To Be a Good Company

# TOKIO MARINE GROUP BUSINESS STRATEGY

NOVEMBER 24, 2022







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| IV. Reference . |                               |  | ••••• | 1.55                       |
| IV. Reference . | <ul> <li>Abbreviat</li> </ul> | tions used in this material  |       | 1.55                       |
| IV. Reference . | TMNF                          | : Tokio Marine & Nichido Fire Insurance Co., Ltd.  | PHLY  | : Philadelphia             |
| IV. Reference . | TMNF<br>NF                    | : Tokio Marine & Nichido Fire Insurance Co., Ltd.<br>: Nisshin Fire & Marine Insurance Co., Ltd. | DFG   | : Philadelphia<br>: Delphi |
| IV. Reference . | TMNF                          | : Tokio Marine & Nichido Fire Insurance Co., Ltd.  |       | : Philadelphia             |



| EPS Growth with<br>Confidence                    | <ul> <li>FY2022 adjusted net income projection is revised downward by -JPY150.0bn to JPY400.0bn due to transient effects including COVID-19 loss in Taiwan and natural catastrophes, etc. However, our underlying capabilities are steadily improving with adjusted net income of JPY560.0bn (+9% YoY) on a normalized basis*</li> <li>With strong latest performance, maintain ability to achieve top-class EPS growth among global peers through implementation of appropriate measures against the volatile business environment</li> <li>With the "further confidence", realize world's top-class EPS growth and lift the level of ROE equivalent to global peers</li> </ul>  |
|--|---|
| DPS Growth with<br>Disciplined Capital<br>Policy | <ul> <li>Maintain DPS growth underpinned by and consistent with EPS growth.<br/>Maintain JPY100 DPS for FY2022 (+18% YoY, JPY300 before stock split) and continue to<br/>increase DPS for FY2023 and beyond based on growth in moving average of source of<br/>dividends and increase in dividend payout ratio (48.5% in FY2022 original plan, 50% in<br/>FY2023) (No decrease in dividends, in principle)</li> <li>Strong ESR as of end of September 2022 is in the middle of our target range at 122%.<br/>Originally announced JPY100.0bn share buybacks for FY2022 will be maintained<br/>(JPY50.0bn already executed) and buyback of remaining JPY50.0bn has been approved</li> </ul>  |
| High-Quality<br>Management                       | <ul> <li>Global risk diversification is the cornerstone of our strategy, and we pride ourselves in achieving profit growth through controlling and optimizing the risks for 20 years</li> <li>Execute high ROI M&amp;A transactions that contribute to risk diversification and synergy effects based on determination of intrinsic value of the target. Large-scale M&amp;A require patience and steady market intelligence activities (in the meantime, expanded to Canada, exited Highland and run-off TMK reinsurance business)</li> <li>As a result of further efforts, considering acceleration of divestment to the tune of JPY120~130bn in FY2023 and to about 1.5X current level from FY2024 for business-related equities. Use funds and capital generated with discipline to achieve world's top-class EPS growth and ROE improvement</li> </ul> |

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### FY2022 Results and Analysis (Actual Basis)

 FY2022 adjusted net income projection is revised downward by -JPY150.0bn to JPY400.0bn due to transient effects (-JPY160.0bn) including COVID-19 loss in Taiwan and mainly domestic natural catastrophes, etc.





### FY2022 Results and Analysis (Normalized Basis)

- Underlying capabilities are steadily improving with normalized profit excluding transient effects at JPY560.0bn (+9% YoY)
- Impact of the depreciation of JPY on FY2022 results will be limited to +JPY3.0bn with the increase in overseas profits (+JPY46.0bn) to offset domestic transient losses (-JPY43.0bn for provision for foreign currency denominated loss reserves, etc.); however, it will become a factor for upswing in FY2023 profit (assuming same FX rate<sup>\*1</sup>)



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\*2: Mainly due to domestic life and rounding

\*3: Adjusted net assets used for calculating ROE is the sum of net assets on actual basis and the difference between actual and normalized adjusted net income



### **Business/Environment Analysis and Sustainable EPS Growth (Underwriting)**

 With strong recent performance, continue underwriting profit growth by implementing appropriate measures against the volatile business environment (inflation, natural catastrophe, COVID-19, and war risk, etc.)





