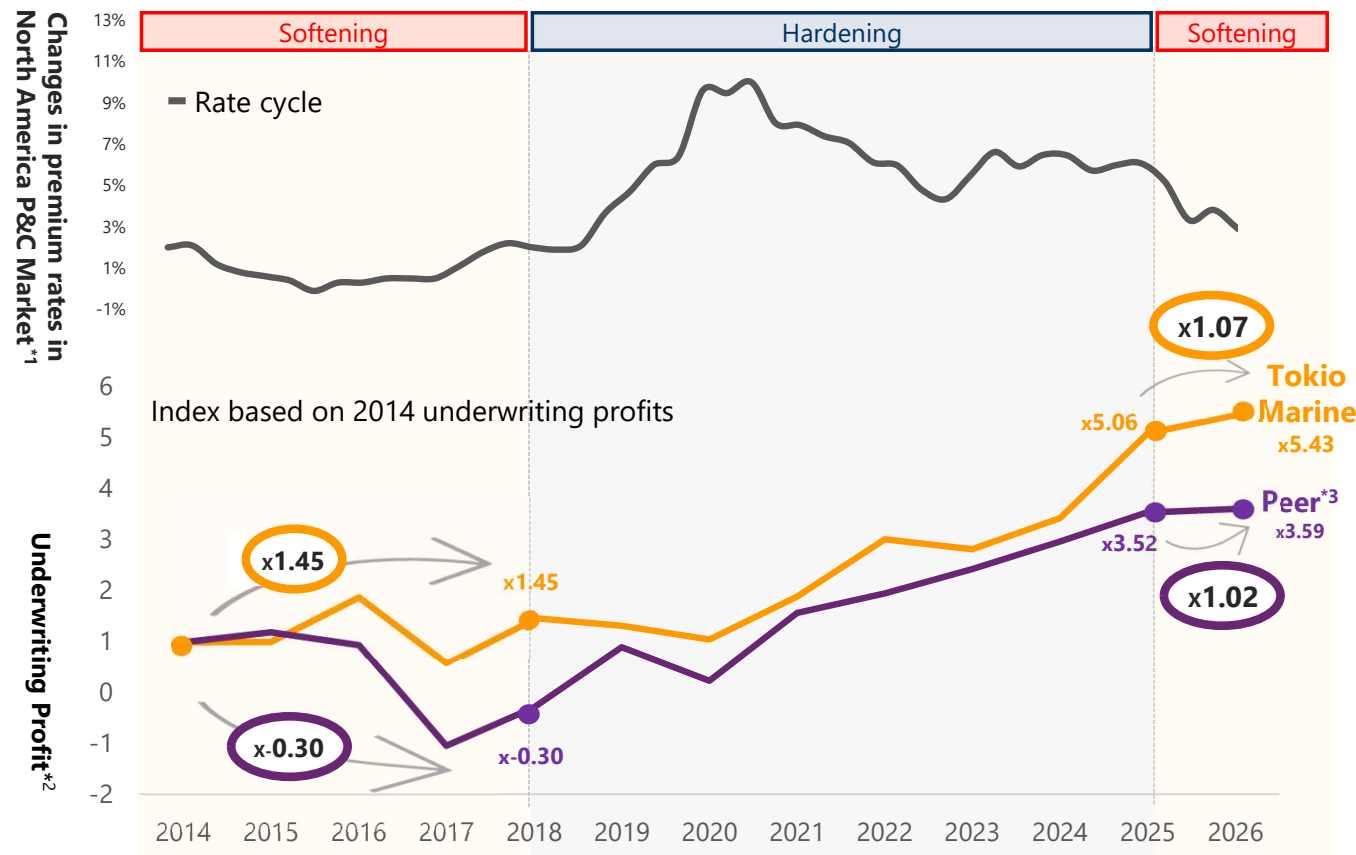
Our Japan P&C figures are financial accounting profit for TMNF. Our North America / Brazil figures are business unit profits (excl. FX)

(Source) Japan P&C: General Insurance Association of Japan, North America: S&P Capital IQ, Brazil: SUSEP

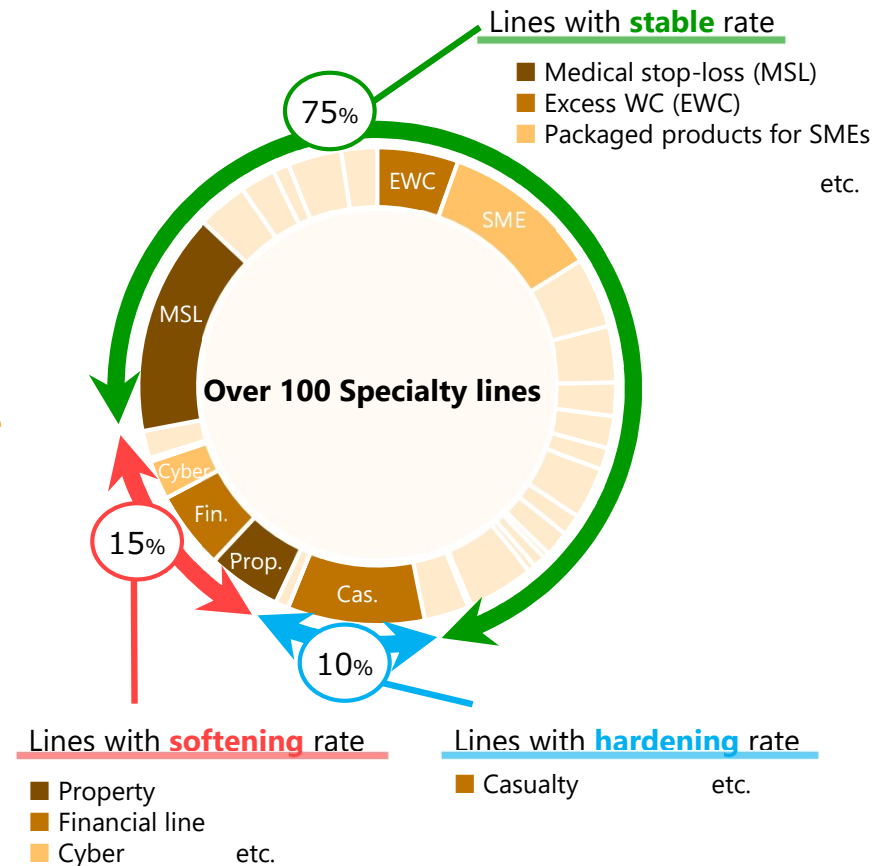
Superior “North America Underwriting” over Rate Cycles

Consistent growth in underwriting profit, surpassing peers, has been achieved through a disciplined underwriting strategy and a diversified portfolio that remains resilient through market cycles.

UWP above peers, especially in a softening cycle



Well-diversified portfolio^{*4}



*1: (Source) WTW “Commercial Lines Insurance Pricing Survey”

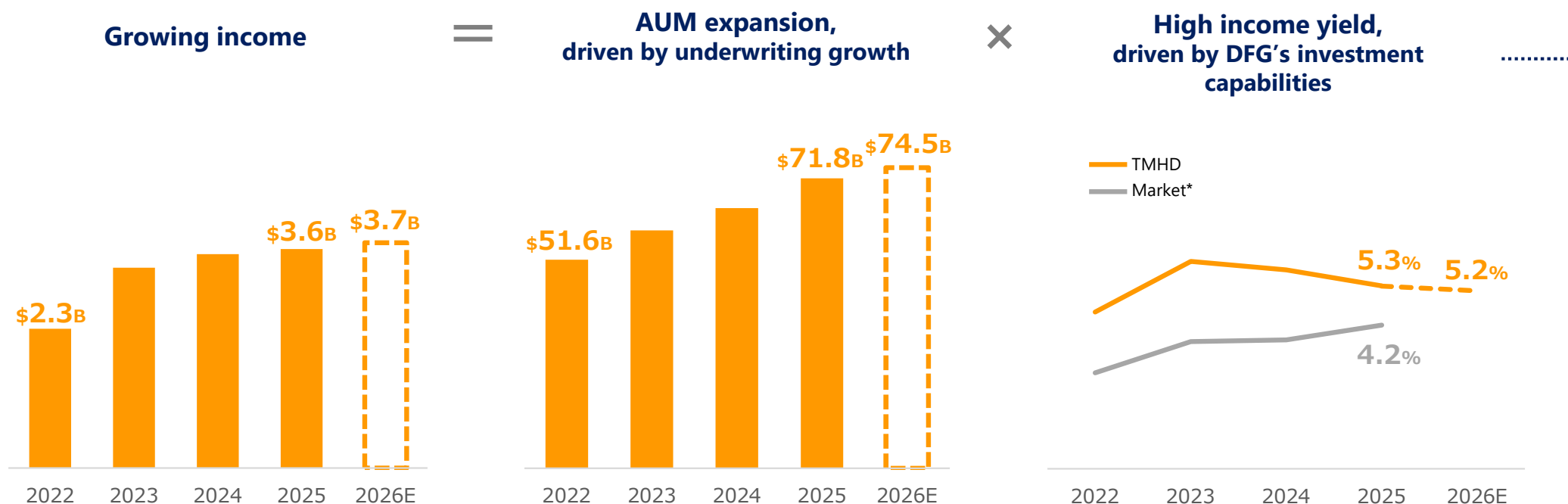
*2: Excluding the impact of the change of prior year's reserves

*3: Chubb, Travelers, AIG (Source) Prepared based on D&P / analyst consensus

*4: Prepared using FY2025 GWP results

Strong Performance of North America Investment Portfolio

High investment returns driven by leveraging long-term, predictable insurance liabilities and DFG's superior investment capabilities.



Strengths of DFG's investment

- ✓ **Long-term, predictable insurance cash flows as a funding base**
→ enabling investments to be held until maturity without being swayed by short-term market volatility
- ✓ **Proven track record of stable returns through market turmoil, including COVID-19 and collapse of Lehman Brothers**
- ✓ **Robust partnerships with external managers**

*: Average for US non-life insurance companies (market capitalization of \$20bn or more)
(Source) S&P Capital IQ, Factset

Track Record of M&A

Our stringent acquisition criteria have driven our strong M&A track record, delivering an ROI of 27.3%.

Track record

In (M&A/new establishment)

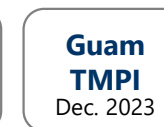
<ROI for large-scale M&A*1>

27.3% > 7%

Cost of Capital



Out (divestment/run-off)



Stringent acquisition criteria

Targets
(Three principles for acquisition)

- ✓ Cultural fit
- ✓ High profitability
- ✓ Solid business model

Hurdle rate

Cost of capital (7%)

- + Risk premium
- + Country interest rate spread

*1: ROI numerator is simple sum of FY2026 projections for adjusted net income, denominator is simple sum of acquisition amounts (differs from ROE, which reflects diversification effect (=ROR / ESR))
ROI based on FY2025 results for adjusted net income is 27.6%

*2: Agent handling construction insurance in the Tokio Marine Highland (former WNC) group owned by TMK

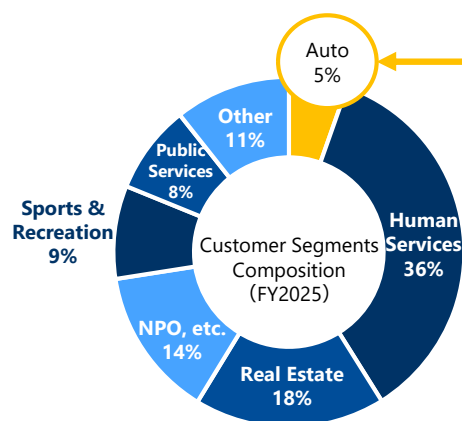
PHLY Update



Build competitive edge focusing on niche customer segments.

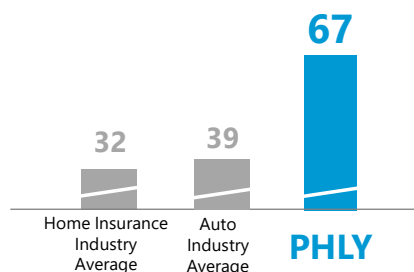
What's PHLY

■ Focus on niche customer segments



■ Strong customer loyalty

Net promoter score*1



Current Focus

■ Latest bolt-on M&A

Ignyte
(Oct 2025)

- Acquired an agency business handling CV insurance^{*2}, which is expected to expand in the United States
- Achieve further profit growth by increasing market share and creating synergies with existing businesses

■ Steady profit growth while managing social inflation

Rate Increases

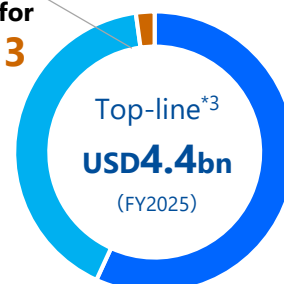
Rate increases above loss-cost

Mitigate Inflation risks

Reducing number of high limit policies/
Reducing sizable litigation cases strategically managed by a dedicated team of highly specialized and experienced employees

■ Portfolio management based on profitability

Stricter Underwriting for less profitable Tier 3
(YoY Growth: -31%)



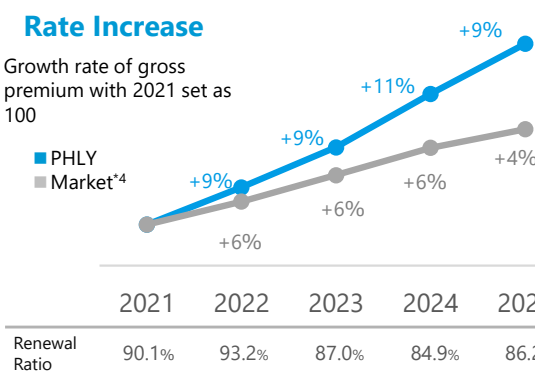
Expand profitable Tier 1
(YoY Growth: +10%)

Results

■ High renewal ratio at rate increase

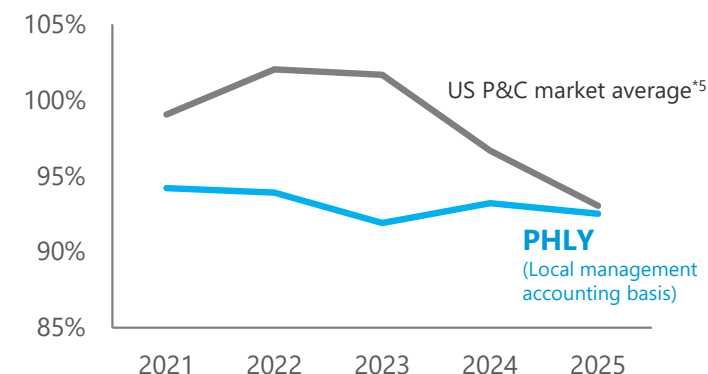
Rate Increase

Growth rate of gross premium with 2021 set as 100



	2021	2022	2023	2024	2025
Renewal Ratio	90.1%	93.2%	87.0%	84.9%	86.2%

■ Favorable combined ratio



*1: (Source) NICE Satmetrix Consumer Net Promoter Benchmark Study

*2: Insurance for enthusiasts of specific models, such as classic cars that are more than 25 years old since manufacture