### **Business/Environment Analysis and Sustainable EPS Growth (Investment)**

- Maintained strong performance exceeding plan under volatile investment environment. Continued ability to achieve increase in stable investment income with long-term, predictable liability cashflows that can tolerate liquidity risk and the highly specialized and experienced investment team
- As a result of further efforts, considering acceleration of divestment to the tune of JPY120~ 130bn in FY2023 and to about 1.5X current level from FY2024 for business-related equities





### [International] Forward Looking Rate Increases

Achieving above market rate increase not only covering loss-costs with forward-looking rate increase leveraging on our strength



\*1: Excluding A&H, Surety, Credit

- \*2: Source: Willis Towers Watson
- \*3: PHLY's FY2021 new business sources (GWP)
- \*4: PHLY's Preferred Agents and equivalent brokers

\*5: Indicator to measure customer loyalty and their willingness to use products/services continuously. 2021 data for PHLY Source: Customer GURU, NICE Satmetrix 2022, Consumer Net Promoter Benchmark Study

#### **Our Strength**



#### **Highly Competitive Advantage**

- Highly specialized underwriting and claims service expertise built as a specialty insurance company since establishment in 1974
- Trusted by customers/brand recognition
- Strong price negotiation as the market leader

#### PHILADELPHIA

Strong Agent/Broker Network\*3

Strong relationship with leading agents/brokers that enables disciplined underwriting



Net Promoter Score<sup>\*5</sup>

Provide superior expertise and high-quality products and services that meet customers' needs



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### [International] Improve Profitability through Portfolio Management

 Achieving sustainable expansion of portfolio profitability by risk selection that capture market hardening opportunities together with bolt-on M&A and disciplined underwriting





\*2: Self Insured Retention

I. EPS Growth with



### [International] Reference: Inflation Resilience (Social Inflation)

#### PHLY's Strength\*1

#### Ability to avoid impact

#### Disciplined underwriting

- **Take proactive actions** to identify policies with higher risk of performance deterioration in advance and review underwriting details non-renew or declinature, etc.
- Significant reduction of high limit policies which have limits
   ≥ \$10M that is vulnerable to litigation
   Over 90% of all in-force policies\*2 have limits ≤ \$5M

#### Reduction of litigation

• c.60% reduction\*<sup>3</sup> of number of litigation with early settlement initiatives

#### Ability to mitigate impact

#### Robust portfolio

- **Significant** reduction of unprofitable policies (P.9)
- Rate increases cover loss cost increase due to economic inflation (P.8)
  - \*1: PHLY initiatives that are relatively more affected by social inflation are demonstrated in this slide
  - \*2: Umbrella insurance with high limits
  - \*3: Compare to 2020 Q2 when PHLY started the settlement acceleration

#### TMHD International Business Strength

#### Ability to prepare for impact

- Enhanced reserves
- Set as early as in FY2019 the provisions for the past loss reserve

and it is taken down since FY2020, which reserve is in continuously

#### adequate position



### [International] Reference: Inflation Resilience (Medical / Wage Inflation)





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### [International] Contribution from M&A (Developed Markets)

Steadily realizing contribution from M&A transactions. Accelerate contribution from M&A which is expected to be continuous and high growth



(reinsurance underwriting by subsidiaries run-off from April 2021)

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\*1: Reliance Standard Life Insurance (DFG's life insurance subsidiary)

\*2: Top-line: Premiums under management company, Bottom-line: Local financial accounting net profit

\*3: Top-line: NWP, Bottom-line: Local financial accounting net profit



### [International] Contribution from M&A (Emerging Markets)

#### Safety: Thailand Local Market

- Contribution from M&A is showing more progress than the original plan as 2022 projection has been revised upward
- Achieving continuous profitability with Safety's effective operation and wide network, etc. in addition to further expansion of market share in the main auto insurance business

#### Caixa: Brazil Mortgage Market

- 1H results is on schedule to the original 2022 projection
- Capture growth of mortgage market in Brazil (2018-2021 CAGR: +10.0%) through JV with dominant Caixa bank to realize growth





### [Domestic Non-Life] Profitability Improvement for Fire Insurance

- Measures under current MTP for +JPY45.0bn profit improvement (vs 2020 / current projection c. +JPY70.0bn) are making steady progress
- Original projections for FY2022 revised downwards by -JPY12.0bn due to impact of increase in small natural catastrophes, etc. However, making steady profitability improvement including with product revision, and making progress ahead of original plan to achieve profitability commensurate to capital cost





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### [Domestic Non-Life] Improvement of C/R and E/R

- Reduced internal administration by leveraging on digital technologies. In addition to direct reduction of administration cost, reallocate the workforce to increasing activity on topline expansion & profitability improvement, achieve C/R of around 92% during current MTP period and E/R in 31% range during next MTP period Reduction of internal administration is in line with plan at c. -7% (vs FY2019)



\*1: Reduction % is virtually calculated comparing actual result as of 2019 \*2: Total business unit profit contribution including reduction of internal administration (vs 2020, after tax, estimates) \*3: Normalized basis with natural catastrophes adjusted to the average annual level and excl. COVID-19 impact \*4: Bottom line impact by

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collecting labor and IT related costs



#### (Reference) Promotion of New Fee Business (Business Alliance in Claims Service Area)

- Started business alliance with Kokumin Kyosai co-op in the area of claims service area Expected bottom line impact of c. +JPY6.0bn from FY2025 by collecting labor and IT related
- costs, etc.
- Aim to expand fee business including into other lines and areas





### [Domestic non-life] Growth of Specialty Insurance

- Achieved cumulative total of +JPY34.5bn increase in specialty insurance as of Sep. 30, 2022 vs 3Y plan of JPY100.0bn. Further accelerate growth with maximum leverage on promotion framework and products / services established in the first year of current MTP
- Firmly capture the ever-growing specialty insurance in market in Japan an advanced country in terms of experiencing social issues

| Progress as of Sep. 2022                                      | Cumulative total          |                                     |                          |
|---|---------------------------|-------------------------------------|--------------------------|
| llions of JPY)<br>1000  | Over +JPY <b>100.0</b> bn | Area                                | Sep. 2022 result         |
| 800   |                           | [4 priority areas of social issues] |                          |
| +J<br>600<br>+J <b>PY34.5bn</b><br>400                        | PY <b>60.0</b> bn         | Healthcare<br>SME<br>GX<br>Cyber    | +JPY28.7bn*1             |
| + <b>JPY15.6bn</b>  |                           | <b>Other</b><br>(New risks, etc.)   | +JPY5.8bn*2              |
| 0 2021 Result 1H2022 Result 2                                 | 2022 Plan 2023 Plan       | Total                               | +JPY34.5bn* <sup>3</sup> |
| Healthcare SME GX   | Cyber Other               |                                     |                          |
| <b>Steadily accelerating i</b><br>(+JPY15.6bn in FY2021 to +. |                           | Achieve over +JPY100.0b             |                          |

### [International] DFG's Credit Management Capabilities (1)

- DFG has to date achieved increased investment income at a pace exceeding the market and is currently maintaining strong performance
- Select investees depending on the investment environment based on "held-to-maturity investment style" backed by long-term and stable nature of investment funds



\*: Assets managed by DFG for key GCs (TMNF, TMNL, NF, PHLY, TMAIC, TMHCC)

#### (Reference) 1H 2022 investment action examples

- As the U.S. entered the monetary tightening phase, DFG preferred variable rate assets and increased CRE loans in particular
- As the weight of variable rate assets increased, DFG controlled duration by increasing investment in high-rating (AA to A) long-term municipal bonds
- For CRE loans, DFG avoided the office sector due to the likely increase in risks following workstyle changes post-COVID and focused on sectors which were expected to enjoy stable demand such as multi-dwelling properties, warehouses, and logistics facilities





### [International] DFG's Credit Management Capabilities (2)

- Long-term and predictable liability cashflows which accept liquidity risks and the highly specialized and experienced investment team are the strength and uniqueness of DFG's asset management. These factors will likely result in highly reproducible returns in the future Continue increasing stable returns through investments requiring expertise with an awareness
- of risk-return performance

#### Strength and uniqueness of DFG investment team

#### Long-term, predictable liability cashflows

 Long-term and predictable insurance liability cashflows accept liquidity risks (tolerating short-term market fluctuations and earning long-term, stable excess profit)

#### Investment team with highly reproducible returns

- Team experienced numerous market cycles including the GFC and COVID-19, and produced stable returns throughout the crisis
- Hands-on management involvement ranging from the selection of outside asset managers to development of investment strategies







**Donald Sherman** DFG CEO

Stephan Kiratsous DFG CFO

Vincent Kok DFG CIO

- Execute agile asset allocation according to the investment environment by data gathering and analysis leveraging broad network
- Contribute to profit through highly specialized investments such as CLO and CRE loans (see P.71)