*3: NWP

*4: (Source) WTW

*5: (Source) S&P Capital IQ

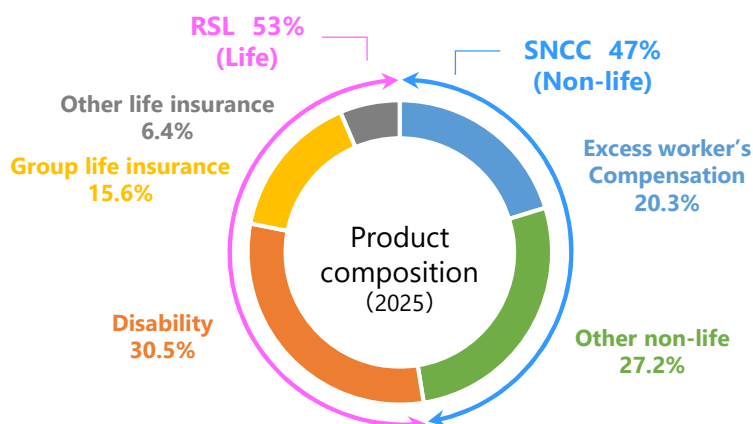
DFG Update



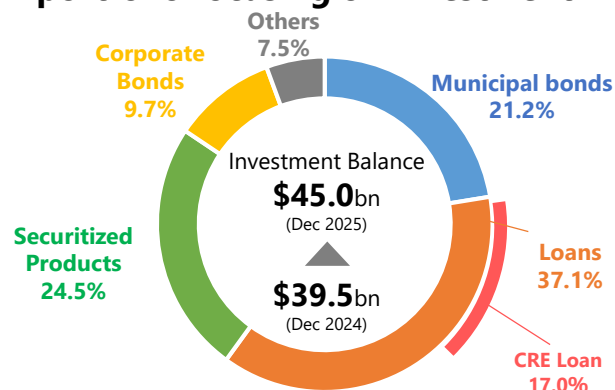
Maintain U/W profit and expand investment income leveraging its strengths.

What's DFG

■ Strength in employee benefits and retirement products / services



■ A long-term, stable asset management portfolio focusing on investment income



In addition to the above, managing \$16.9bn of Group company entrusted assets

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Current Focus

■ Initiatives to improve profitability

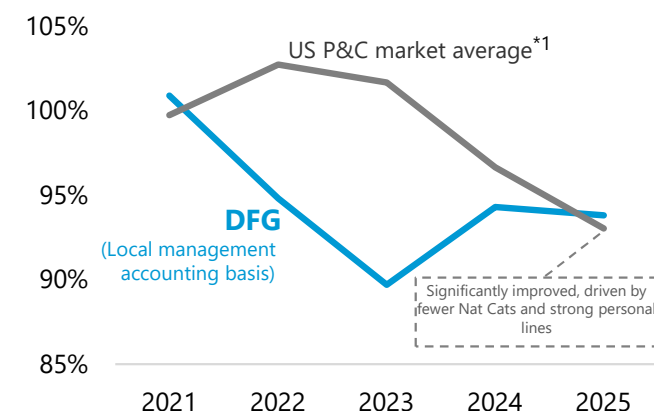
- ✓ SNCC is the market leader in excess workers' compensation. Leveraging their expertise and brand, they actively promote data-driven business operation by incorporating AI and digitalization in wide range of operations including underwriting and claims service
- ✓ RSL is rigorously driving profit improvement initiatives mainly in disability insurance (incl. non-renewal of high-risk policies, disciplined U/W, business efficiency improvement using AI etc.)

■ Response to changes in environment, including rising interest rates

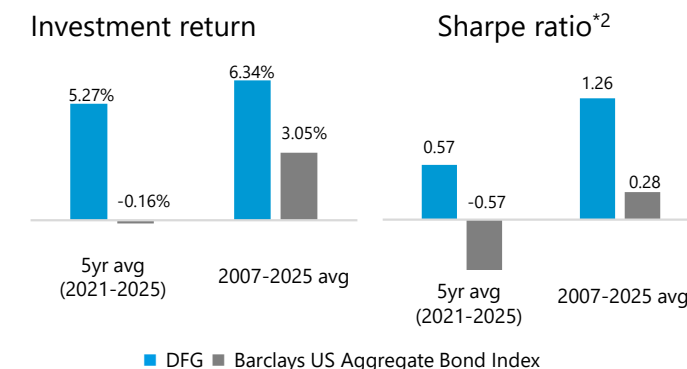
- ✓ Utilize DFG's strength in abilities to gather and analyze information to develop a flexible portfolio according to investment environment
- ✓ Mitigating the impact of declining U.S. interest rates on income returns by increasing investments in attractive fixed-rate assets

Results

■ Combined ratio



■ Track record vs. index



*1: (Source) S&P Capital IQ

*2: Measures return per unit of risk. Calculated as "(Investment return - risk free rate) / Volatility". Risk free rate: LIBOR6M & SOFR6M

TMHCC Update

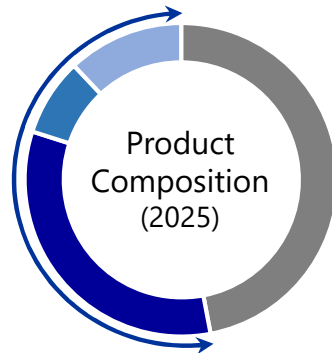


Global leader in specialty insurance with 50 years of deep technical expertise.

What's TMHCC

■ Highly profitable and well-balanced business portfolio

- ✓ Built a diversified specialty portfolio through organic growth, green field operations and bolt-on M&As (more than 60 acquisitions)
- ✓ Implement strong enterprise risk management control



Less dependent on the P&C market cycles

Approx. 53%

- Medical stop-loss
- Crop
- U.S. Surety, etc.

Other

Approx. 47%

- D&O
- Property
- Aviation
- Energy & Marine, etc.

Current Focus

■ Latest bolt-on M&A

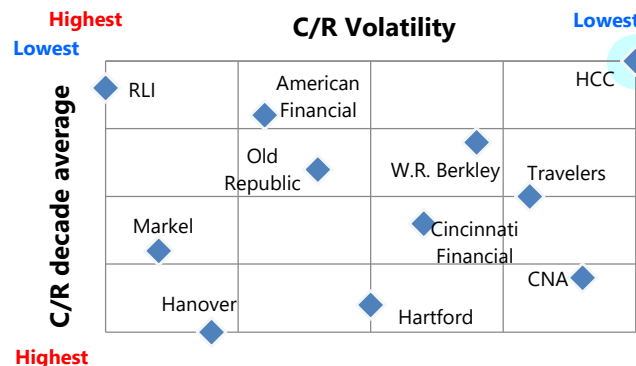
Agrihedge
(Jan 2026)

- Developing a fee-based business that hedges price fluctuation risks for livestock producers in the US
- By capturing the rapidly growing fee income and creating synergies –such as cross-selling agricultural insurance–, aim to achieve further profit growth



- Underwrite group gap medical plans*1 for small and mid-sized businesses expected to expand in the U.S.
- Help drive the growth of this business with TMHCC's nationwide network to capture growth in the gap medical insurance market and further diversify business

■ Disciplined Profitability Focus*2



*1: Generic name for incidental insurance that covers medical costs not covered by primary health insurance

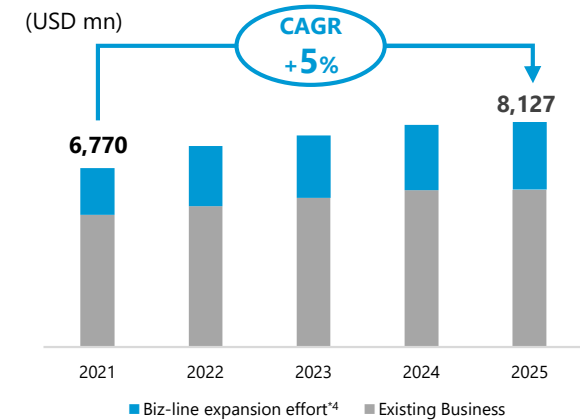
*2: (Source) Created by each company report and Dowling & Partners Analysis (based on data as of Dec. 31, 2025)

*3: GWP *4: GWP is calculated by biz-line expansion effect executed in or after 2017

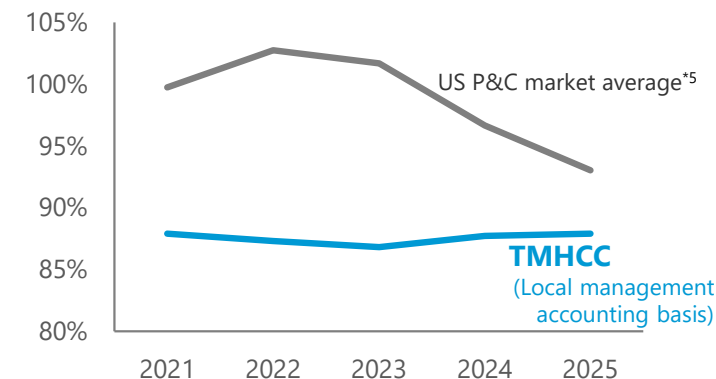
*5: (Source) S&P Capital IQ

Results

■ Expansion of Biz-line and strong top-line*3 growth



■ Favorable combined ratio



TMK Update



Top Class Specialty Insurer in Lloyd's market.

What's TMK

■ One of the largest underwriting capacities in Lloyd's market

(£mn)

Rank	Syndicate	Capacity ^{*1}
1	2999 (QBE)	2,650
2	4444 (Canopus)	2,650
3	510 (TMK)	2,225
4	2623 (Beazley)	2,133
5	2987 (Brit)	2,039

■ Superior expertise

- ✓ Focus on Lloyd's specialty lines in North America, Asia, etc.
- ✓ Innovation and product development for new risk-taking with Lloyd's

Current Focus

■ Rebalance U/W portfolio

- ✓ Focus on growing Lloyd's specialty businesses with superior risk-adjusted returns and existing underwriting expertise
- ✓ Rebalance product portfolio to have less dependence on property and be diversified, and drastically remediate underperforming businesses
- ✓ Flexibly review business portfolio including divestment of Highland and run-off of reinsurance business, etc.
- ✓ Strengthening of collaboration with Lloyd's brokers to expand U/W for preferred lines

■ Disciplined U/W and volatility mitigation

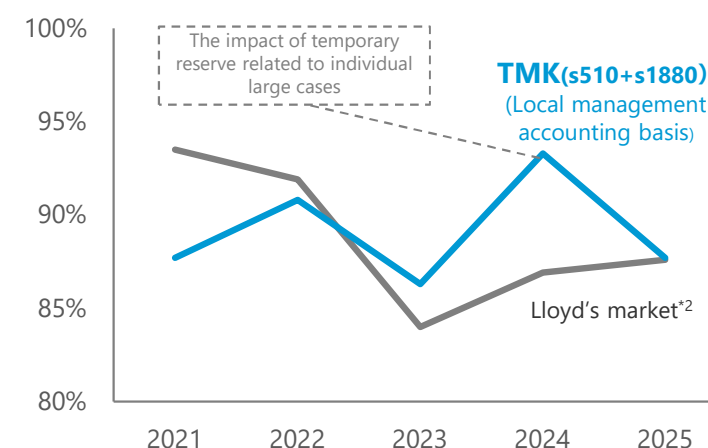
- ✓ Disciplined U/W for low profitability policies
- ✓ Review/Strengthen reinsurance program

■ Develop industry-first insurance products and services

- ✓ Developed a comprehensive insurance product covering digital-era risks, including cyberattacks and intellectual property infringement.

Results

■ Favorable combined ratio



■ High market recognition

- ✓ Won "2026 Service Quality Marque Achievers" from major UK research company Gracechurch in the fields of underwriting and claims service

^{*1}: The maximum amount of premium that each syndicate is permitted to underwrite for a year, which is one of the primary indicators of a syndicate's underwriting scale.
(Source): The Insurer 2026 annual stamp capacity survey

^{*2}: (Source): Lloyd's Annual Report

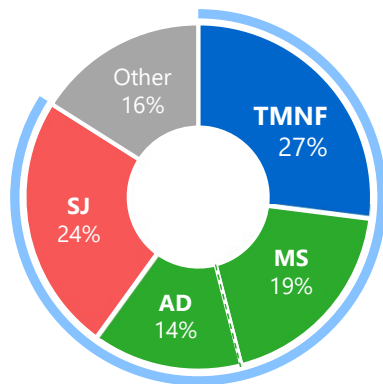
Japan Market Continues to Grow, Generating Stable Profit

Japan is a steadily expanding market, where the top three companies dominate roughly 90% of the market. It has substantial growth potential as specialty insurance penetration remains low and rates are rising due to inflation.

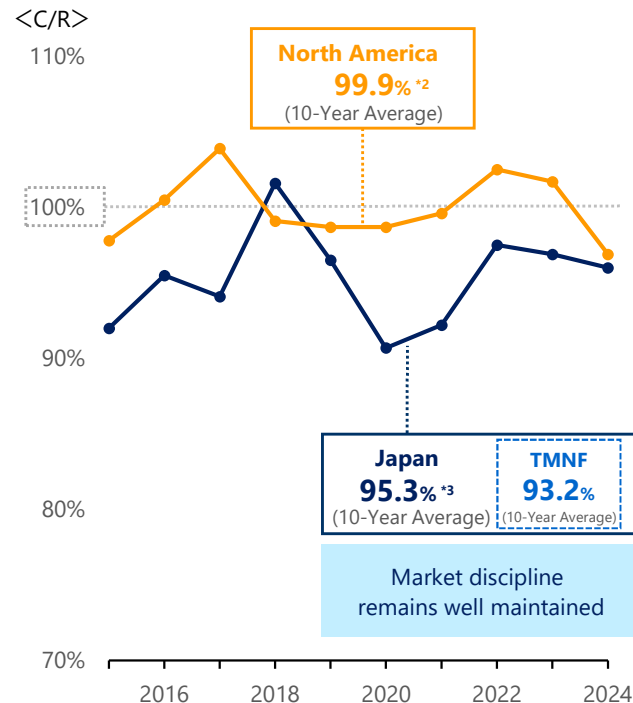
Stability

■ Top 3 companies dominate approx. 90% of the market

<Top-line*1>

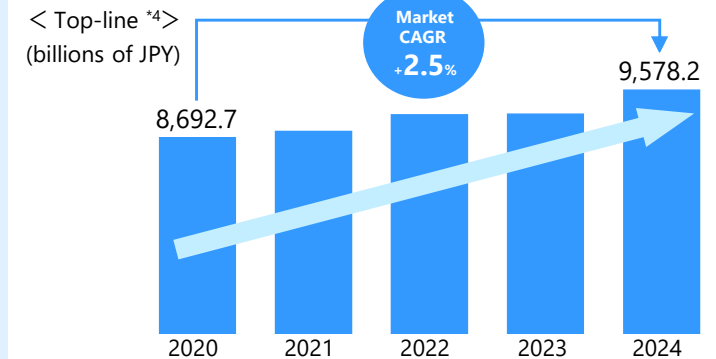


■ Consistently high profitability

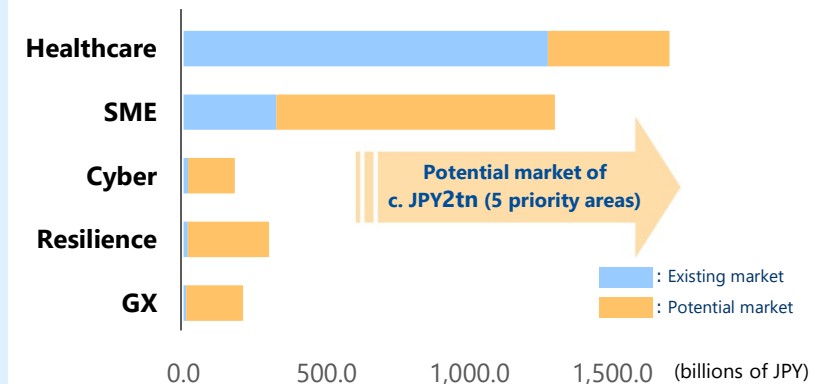


Growth Potential

■ The market continues to grow, supported by an ongoing hardening cycle



■ A high-growth potential Specialty market



*1: Net premiums written on a direct underwriting basis
(Source) General Insurance Association of Japan (by line of business) and company financial disclosures
*2: (Source) National Association of Insurance Commissioners (NAIC)
*3: (Source) General Insurance Association of Japan

*4: Net premiums written

Competitive Advantage of Our Underwriting

Underwriting capabilities will determine performance in Japan. Further profit growth can be achieved by refining the superior capabilities we already hold over other Japanese P&C companies.

Superior capabilities

Corporate

Introduce/offer cutting-edge global products (cyber, D&O, etc.)

Promote with joint group CRSO structure in its 10th year
(including the management of accumulation risks such as cyber)

Eiichi Hosojima

Senior Managing
Executive Officer
Group CRSO



Susan Rivera

Managing Executive
Officer
Group Co-CRSO



Disciplined pricing leveraging strong risk assessment capabilities

Packaged products and IT infrastructure (SMEs-focused) enabling agents to deliver consultative sales

Broad access to SMEs through strong partnerships with industry associations

Personal

Execution excellence in agile rate adjustments

Leveraging strong customer relationships held by agents

Product development capabilities leveraging advanced technology and data

Auto insurance with dashcams supporting high-quality emergency assistance

Common Capabilities

Tailored coverage and product design aligned with risk profiles

Appropriate sum insured settings reflecting risk segmentation and inflation

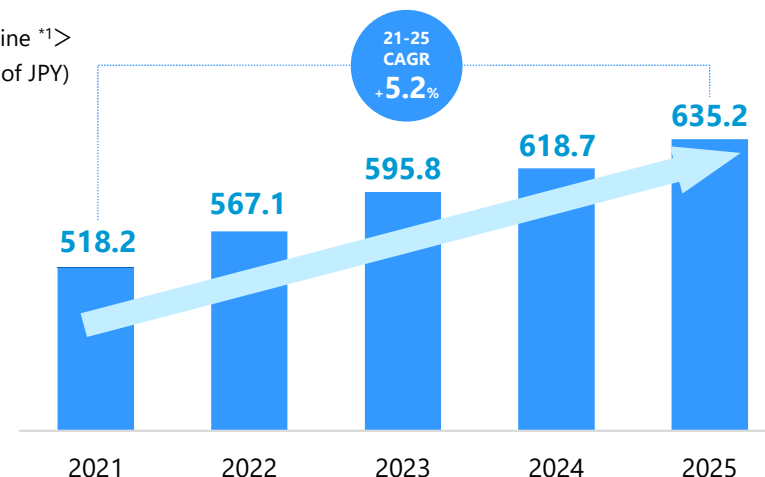
Sustained and stable underwriting capacity

Enabled by globally integrated reinsurance arrangements
Enhanced stability through partnership with Berkshire Hathaway

Track record

Growth potential of specialty

< Top-line *1>
(billions of JPY)



Improvement in profitability in Fire and Specialty lines

Impact of current initiatives (under Mid-Term Business Plan)
leveraging underwriting excellence

Countermeasures
by category/risk

+ JPY10.0bn*² (vs FY23)

Individual policy
countermeasures

+ JPY5.0bn*² (vs FY23)

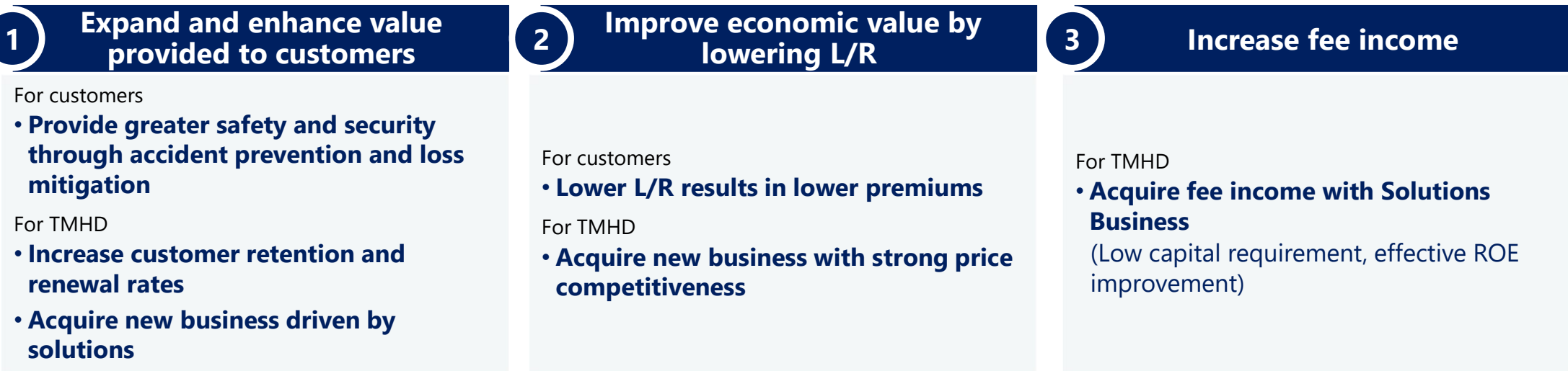
Expand Value Offering Areas through Solutions Business

“Insurance + Solutions” is our unique business model. Expand areas where we can offer value, such as disaster prevention and mitigation, to drive growth of both insurance and solutions businesses. (Achieve profit growth and improve ROE as a result.)

Value delivered through “Insurance + Solutions”



Benefits



Current MTP KPI Targets (Group)

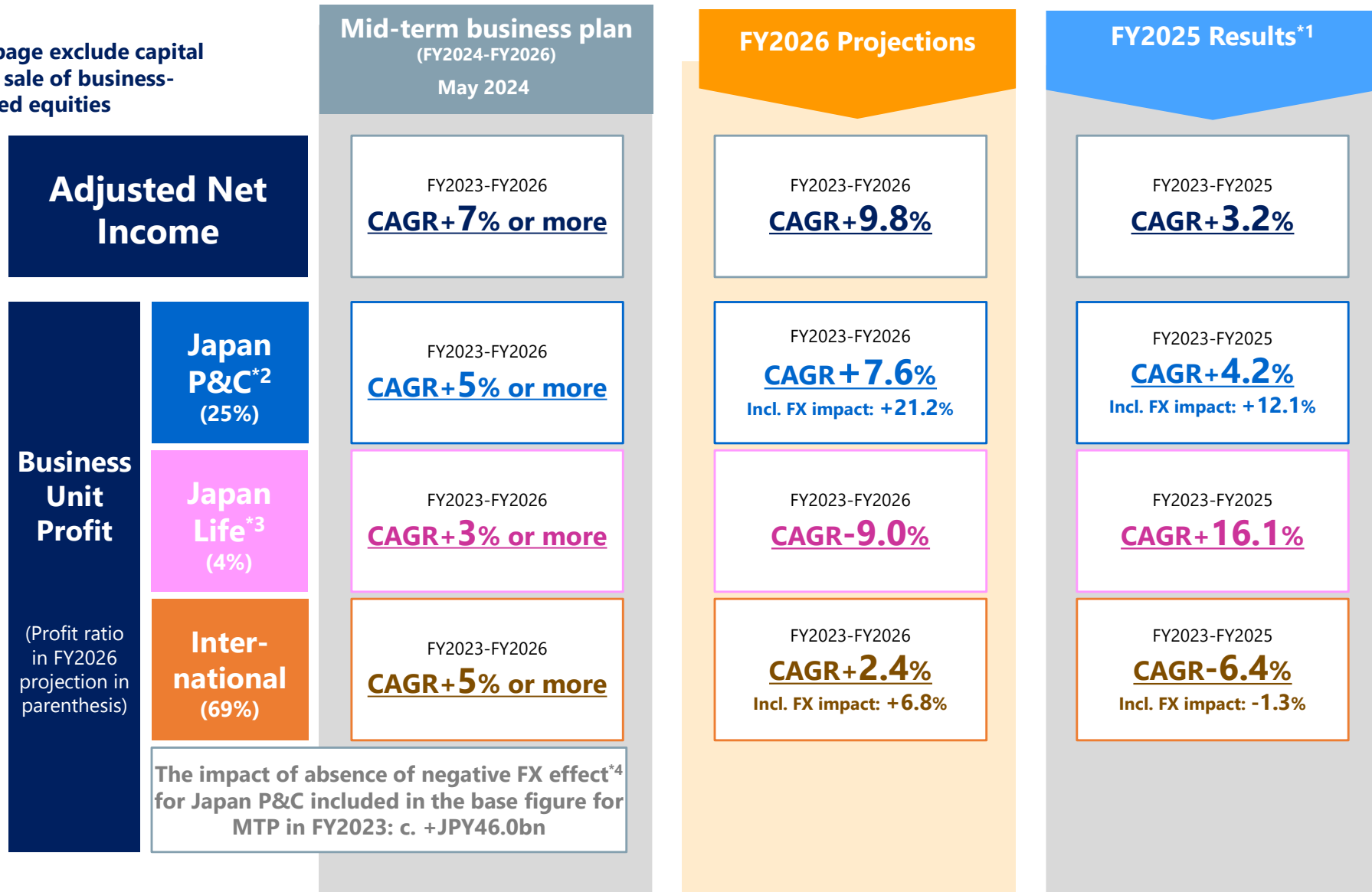
JGAAP

	Mid-term Plan (FY2024-FY2026) May 2024	FY2026 Projections	FY2025 Results*
EPS Growth (incl. sales of biz-related equities in parentheses)	FY2023-FY2026 <u>CAGR+8% or more</u> [+16% or more]	FY2023-FY2026 <u>CAGR+12.3%</u> [+18.3%]	FY2023-FY2025 <u>CAGR+5.3%</u> [+25.4%]
Adjusted net income growth (incl. sales of biz-related equities in parentheses)	FY2023-FY2026 <u>CAGR+7% or more</u> [+15% or more]	FY2023-FY2026 <u>CAGR+9.8%</u> [+15.6%]	FY2023-FY2025 <u>CAGR+3.2%</u> [+22.9%]
Share buyback	<u>1-2%</u>	<u>2%+</u>	<u>2%</u>
Adjusted ROE (incl. sales of biz-related equities in parentheses)	<u>14% or more</u> [20% or more]	<u>14.0%</u> [18.8%]	<u>11.7%</u> [19.0%]

*: Normalized Nat Cats to an average annual level and excluding change in capital gains/losses in North America, etc., from original projections

Current MTP KPI Target (Business Unit) JGAAP

*KPIs on this page exclude capital gains from sale of business-related equities



*1: Normalized Nat Cats to an average annual level and excluding change in capital gains/losses in North America, etc., from original projections

*2: Japan P&C = TMNF; excl. FX impact

*3: Japan Life = TMNL

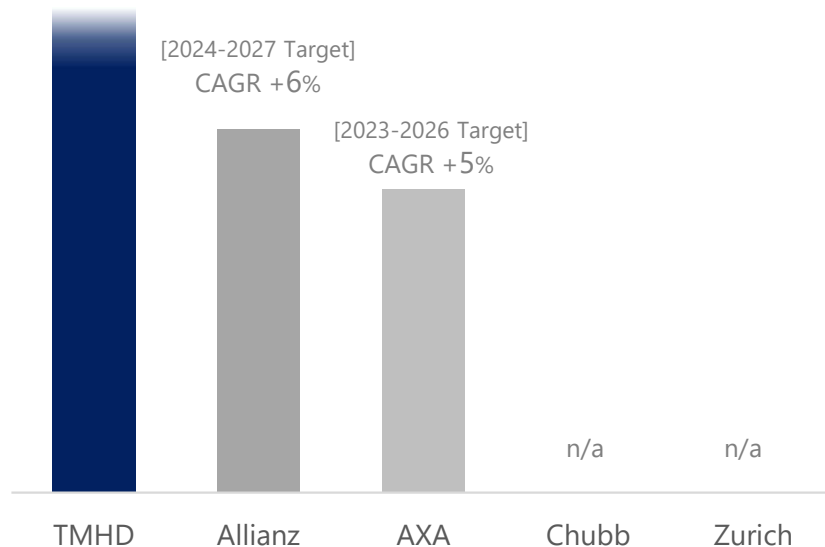
*4: Increase in foreign currency denominated reserves and losses reported for FX derivatives at TMNF due to JPY depreciation in FY2023

Evolving Prominence Among Global Peers

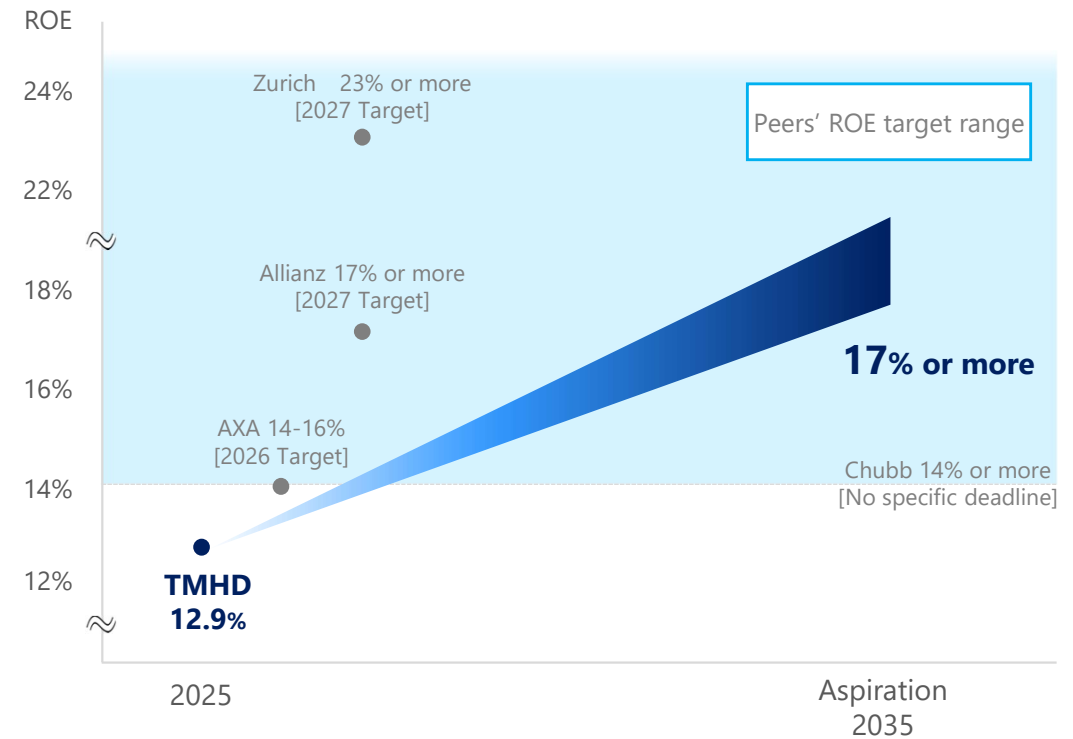
Continue to achieve top-tier profit growth and raise ROE to the level of global peers, including through effective use of capital and strategic partnership with Berkshire Hathaway.