#### **DFG's investment portfolio** incorporating Tokio Marine's risk management

- Tokio Marine Group's risk management framework is embedded in DFG from its management to front-line asset managers
- Control the entire portfolio's credit risk within a certain limit with an awareness of risk-return optimization in allocation

#### <Maintained high information ratio\*>



<sup>\*:</sup> Excess return on benchmark (Barclays US Aggregate Bond Index) / 5Y average volatility Larger figures present higher excess returns on risk. 0.5 or above is generally deemed to be excellent

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### [International] DFG's Credit Management Capabilities (3)

• Current rises in US interest rates / credit spreads will basically likely have a positive impact

View on the impact of rising interest rates and widening credit spreads in U.S.



- Most of investment assets are evaluated using FVOCI (whose market value fluctuations are not recognized on PL); their impairment loss will thus only have a limited impact on PL (the amount of impairment losses have so far stayed within the plan)
- In addition, assets can be "held to maturity," which limits the longterm impact of any temporary impairment loss by offsetting with subsequent investment income, etc.

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- Regarding the cycle of an economy as a chance to invest in the wellpriced assets backed by the long-term and stable nature of investment funds
- Flexibly rebalance investment portfolio in timely and prompt manner during risk-off phase and without legacy assets with significant unrealized losses
- Stable investment during temporary widening of credit spreads with timely and appropriate credit risk control through Tokio Marine Group's risk management framework
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### **EPS Growth (Adjusted Net Income)**

FY2022 Results

I. EPS Growth with

Confidence

• On the back of "further confidence" described above (P.6-23), continue to achieve the world's top-class EPS growth

Beyond JPY 500bn/12%

**Biz/Environment Analysis**,

Sustainable EPS Growth



- \*1: Normalized natural catastrophes to an average annual level and excluding the impact of COVID-19 for 2020; additionally, capital gains in North America, etc., capital gains from sale of business-related equities (for part of sale exceeding JPY100.0bn), and FX between foreign currencies for 2021; additionally, war and South African floods for 2022
- \*2: Peers: Allianz, AXA, Chubb, Zurich Source: Company data

| (Reference) Pe | er EPS Growth <sup>*2</sup> | Period           |
|----------------|-----------------------------|------------------|
| Peer 1         | 5-7% or more                | 2022-2024 target |
| Peer 2         | 3-7%                        | 2021-2023 target |
| Peer 3         | (undisclosed)               | -                |
| Peer 4         | 5% or more (OG)             | 2020-2022 target |



• Lift the level of adjusted ROE equivalent to global peers



- \*1: The numerator for calculating EPS is adjusted to normalized natural catastrophes to an average annual level and excluding the impact of COVID-19 for 2020; additionally, capital gains in North America, etc., capital gains from sale of business-related equities (for part of sale exceeding JPY100.0bn), and FX between foreign currencies for 2021; additionally, war and South African floods for 2022
- \*2: Peers: Allianz, AXA, Chubb, Zurich For Peers, disclosed ROE as their KPI is adjusted to the tangible basis to align it with TMHD's adjusted ROE. Source: Estimated by TMHD using company data.

| (Reference) Pee | er ROTE <sup>*2</sup> | Period           |
|-----------------|-----------------------|------------------|
| Peer 1          | 13.1% or more         | 2022-2024 target |
| Peer 2          | Around 15.2%          | 2021-2023 target |
| Peer 3          | Around 17.3%          | 2023 Outlook     |
| Peer 4          | 16.5% or more         | 2020-2022 target |



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### **DPS Growth with Confidence**

- Maintain DPS growth underpinned by and consistent with EPS (profit) growth
- Maintain JPY100 DPS for FY2022 (+18% YoY, JPY300 before stock split) and continue increasing DPS from FY2023 onward based on growth in moving average of source of dividends and increase in dividend payout ratio (FY2022 original: 48.5% → FY2023: 50%) (In principle, no decrease in dividends)



\*1: DPS is calculated by 5Y average adjusted net income  $\times$  payout ratio / number of shares \*2: Figures in brackets are before stock split (split into three shares) in October 2022