Continue top-tier profit growth

**[Aspiration 2035]
CAGR +7% or more**

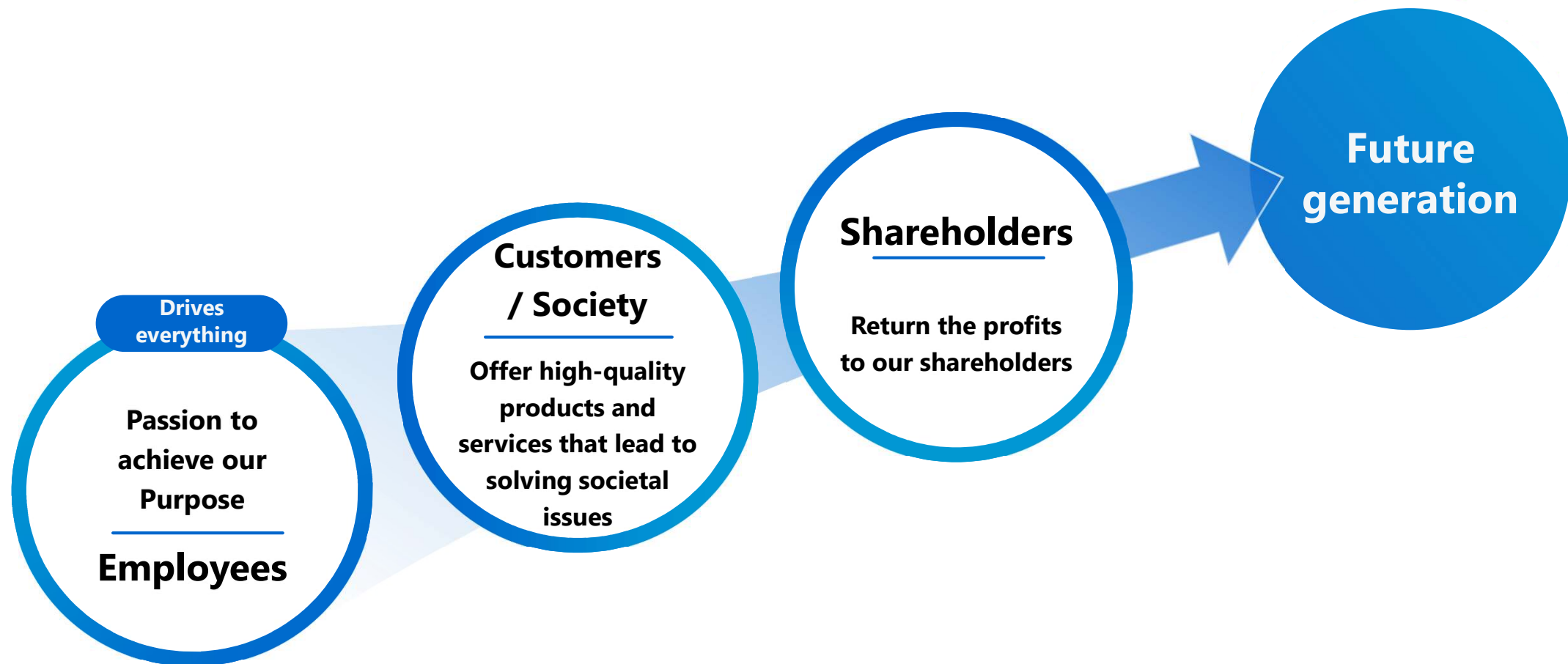


Raise ROE to the level of global peers



Our Value Creation Model

Employees who are passionate about achieving our Purpose contribute to solving the issues for our customers and society. This, in turn, contributes to the company's sustainable profit growth, which is then returned to our shareholders. We will continue this business model (value creation) evolving into the future.



Globally Integrated Group Management

Our “integrated group management” is evolving in its 11th year, establishing a framework where highly skilled professionals can thrive and are empowered to capture preferable risks in line with our risk appetite.

International top management leveraging expertise

Officers & Chair



Christopher Williams
Chair of Int'l Business



Brad Irick
Managing Executive Officer
Co-Head of Int'l Business



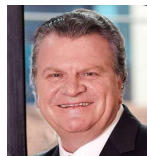
John Glomb
Managing Executive Officer



Susan Rivera
Managing Executive Officer
Co-CRSO



Donald Sherman
Vice President
Executive Officer
Co-CIO



José Adalberto Ferrara
Managing Executive Officer



Caryn Angelson
Executive Officer
CDIO



Stephan Kiratsous
Executive Officer
Deputy CFO

Group leaders with outstanding expertise

Investment

- CEO of DFG. ~20 years in the insurance industry
- He has extensive experience (more than 35 years) in asset management, having served as CEO of one of the largest unlisted mortgage companies in the US

[Global Committees and Conferences]

- Investment Executive Roundtable
- ERM Committee

Underwriting

- CEO of TMHCC. Leveraging her expertise as an actuary, she has served as U/W manager for several product lines and as CEO of MGA with an edge in Specialty
- APIW 2025 Insurance Woman of the Year*

[Global Committees and Conferences]

- Global Retention Strategy Committee (Co-Chairperson)
- ERM Committee

Reinsurance

- Deputy CEO of TMHCC. He led TMHCCI as CEO for about 20 years, contributing significantly to its business expansion
- Playing active role mainly in reinsurance in London by leveraging his abundant experience of more than 40 years and his wide network

[Global Committees and Conferences]

- Global Retention Strategy Committee

Global Talents in Key Functional Roles



Legal and Compliance

Randy Rinicella



IT

Robert Pick



Audit

Dawn Miller



Retention Strategy

Barry Cook



Cyber

Daljitt Barn



Operation

Nick Hutton-Penman

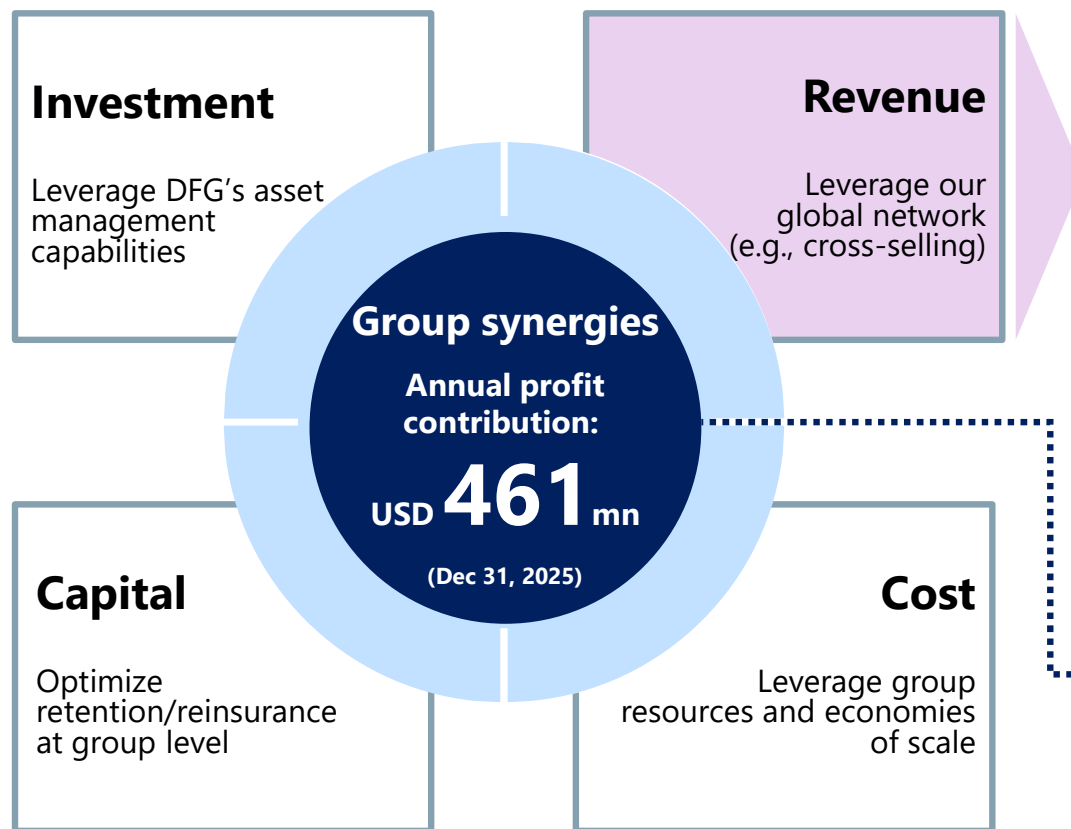


Broker Relationship

Mark Wilhelm

Group Synergies

Synergies gained by leveraging group capabilities generate profits on a scale comparable to large-scale acquisitions (USD461mn).



Revenue synergy (Direct Written Premium)

(USD mn, Calculated as of Dec. 31 each year)



Group Synergies

Average P/E multiple of North America P&C

$$\text{USD461 mn} \times 12.9 \times^{*2} = \text{Approx. USD5.9bn}$$

Estimated acquisition cost to generate equivalent profit via M&A

Generate profits equivalent to large-scale M&A, "with zero additional cost"

Business Environment and Impact on TMHD

In a volatile business environment, continue to achieve profit growth by implementing appropriate strategies.

Business environment and expected risks

Impact on FY2026 (before tax)

Initiatives

Underwriting

Intensified Nat Cats (Climate change risk)

- Budget for group total Nat Cats incurred loss: JPY200.0bn
(Ref) 10y Average: JPY160.9bn

Provision of solutions across the pre- and post-risk phases (p.17)

Management with risk diversification (geographic / business / product) (P.5)

Flexible rate and product revisions (P.16)
Respond to increasing loss cost for auto with revisions Oct. 2025 and Oct. 2026

Implement rate increases exceeding the projected loss cost to address social inflation
implemented measures including reduction of high limit policies and early settlement of litigations

Enhancement of Market Intelligence (War risk basically not covered)

Prolonged inflation Increase in social inflation (Increased loss cost)

- Sufficient provision of reserves limit impact on single year results

Heightened geopolitical risks (War risk)

- Limited impact

Investment

Financial market volatility (Increased capital losses from US private credit market disruption)

Interest rate volatility (Increased impairment losses on bonds due to sharp hikes in JPY interest rates, decreased investment income due to US interest rate cuts)

- Expected investment income in North America USD4,420mn (+ 60mn YoY)

KPI excludes capital gains/losses

Secure high investment income by holding assets with favorable terms until maturity leveraging the long-term, stable characteristics of insurance liabilities
Private loan exposure is limited at USD 4bn (approximately 2% of the investment asset) and is well diversified.

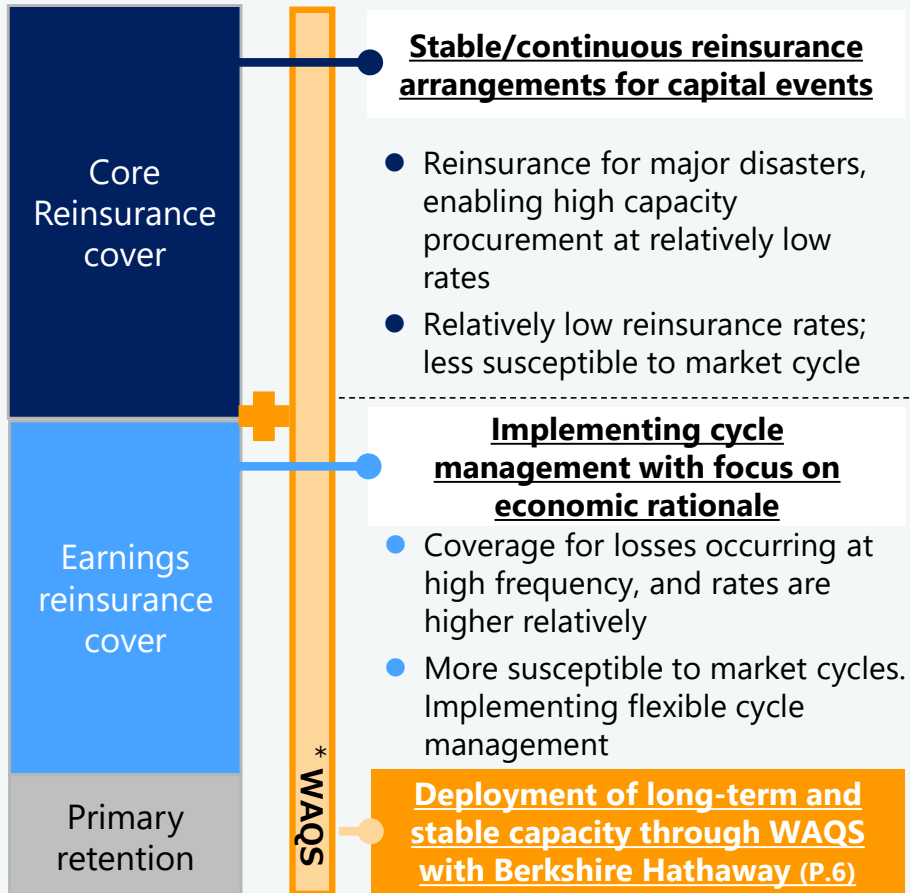
Interest rate risk management with ALM

Control impact on investment income from decline in US interest rates by increasing investment in attractive fixed-rate assets (P.12)

Tokio Marine Group's Retention / Reinsurance Policy

- Our primary objective of reinsurance is to protect the balance sheet from capital events. We implement ongoing flexible cycle management based on economic rationale for the earnings coverage.
- As for 2026 reinsurance renewals, we continued group-wide negotiation efforts and showcased the enhancements in our primary underwriting and the superior quality of our primary portfolio to reinsurers. Consequently, we successfully secured competitive terms and conditions at reinsurance renewal.
- Secured long-term and stable capacity from Berkshire Hathaway supported by positive assessment including our high-quality underwriting portfolio.