### **Sufficient Capital Stock and Disciplined Capital Policy**

- ESR<sup>\*1</sup> as of end of Sep. 2022 is in the middle of our target range at 122%. As before, no intention to accumulate unnecessary capital and will continue to invest in businesses that contribute to improving ROE and execute buyback
- Originally announced JPY100.0bn buyback for FY2022 will be maintained (JPY50.0bn has been executed) and buyback of remaining JPY50.0bn has been approved



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\*2: ESR after the JPY50.0bn buyback is 121% (165% before restricted capital deduction) ESR after Taiwan COVID-19 loss in 2H is 120% (164% before restricted capital deduction)



 Net loss of -JPY53.9bn (our share) was reported in 2Q for the impact of COVID-19 in Taiwan, and considering the increase in infection rate, projected full-year net loss is -JPY91.0bn (our share) (Sale of the COVID-19 insurance policy (1-year coverage) was suspended on February 15, 2022)

|                       | FY2022 claims<br>projection<br>(TMNewa 100% basis) | Estimated infection<br>rate   | Net loss to be<br>recognized by TMHD<br>(our share, after tax)                  |
|-----------------------|--|---|---|
| August<br>Projection  | -JPY134.8bn  | 30%*1   | - <b>JPY53.9bn</b> <sup>*2</sup><br>(of which,<br>COVID-19 loss is -JPY57.2bn)  |
| Revised<br>Projection | -JPY207.7bn  | <b>44%</b> *1<br>*Infection rate as of end of<br>October 2022 was 32.1% | - <b>JPY91.0bn</b> * <sup>2</sup><br>(of which,<br>COVID-19 loss is -JPY96.0bn) |

\*1: Includes certain level of risk buffer, with the projection rate of Taiwan \*2: Includes underwriting profits, etc., other than COVID-19 losses TOKIOMARIN

| III. High-Quality Global Risk Disciplined In/Out Reduction of Business- |
|---|
| Management Diversification Strategy related Equities                    |



### **Impact of Hurricane Ian**

- Estimated net incurred losses related to Hurricane Ian for the Group is approx. JPY33.0bn (approx. JPY25.0bn after tax)
- Our North American business is diversified around specialty lines and our losses are relatively small comparing our market share in North America

| Net incurred losses rel                                 | (Reference)<br>Past net incurred losses for global natural<br>catastrophes <sup>*3</sup> |        |               |      |                     |                                    |
|---|--|--------|---------------|------|---------------------|------------------------------------|
| Our share of net<br>incurred losses                     | Market share of our<br>North American<br>business <sup>*2</sup>                          | Rank   | Date          | Reg. | Event               | (USD bn)<br>Net Incurred<br>Losses |
|   |  | 1      | Aug. 2005     | US   | Hurricane Katrina   | 90                                 |
|   |  | 2      | Mar. 2011     | JP   | Great East Japan EQ | 42                                 |
|   |  | 3      | Sep. 2017     | US   | Hurricane Irma      | 37                                 |
| 0.4% <  | 1.3%   | 4      | Aug Sep. 2021 | US   | Hurricane Ida       | 36                                 |
|   |  | 5      | Oct. 2012     | US   | Hurricane Sandy     | 35                                 |
|   |  | 6      | Aug. 2017     | US   | Hurricane Harvey    | 33                                 |
| TMHD net incurred losses<br>approx. JPY <b>33.0</b> bn  |  | 7      | Sep. 2017     | US   | Hurricane Maria     | 33                                 |
| =   |  | 8      | Aug. 1992     | US   | Hurricane Andrew    | 31                                 |
| Estimated industry<br>net incurred losses <sup>*1</sup> |  | 9      | Jan. 1994     | US   | Northridge EQ       | 28                                 |
| USD <b>56.5</b> bn                                      |  | <br>10 | Sep. 2008     | US   | Hurricane Ike       | 23                                 |

- \*1: Mean estimate of net incurred losses for the industry by major vendors, etc. (\$56.5bn) RMS: \$53bn-\$74bn, AIR: \$42bn-57bn, KCC: \$63bn, D&P: \$40bn-\$60bn Source: Dowling & Partners, LLC IBNR Weekly
   \*2: Besed on EX2021 direct pet programmers written
- \*2: Based on FY2021 direct net premiums written Source: SNL Financial

\*3: Ranking as of end of FY2021 Source: Aon





### **Global Risk Diversification (1)**

• Global risk diversification is the cornerstone of our strategy, and we pride ourselves in achieving profit growth through controlling and optimizing the risks for 20 years







### **Global Risk Diversification (2)**



\*3: Indexed to 2001 as 100

\*4: Declining rate on ESR (before deducting restricted capital) with interest rate down by -50bp

\*1: Direct net premiums written

\*2: Business Unit Profits



### **Disciplined In/Out Strategy**

 Select and execute only high ROI M&A transactions with synergy effects that contribute to risk diversification based on determination of intrinsic value of the target. Continue patiently looking for opportunities to execute large-scale M&As. Focus on Market Intelligence activities. (Establishment of new Canadian business and exit from Highland and TMK reinsurance business, as part of this strategy)





\*1: UK non-Japanese business and part of non-Japanese business in continental Europe with low profitability (continue Lloyd's business)

\*2: Construction insurance agency, part of Tokio Marine Highland (former WNC) Group owned by TMK





### **Accelerate Reduction of Business-related Equities and Improve ROE**

- As a result of further efforts, considering acceleration of divestment to the tune of JPY120~ 130bn in FY2023 and to about 1.5X current level from FY2024 for business-related equities
- Use the capital and funds generated from this initiative with discipline: execute good-quality investment and risk-taking transactions that contribute to Tokio Marine's corporate value enhancement and, in the absence of such opportunities, execute shareholder returns and improve ROE (and equity spread) in addition to achieving the world's top-class EPS growth

#### Accelerate reduction of business-related equities

#### TMNF divestment of business-related equities (image)



#### **ROE (and equity spread) expansion**



#### (Reference) TMHD equity spread

2012 - 2021: 2.7%

First five years (2012-2016): 1.6% Second five years (2017-2021): 3.8%

Peer: Allianz, AXA, Chubb, Zurich

- \*1: CAGR between April 1, 2012 and March 31, 2022
- \*2: Calculated with ROTE Capital Cost

Tokio Marine ROTE uses adjusted ROE. Capital cost for the five companies calculated as CAPM (=risk free rate +  $\beta$  x market risk premium) with 6% market risk premium

\*3: TSR of MSCI World Insurance Index \*4: Average for 172 global listed insurance companies

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| IV. Reference | Group  | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIO MARINE |
|---------------|--------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|--------------|
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• Underlying capabilities are steadily improving with normalized (excluding transient effects) adjusted net income at JPY560.0bn (+JPY10.0bn vs May 2022 target)

|                              |  | Announced in<br>May 2022 | <b>Revised in Nov.</b><br>2022 (Normalized <sup>*5</sup> ;<br>actual in parentheses) |  | Announced in<br>May 2022                  | <b>Revised in Nov.</b><br>2022 (Normalized <sup>*5</sup> ;<br>actual in parentheses) |
|------------------------------|--|--------------------------|--|--|---|--|
| A                            | djusted Net<br>Income                                    | JPY550.0bn               | JPY560.0bn<br>(JPY400.0bn)   | Adjusted ROE                             | 12.5%                                     | <b>13.3%</b><br>(9.7%)   |
|                              | Domestic<br>Non-Life <sup>*1</sup><br>(See P.42-50       | JPY173.0bn               | JPY114.0bn<br>excl. FX JPY155.0bn<br>(JPY52.0bn)                                     | Shareholder Returns                      |   |  |
| <b>Business Unit Profits</b> | for details) Domestic                                    |                          | JPY36.0bn  | Dividend<br>Payout Ratio <sup>*4</sup>   | 48.5%                                     | 51.6%  |
|                              | <b>Life<sup>*2</sup></b><br>(See P.51-54<br>for details) | JPY42.0bn                | excl. FX JPY38.0bn<br>(JPY27.0bn)  |  | JPY100.0bn                                |  |
|                              | International<br>(See P.55-68<br>for details)            | JPY263.0bn               | JPY350.0bn<br>excl. FX JPY304.0bn<br>(JPY250.0bn)                                    | Adjustment                               | (Approved first JPY50.0bn<br>in May 2022) | JPY100.0bn   |
| etc.                         | Other <sup>*3</sup>                                      | JPY72.0bn                | JPY60.0bn<br>(JPY71.0bn)   | *2. Demestic Life: TMNU (some emplice be |   | ess-related equities not   |

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\*5: Normalized natural catastrophes to an average annual level and excluding the impact of COVID-19, capital gains in North America, etc., capital gains from sale of business-related equities (for part of sale exceeding JPY100.0bn), FX, war, and South African floods (same applies hereafter)
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### **Progress of Current MTP**