Basic approach to retention/reinsurance



Reinsurance renewal results in Apr. 2026

Reinsurance market

- ✓ **The market continues to soften** given favorable earnings results of reinsurers in the recent three years
- ✓ **Rates are showing a declining trend** primarily in the Nat Cats area
- ✓ However, reinsurers continue to **focus on disciplined primary underwriting**, mainly for commercial fire and liability

Reinsurance renewal in Apr. 2026

- ✓ Strategic negotiations with reinsurers in concerted efforts by the Group. The Global Reinsurance Team (London) headed by Barry Cook and the head office (Tokyo) worked as one and **leveraged the bargaining power**
- ✓ By showcasing the **enhancements in our primary underwriting** (fire and liability insurance) and the **superior quality of our primary portfolio** to reinsurers, we successfully secured competitive terms and conditions
- ✓ Increased procurement to take advantage of opportunities for capacity supply recovery considering the above market environment

Key initiatives for retention/reinsurance

Use of Group reinsurance

Promotion of reinsurance negotiations in group-wide efforts

Enhancement of information provision in collaboration with primary underwriting

Our Competitive Advantage Continuously Refined by AI

We are promoting AI adoption tailored to the needs of each market and business and driving R&D through “AI-HUB”, the Group CoE, to deepen our competitive advantage.

Further refinement of competitive advantage by leveraging AI

International Business

(Examples in North America Specialty and Emerging Market Standard Lines)

Claim

Assess employees' return-to-work potential and support their early reinstatement (U.S., RSL)

Reduced ratio of LTD Transition*1 by **c. -50%**

(Bottom-line impact: **c. +USD40mn / year**)

UW

Lower the L/R in auto insurance by advancing risk analysis with in-house developed AI (Brazil, TMSR)

L/R improvement exceeding peers*2

TMHD
c. -4pt > **Market*3**
c. -3pt

Japan P&C Business

(Examples in customer touch point area)

Inquiry response

Utilizing AI-generated draft responses reduces response time to agency inquiries and achieves quality improvement (TMNF)

┌ **c. -12% decrease** *4 ──┐
└──────────────────────────┘
c. JPY2.5bn / year → **c. JPY2.2bn / year**

Call center

Realize contact center*5 cost reduction*6 and enhancement of CX by utilizing AI voice bots, etc. (TMNF, etc.)

┌ **c. -30-50% decrease** ──┐
└──────────────────────────┘
c. JPY8.0bn*7 / year → **c. JPY4.0bn / year**
as of the end of FY2028

AI-HUB initiatives

<STEP>

1: Analyze impact of technology development on business

(e.g.) Customer uses AI agent to select insurance company

2: Identify necessary elements to be selected in the AI era

(e.g.) Need to establish a structure for prompt and accurate replies to AI Agent inquiries

3: Support group companies in strategy formulation, development, and implementation

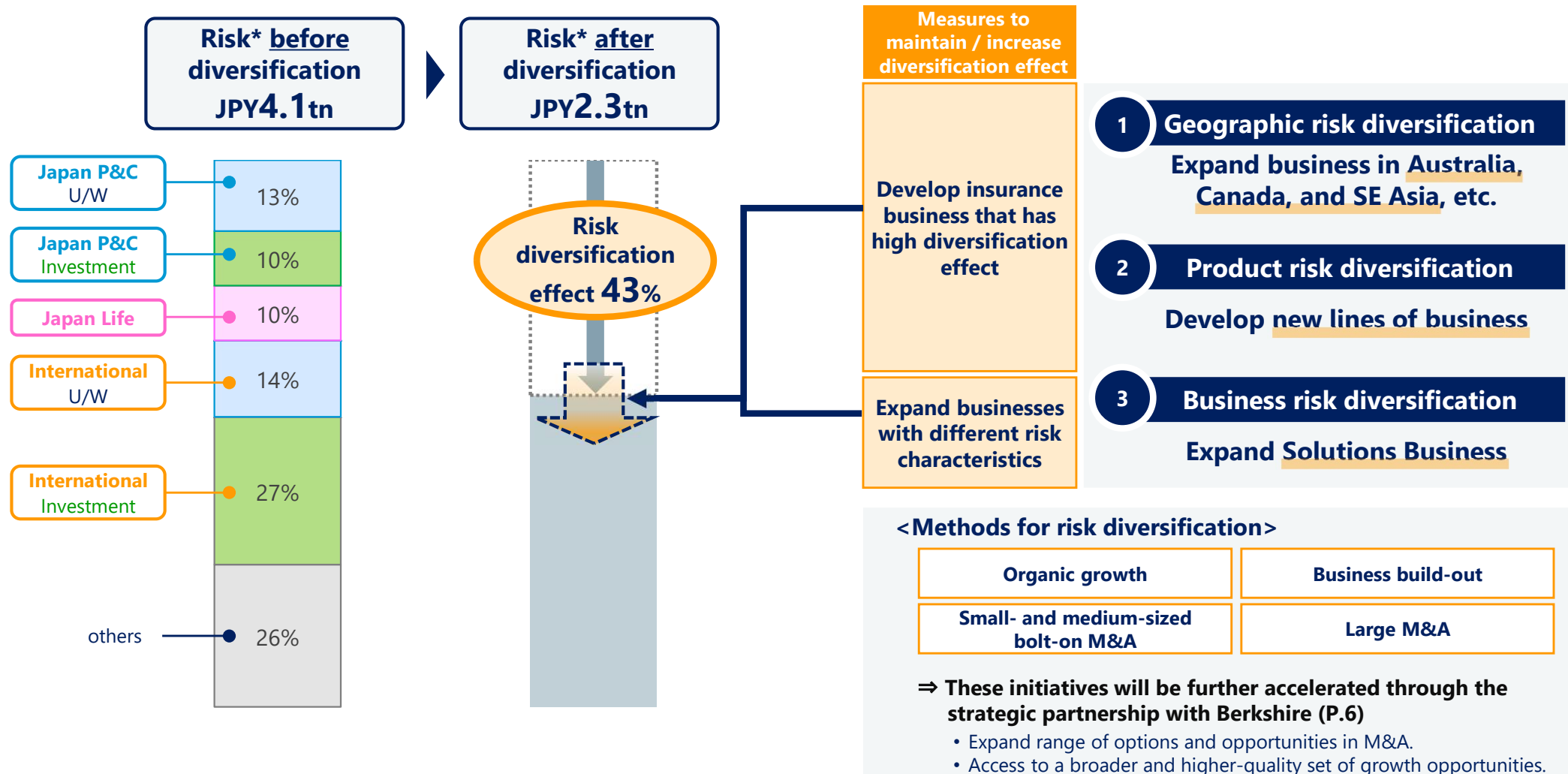
(e.g.) Support the development of our AI Agent and the data organization of products, insurance contracts, etc., necessary for accurate responses

*1: Comparison of transition rate from short-term disability to long-term disability (Q2 2025 vs. Q4 2021). While the definition of long-term leave varies by contract, it is generally defined as approximately 90 days or more
 *2: Comparison of L/R in auto between FY2025 and FY2021
 *3: (Source) SUSEP
 *4: Calculated considering the number of inquiries, response hours, and labor cost, etc., for FY2025
 *5: Tokio Marine & Nichido Communications, which handles inquiries related to products and services as well as contract procedures
 *6: Consider horizontal deployment of expertise gained at contract-related call center to maximize effectiveness
 *7: Annual cost of the policy-related contact center for FY2025

Continue to Pursue Risk Diversification and Expansion of Business Domains

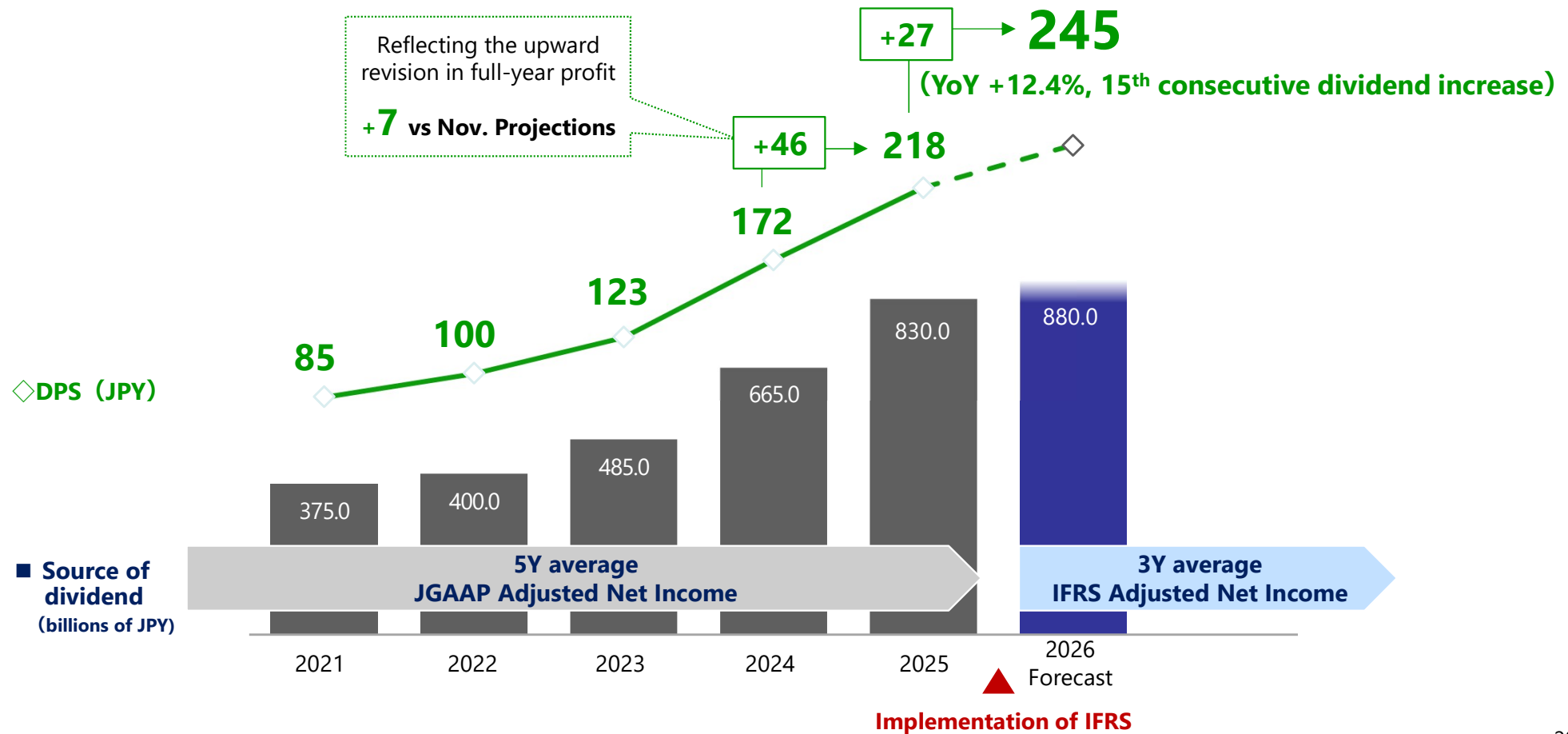
Improve ROE by achieving profit growth while enhancing capital efficiency through incorporating risks that have low correlation with existing businesses

Risk diversification effect (FY26, excl. business-related equities)



DPS Growth in line with Top-tier EPS Growth

- After the implementation of IFRS, dividends will be based on the 3-year average of IFRS Adjusted Net Income, with a payout ratio of 50% as the general principle.
- FY2026 DPS will be JPY245, an increase of +JPY27 (YoY+12.4%), taking into account that FY2026 is a transition period for changes in accounting standards and KPI definitions, while also ensuring continuity with the previous policy.
- We will continue to achieve “DPS Growth in line with Top-tier EPS Growth”.



Strong Capital Stock and Disciplined Capital Policy (Share Buyback)

ESR^{*1} as of Mar. 31, 2026 remained strong at 268%. (Based on the new definition after ICS implementation.)
FY2026 share buybacks are currently planned at JPY400.0bn^{*} throughout the year, comprehensively considering the expansion of our market capitalization, enhanced capital policy flexibility through the strategic partnership with Berkshire, and other factors.(JPY200.0bn already approved)

^{*} Excludes share buyback intended to offset the dilution of shares from third-party allotment to Berkshire Hathaway Group (JPY287.4bn, announced on March 23).
 As our share price has increased, additional share repurchases are expected to be required to offset the dilution. Such additional repurchases will be considered as part of shareholder returns in the second half of the fiscal year.

ESR^{*1} Target

Target :
190% or
higher

Flexibly consider and execute
capital utilization measures
to enhance ROE

Recovery of capital levels,
risk suppression

Risk reduction, capital
enhancement, consideration
of revising shareholder
returns policy

ESR^{*1}

297%

268%^{*2}

Net asset
value
7.8
trillion yen

Risk
2.6
trillion yen

Sep. 2025

2.96%

0.74%

271%

Business investments
(Bolt-on M&A)
Additional risk-taking
Widening US credit spread
Sale of business-related equities,
etc.