- Steady progress under current MTP driven by overseas (domestic non-life is also making progress in line)
- Continue to realize shareholder returns and growth expected as world's top-class P&C insurer



### **Conglomerate Premium**

- Group synergies are realized in addition to the top-level stand-alone value in each region. Steadily capture inorganic growth opportunities that contribute to increasing corporate value
- Realize conglomerate premium based on the business portfolio building abilities



\*2: Bottom-line: Local financial accounting profit for TMHD, market is the financial accounting profit of North American non-life insurance companies Source: S&P Capital IQ Top-line: FY2021, DWP basis, North American non-life commercial lines Source: S&P Capital IQ



(significant transient effects for FY2022 controlled to within 30% of our profit)



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• As with EPS growth, ROE is improving with controlled volatility



ROTE: Adjusted ROE for TMHD, 2019-2021 average on financial accounting basis for peers Peer: Allianz, AXA, Chubb, Zurich





\*: Total Shareholder Return (TSR): Capital return after reinvesting dividends. Stock price indexed at 100 as of April 1, 2012. Peer: Allianz, AXA, Chubb, Zurich



Data

# [Progress of Current MTP] Maintaining Profit from Auto Insurance

- Offset the impact of rate decreases by expanded coverage so that the profit decline is limited to around -JPY10.0bn; revise the 2022 projection (normalized basis) downward by -JPY3.0bn given the current increase in loss costs
- No change to MTP as the above trend will be reversed to a certain degree by increasing the ratio of new and existing policies with a rider and by further enhancing profitability improvement efforts



#### \*1: NPW

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\*2: The impact of natural catastrophes is assumed to be the average annual level and the impact of COVID-19 is deducted (Normalized basis).

\*3: After tax; estimation

**ESG** 



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# (Reference) Auto Insurance: Accident Frequency and Severity Trend

- Review the accident frequency and severity assumptions used in current MTP based on the recent trend of accidents and insurance payouts
- While inflation has had no notable impact on severity, continue monitoring closely



- Continue aiming to achieve current MTP by reversing the above trend to a degree through increasing the ratio of new/existing contracts
  with a rider and further enhancement to profitability improvement initiatives
- Expect stable and solid profit generation through a review of premium levels based on the loss cost trend and flexible product revisions

### [Progress of Current MTP] Improvement in Profit from Fire Insurance

- Improve business unit profit by over +JPY45.0bn through rate revision, etc. Revise original 2022 projection (normalized basis) downward by -JPY12.0bn mainly reflecting an increase in small natural catastrophes in Japan
- Anticipate better-than-expected profit improvement (currently +JPY70.0bn) thanks to smooth progress in product revisions, etc.



\*1: The impact of natural catastrophes is assumed to be the average annual level and the impact of COVID-19 is deducted. In addition, the impact of floods in South Africa (c. JPY3.0bn) is deducted in FY2022.

\*2: After tax; estimation \*3: Inflation's impact has been reflected on projection.

\*4: Cumulative value of the profit improvement impact actualized in the relevant year from product revisions, etc.

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**ESG** 



# [Progress of Current MTP] Growth of Specialty Insurance

- Increase revenue by over +JPY100.0bn and business unit profit by around +JPY10.0bn through solving social issues
- Steady progress in 1H 2022 with top-line<sup>\*1</sup> increasing +JPY18.9bn YoY (progress rate against original projection: 51.9%); continue aiming to achieve MTP accelerating initiatives mainly in four priority areas



### [Progress of Current MTP] Initiatives to Improve C/R

- Invest about JPY40.0bn in DX to rigorously reduce internal administration. Reallocate the workforce to improve productivity, incl. top-line increase, and improve C/R\* by over 1.0pt
- Revise the original 2022 projection upward by +1.2pt to 93.8% to reflect worsening L/R in fire, specialty, etc. No change to current MTP as we expect various measures to start having an impact incl. growth of specialty insurance and revenue improvement of fire insurance



**ESG** 



### (Reference) Building open DX Infrastructure through IT Infrastructure Reforms

- The open infrastructure<sup>\*1</sup> initiative is designed to rebuild our IT infrastructure to support future evolution
  of our business model and promotion of DX, in addition to continuing our business and control increasing
  costs with an eye on the service termination risk of our existing systems
- Support efforts to solve social issues and achieve sustainable growth through flexible and advanced system cooperation and data usage