Net asset
value
7.9
trillion yen

Risk
3.0
trillion yen

Mar. 2026

3.54%

0.89%

246%^{*2}

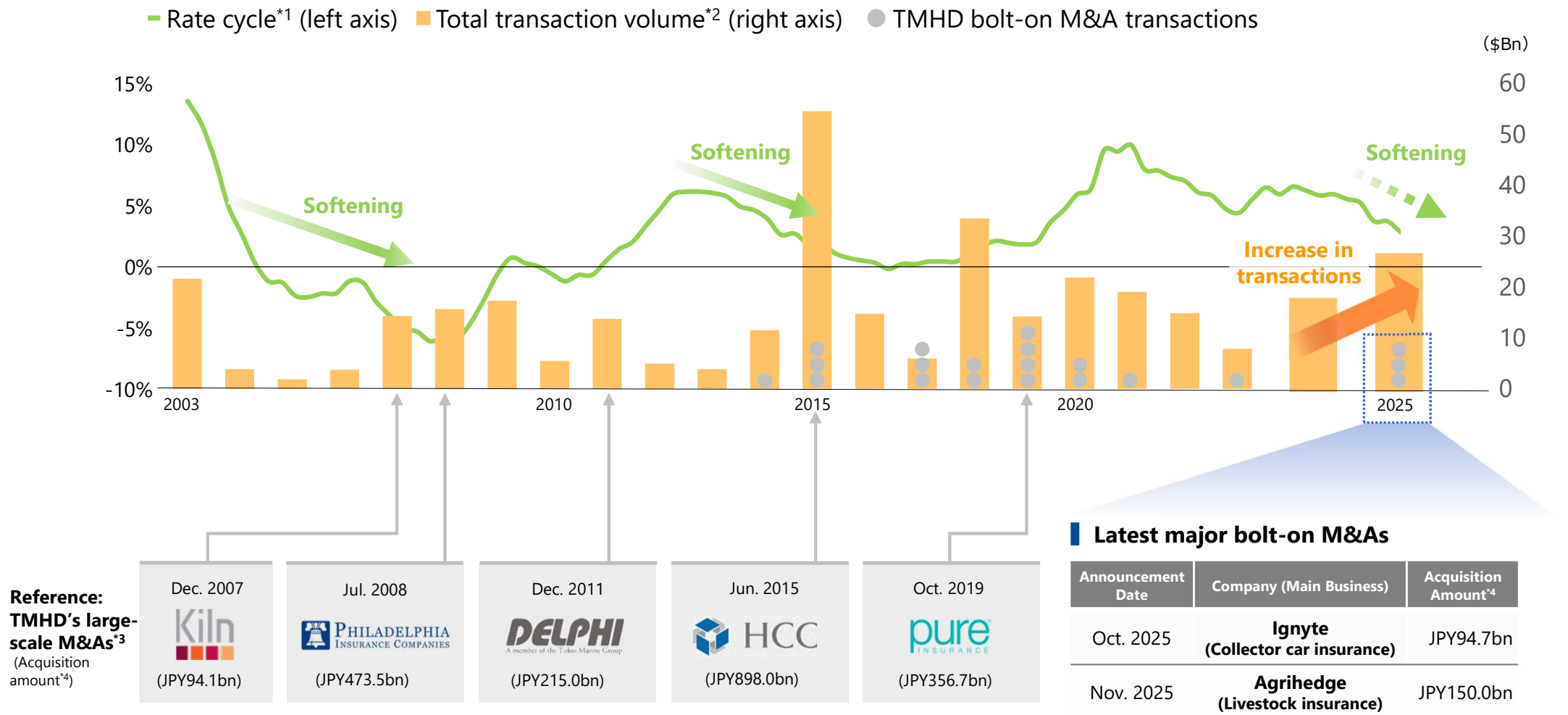
30Y JPY interest
rate

Credit Spread

(Reference)
After reflecting risk-taking
based on business plan

Rate Cycle and M&A Opportunities

The current rate cycle has entered the early stage of a softening phase, leading to an increase in M&A activity.

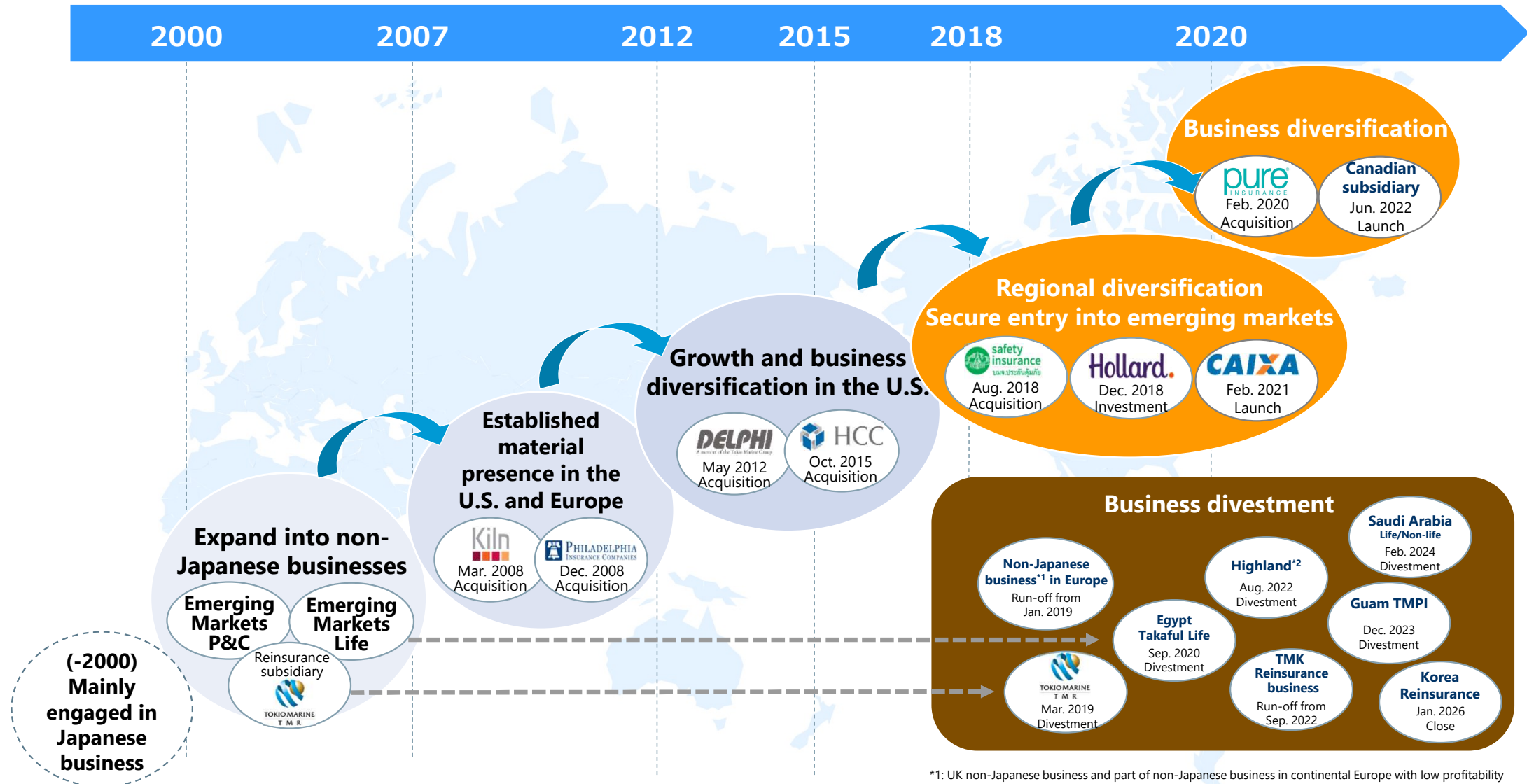


*1: U.S. Commercial market (Source) WTW, Commercial Lines Insurance Pricing Survey

*2: Global M&A transactions announced between 2003 and 2025, involving \$100M or more, targeting P&C insurance companies (Source) Dealogic. *3: Date is the announced date. *4: FX rate at the time of announcement

Track Record of In / Out Strategy

- Building a strong portfolio by acquiring blue chip insurers with solid business models.
- Driving optimization of business portfolio by determining core and non-core businesses.



*1: UK non-Japanese business and part of non-Japanese business in continental Europe with low profitability (continue Lloyd's business)

*2: Construction insurance agency, part of Tokio Marine Highland (former WNC) Group owned by TMK

Track Record of Bolt-on M&A

- Room for bolt-on M&A based on in-depth understanding of mutual business.
- Leverage the experience and expertise as our strength and steadily execute transactions.

Advantages of bolt-on M&A

High success rate

Accumulated know-how

Disciplined M&A

: In-depth understanding based on a long-term business relationship

: Experience of executing over 60 bolt-on M&As

: Strategic portfolio adjustment taking the future business environment into consideration

Will find blue
quality
transactions

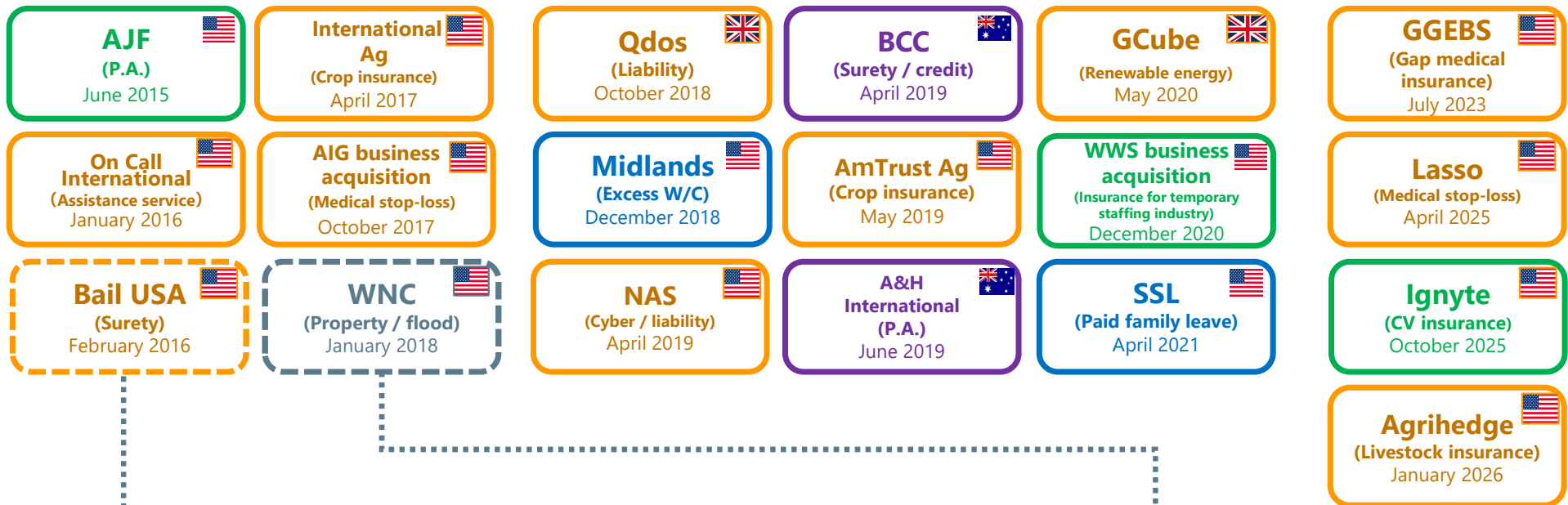


2015

2019

2023-

In



Out



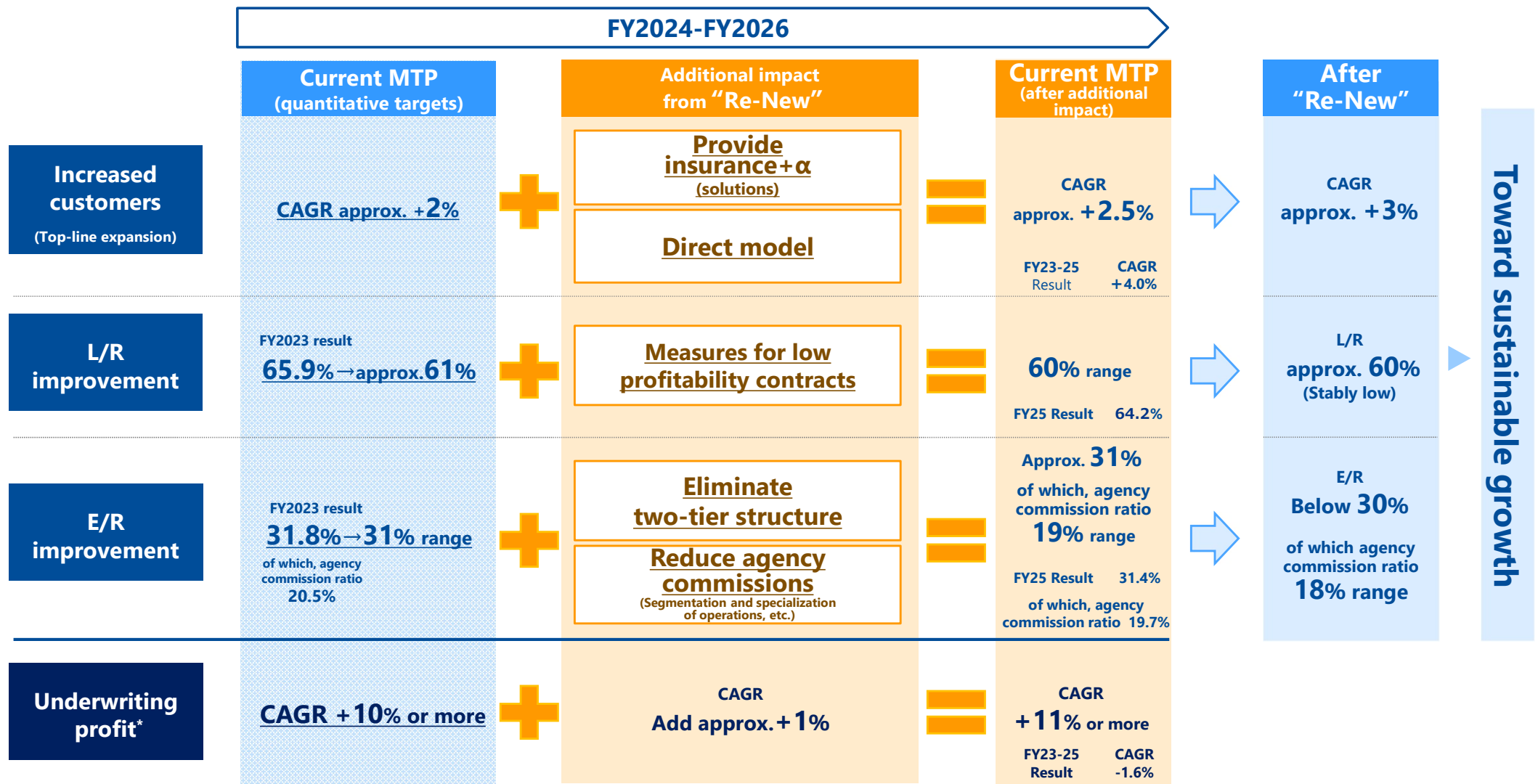
Colors represent the acquiring companies TMHCC TMK PHLY DFG TMMA (Australia)

*: Construction insurance agency, part of Tokio Marine Highland (former WNC) Group owned by TMK

【TMNF】 Quantitative Impacts and Potentials of “Re-New”

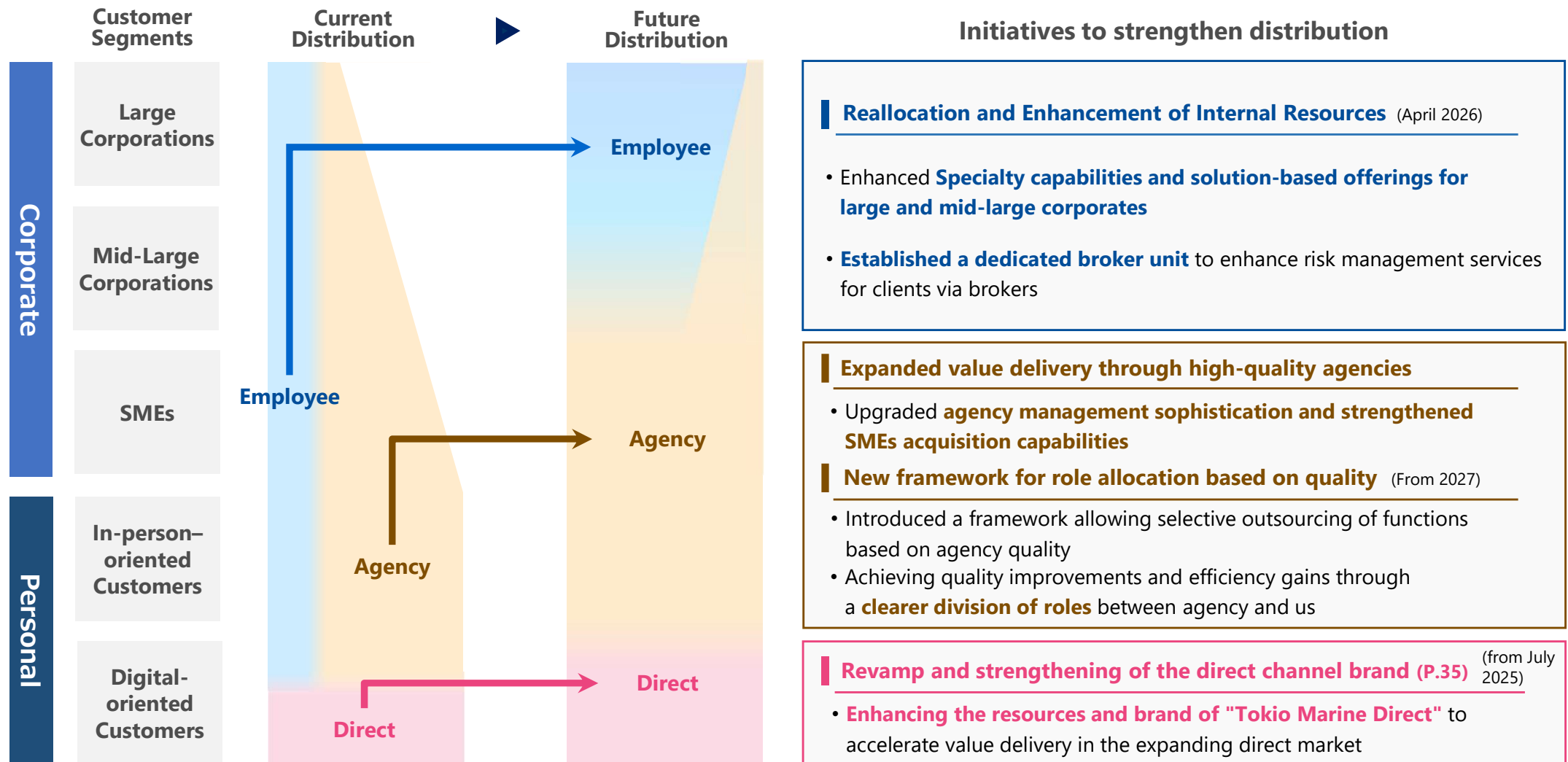
JGAAP

- Implementation of Re-New will be the turning-point for TMNF's business model and profit growth.
- Post-initiative E/R significantly below 30% and L/R approx. 60% (stable at low levels).



Enhance Distribution

By building a high-quality distribution model through the most appropriate channel for each customer segment, we will expand the breadth of value delivery. As a result, under the next Mid-Term Business Plan, we expect an improvement in E/R of approx. -1.5 pts.*



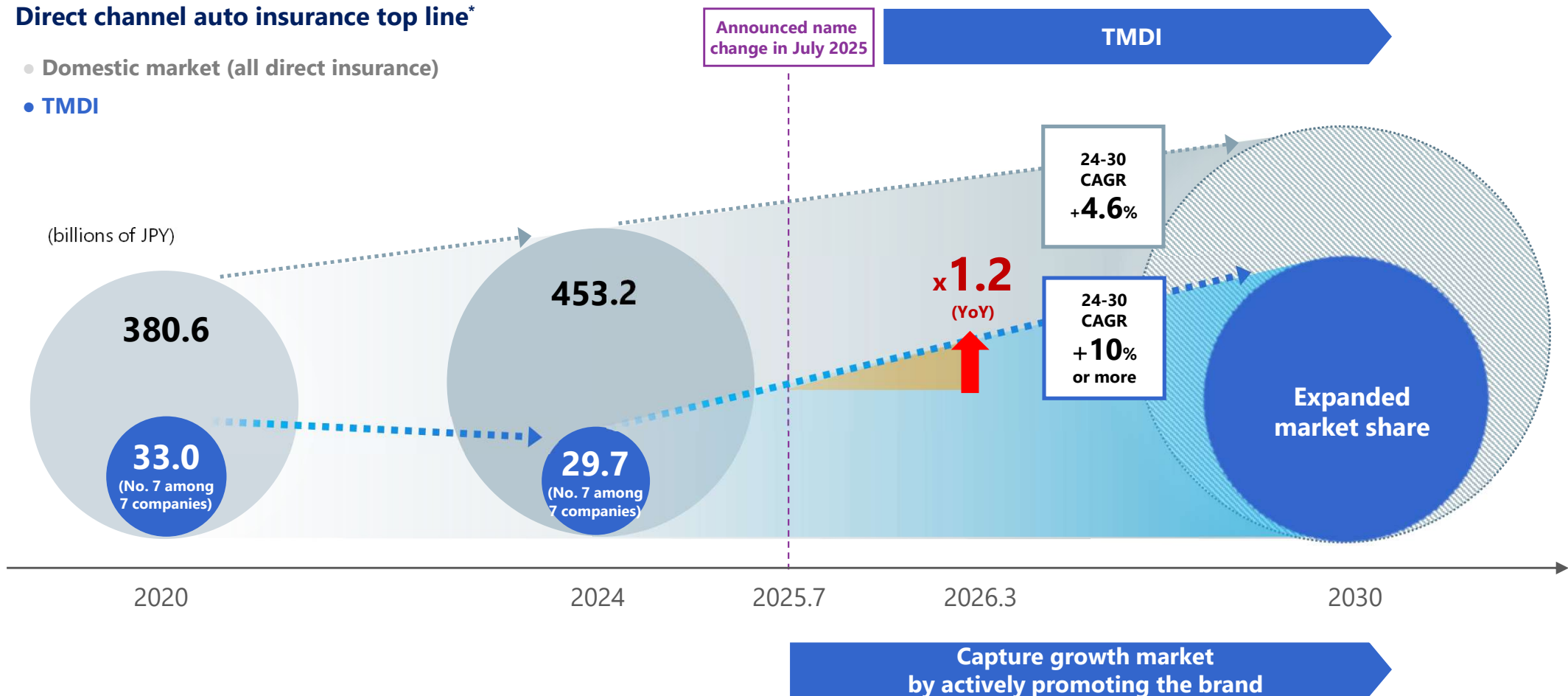
Strengthen Direct Channels to Meet Diversifying Customer Needs

- Our direct channel subsidiary (formerly E.design Insurance) was renamed “Tokio Marine Direct Insurance (TMDI)” (announced in July 2025).
- Since then, we have been expanding brand promotion, including advertising, achieving growth that significantly exceeds the plan. We aim to expand our market share (No.2 group).

Direct channel auto insurance top line*

- Domestic market (all direct insurance)

- TMDI



Solutions Business

Approach to Value Creation in Solutions Business

Expand value provided to customers and society by addressing risk reduction and resolution in both pre- and post-risk areas.

- By providing solutions, support accident prevention and loss mitigation in pre-risk areas, and support early recovery, strong rebuilding (Build Back Better), and prevention of recurrence in post-risk areas
- Address challenges for customers and society and create value by integrating insurance with solutions

Priority Areas

Disaster prevention and mitigation



Provide integrated insurance and disaster prevention / mitigation solutions seamlessly across all phases, including both pre- and post-risk stages

- Acquired [ID&E](#), the No.1 construction consulting company in Japan, expanding capabilities for advanced disaster prevention and mitigation measures
- Established [the disaster prevention consortium CORE](#) initiated by TMHD, promoting new private sector-led initiatives for disaster prevention and mitigation
- Established [Tokio Marine Resilience](#), providing solutions in the private-sector disaster prevention field.

Mobility



Provide value through IoT, networks, and risk management not only for accident prevention but also for increasingly diverse societal issues related to mobility, logistics, and transportation

- Established [Tokio Marine Smart Mobility](#), providing solutions related to mobility, logistics, and transportation
- Established the [logistics consortium baton](#) initiated by TMHD, launching cross-company relay transportation as the first initiative.

Healthcare



For corporate clients, build platforms that drive behavioral change among employees and provide total support services to improve health conditions

- Established [Tokio Marine Healthcare](#), providing solutions that realize longer healthy life expectancy

Decarbonization



Provide decarbonization solutions together with regional financial institutions, etc. to SMEs and individuals for whom decarbonization is difficult to achieve independently

- Established [Tokio Marine Smart GX](#), providing decarbonization management support services and renewable energy supply services

Pet Healthcare

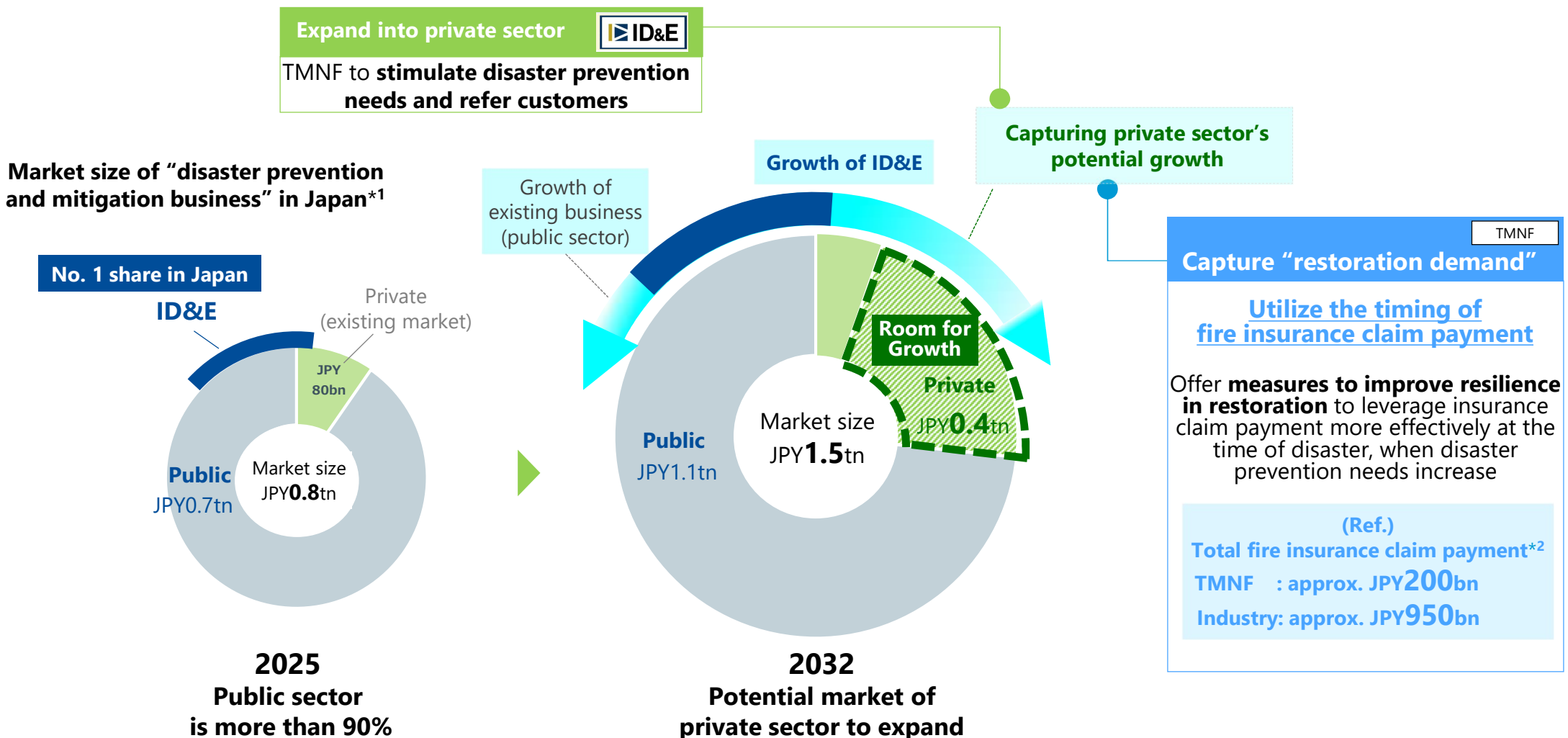


Provide solutions to address issues such as rising pharmaceutical procurement costs and labor shortages at animal hospitals

- Established [Tokio Marine Well Design](#), providing solutions supporting procurement of pharmaceuticals and other supplies for animal hospitals

Growth Opportunity in the Disaster Prevention and Mitigation area

- Engineering consultation market in the disaster prevention and mitigation business is currently centered on public sector (ID&E has the top market share of c. 10%). Going forward, the private sector is expected to grow significantly (+JPY0.4tn), with the overall market expanding to JPY1.5tn.
- By joining the Group, ID&E will gain opportunities to make a full-scale entry into the private sector and expand the business (particularly the timing of insurance claim payment).

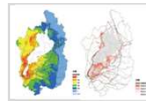


*1: Estimated market size (According to our research)

*2: (Source) General Insurance Association of Japan

Initiatives in the Disaster Prevention and Mitigation area

- Leveraging capabilities, including the CORE disaster prevention consortium, to deliver diverse solutions.
- With the addition of ID&E, which possesses advanced technology, the group has significantly expanded its ability to provide solutions in disaster prevention and mitigation.

Main business area	Examples of actual solutions and initiatives	
1 Pre-incident area (risk assessment / countermeasures)	Emergency Stockpile Solution ➤ Develop proprietary packaged products and expand the product line-up to provide supplies required by companies ➤ Support highly effective disaster prevention stockpiling by providing information distribution services and crisis management systems together	
	Liquefaction risk assessment / countermeasure support service ➤ Conduct liquefaction risk assessments and create hazard maps and vulnerability maps to identify risk conditions ➤ Based on the assessment results, propose optimal measures and methods such as ground improvement and foundation reinforcement	
	Data Center Development Comprehensive Consulting ➤ Provide end-to-end support for the entire value chain of data center businesses with a wide range of technical capabilities, including resilience support, water resource assessment, and energy management optimization	
	Comprehensive Urban / Regional Development Consulting ➤ Comprehensive support for urban and regional development through site selection, investigation, design, planning, and project management ➤ Support deployment of renewable energy and implementation of functions as a disaster response base	
2 Post-incident area (recover / maintenance and management)	Water Disaster Consulting for Hardware ➤ Propose effective countermeasures based on detailed risk assessments for companies with flood damage history or high risk ➤ Support decision-making for implementation of countermeasures by proposing measures together with cost effectiveness	
	Mudslide Risk Analysis / Countermeasure Support Service ➤ Targeting businesses that have experienced mudslides, conduct highly accurate research / risk analysis and design appropriate countermeasures (recovery of slopes, etc.) and propose management methods for high-risk areas	
3 Risk Information Platform	Risk Information Platform ➤ Provision of risk information based on disaster-related data (Natural disasters, satellite images, etc.) and insurance payment data ➤ Develop / provide solutions using the Risk Information Platform's disaster-related data	

Disaster Prevention Consortium
CORE (from Nov. 2021)

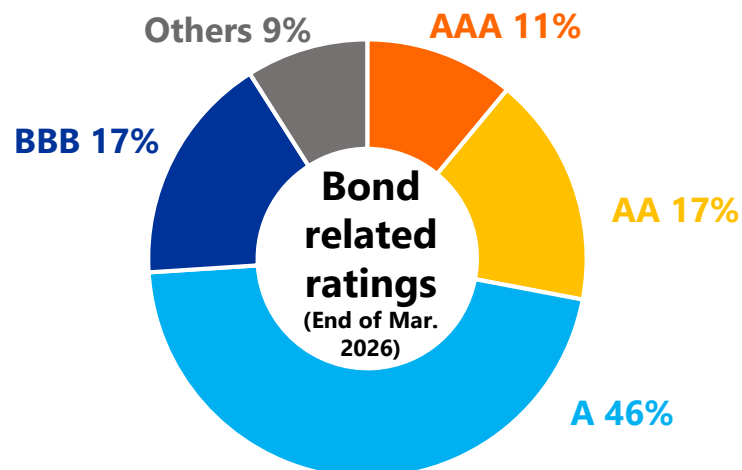
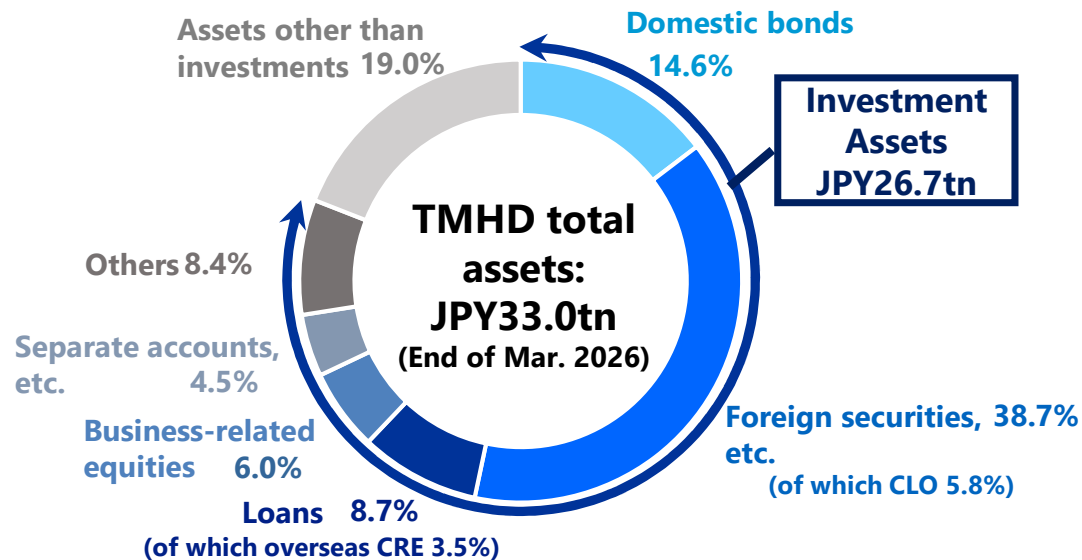
Established to promote public-private integrated initiatives for building a resilient society, with participation from 138 organizations as of the end of Apr. 2026



Group Asset Management Policy

Maintain long-term, stable income based on ALM aligned with characteristics of insurance liabilities.

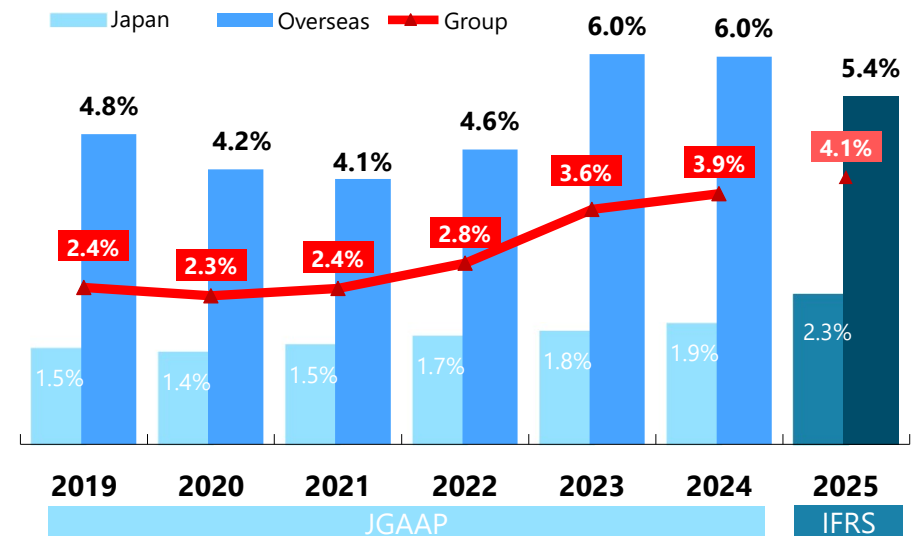
Investment Portfolio (End of Mar. 2026*)



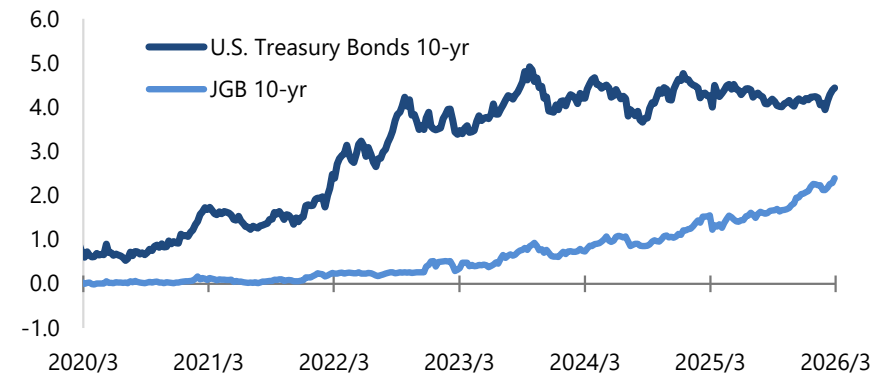
*: IFRS basis

Securing a stable yield

<Group income yield>



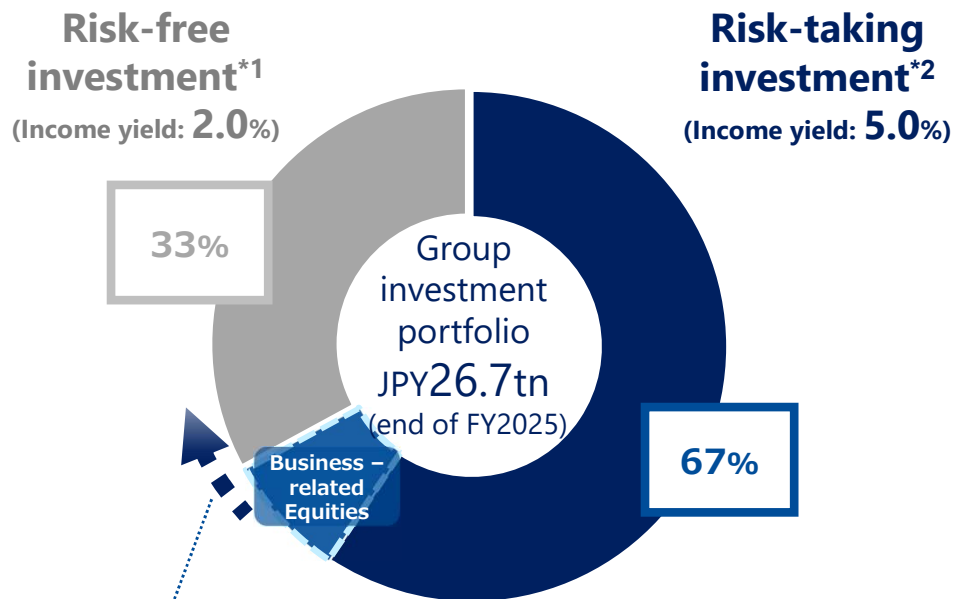
(Ref.) Open Market Rates(%)



Enhancing Investment Returns Through Group-Wide Investment Strategy

By leveraging group-wide expertise to design and implement optimal local investment strategies, we will further enhance investment returns.

Risk-taking investment allocation



Capacity to expand risk-taking investment

- Decrease in risk-taking investments due to elimination of business-related equity holdings.
(End of FY2025: JPY1.9tn→zero by FY2029)
- Investment capacity generated/to be generated through AL block reinsurance.
- Review of investment strategies in markets with capacity to increase risk-taking in line with risk appetite

Expansion of risk-taking investment through the Investment Center of Excellence

1: Deployment of asset management expertise across the Group

- ✓ Leverage group-wide investment capabilities, with HD serving as the hub, including DFG's credit investment expertise

2: Support for developing regional risk-taking investment strategies

- ✓ Support the development of local investment strategies to expand risk-taking, aligned with market characteristics and business models

3: Expansion of risk-taking investments

- ✓ Promote expanded investment in diverse risk assets by supporting asset class selection and investment monitoring across markets

*1: Risk-free investments: Cash and deposits, short-term money market investments, government bonds, etc.

*2: Risk-taking investments: Credit investments such as municipal bonds, loans, securitized products, and corporate bonds, as well as equity investments, etc.

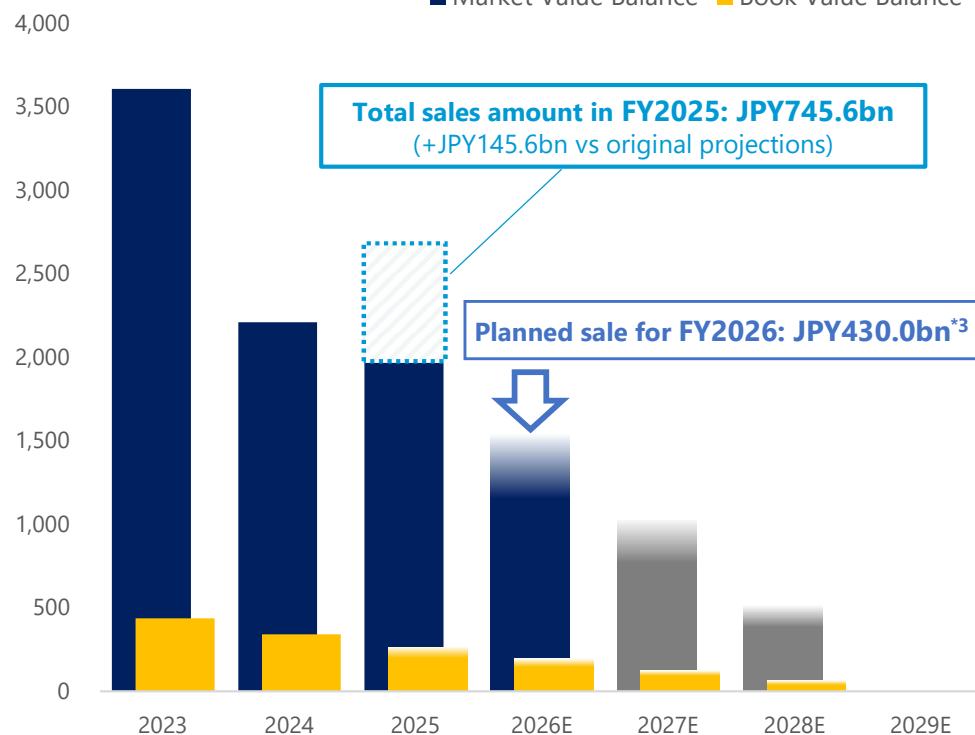
Reduction of Business-Related Equities

- Steady progress towards achieving “zero^{*1}” business-related equities by the end of FY2029.
- Sale for FY2025 was increased by +JPY145.6bn from original projections to +JPY745.6bn.
Planned sale for FY2026 is JPY430.0bn.
- 24.5% of IFRS net assets as of FY2025, expected to decline to below 20% (19.4%^{*2}) by the end of FY2026.

Sales of business-related equities

(billions of JPY)

■ Market Value Balance ■ Book Value Balance



Ratio of net assets

(billions of JPY)

Classification	Item	2023	2024	2025	2026E
Market Value ^{*4}	Year-end Balance	3,605.6	2,209.2	1,964.3	1,534.3
	Proceeds from year-end sales	218.7	922.4	745.6	430.0
Book Value ^{*4}	Year-end Balance	437.8	340.7	262.3	218.7
	Proceeds from year-end sales	28.4	100.3	75.9	43.6
Ratio of net assets ^{*5}	IFRS			24.5%	19.4% ^{*2}
	JGAAP	69.8%	43.7%		

*1: Excluding non-listed stocks (market value and book value as of Mar. 31, 2026, c. JPY20.0bn) and investments-related to capital and business alliances, etc.

*2: Assumptions used in the calculation: The numerator is calculated by deducting the planned FY2026 sales amount (JPY430.0bn) from TMHD's market value-based balance as of Mar. 31, 2026. The denominator uses projected consolidated net assets as of Mar. 31, 2027

*3: Based on market value as of Mar. 31, 2026

*4: Total of “listed equities” and “unlisted equities” held by TMNF

*5: The numerator used for the calculation of the ratio to net assets is the year-end market value balance of “listed equities” and “unlisted equities” held by TMHD (consolidated)

MEMO

[illegible]

MEMO

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



***Inspiring Confidence.
Accelerating Progress.***

We provide support, strength, and stability to our customers and society in a world filled with risk. We give people the confidence to explore new possibilities and take the next step forward.

We help build more resilient economies, industries, and societies in a rapidly changing world. This has been our mission since our founding and will remain our guiding purpose.

With over 140 years of experience and expertise spread across a global network – supported by technology and empowered by a corporate culture dedicated to doing the right thing – we harness the power of confidence for our customers and society.

We are Tokio Marine Group.

Tokio Marine Group

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Tokio Marine Holdings