### [Basic Information] TMNF

Changes in net premiums written (all categories; billions of JPY) and C/R<sup>\*1</sup>

(private insurance E/I basis)



#### 2022 revised vs original 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 projection C/R\*1 99.6% 97.2% 92.7% 90.4% 93.9% 102.2% 98.7% 90.6% 99.6% 90.6% 92.5% +7.2pt 65.0% 58.5% 60.1% 57.7% 61.4% 70.0% 66.3% 60.8% 58.1% 66.9% +7.4pt E/I loss ratio 66.8% (Nat-cat, annual 60.4% 64.7% 62.2% 59.2% 58.2% 57.3% 59.1% 59.9% 58.7% 59.4% 64.7% +5.2pt average basis) W/P expense 32.8% 32.2% 32.2% 32.6% 32.7% 32.5% 32.3% 32.4% 31.6% 32.5% 32.7% -0.2pt ratio

\*1: C/R = E/I loss ratio + W/P expense ratio



**Composition by category** 

Composition by channel

(FY2021: premiums on a managerial accounting basis)





#### • C/R in auto insurance<sup>\*1</sup> (private insurance E/I basis)

• Auto insurance market share<sup>\*2</sup>





#### Breakdown of C/R in auto insurance<sup>\*1</sup> (private insurance E/I basis)

|                                    | 2012   | 2013  | 2014  | 2015  | 2016  | 2017  | 2018  | 2019  | 2020  | 2021  | 2022<br>revised | vs original<br>projection |
|------------------------------------|--------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----------------|---------------------------|
| C/R <sup>*1</sup>                  | 100.2% | 95.7% | 91.6% | 91.4% | 91.0% | 91.8% | 93.1% | 91.6% | 84.2% | 87.7% | 95.3%           | +2.4pt                    |
| E/I loss ratio                     | 69.4%  | 65.3% | 61.1% | 60.5% | 60.2% | 60.8% | 62.3% | 60.8% | 54.3% | 56.8% | 63.4%           | +2.4pt                    |
| (Nat-cat, annual<br>average basis) | 69.3%  | 64.4% | 61.2% | 60.4% | 60.5% | 60.6% | 61.0% | 60.0% | 54.6% | 57.3% | 61.5%           | +0.5pt                    |
| W/P expense<br>ratio               | 30.8%  | 30.4% | 30.5% | 30.9% | 30.8% | 31.0% | 30.9% | 30.8% | 29.9% | 30.8% | 31.9%           | -                         |



\*2: (Source) Insurance No. 4960

\*3: Included are: Sony, AXA, Mitsui Direct, Saison, Sonpo 24, SBI, E.design and Zurich

\*1: C/R = E/I loss ratio + W/P expense ratio

# [Basic Information] Progress of Automated Driving Technology

 Auto insurance market will gradually shrink due to the progress of automated driving technology, but expectations for insurers as part of social infrastructure will rise against the backdrop of the increasing sophistication of automobiles and the complexity of liability relationships

Autonomous driving technology is making certain progress but universal deployment will take considerable time (short-time changes are limited) No significant changes to claim cost for the time being **Progress in Autonomous Driving Technology** Accident Severity **7** Claim cost Х = Frequency **b** 

- Lower accident frequency
  - Higher severity (price per claim) ↗ (Higher repair expense unit price due to expensive parts  $\nearrow$ )

TOKIOMARINI

New

50

#### Average car ownership: 9 years

Replacement of all vehicles will take more than 15 years \*2

#### **Rising expectations for insurance companies** as social infrastructure

**Expectations toward insurance companies to grow further** Fulfill roles as social infrastructure, leveraging the strengths of noninsurance companies with a nationwide office network and extensive non-life insurance service experience, to eliminate concerns about a delay in victim reliefs amid the progress in driverless driving technologies

#### Initiatives anticipating the future spread of Level 5

Jan. 2022: Formed a capital and business alliance with May Mobility Oct. 2022: Launched an additional rider for the insured such as the developer of driverless vehicles Will continue working on developing products and services that contribute to victim reliefs to help realize a safe and secure autonomous driving society with an eye on the future spread of Level 5

# <Autonomous driving level> <Driver> <Government target (private vehicles)>

| Level 5 (fully autonomous)       |        | TBD   |
|----------------------------------|--------|---|
| Level 4 (highly autonomous)      | System | By 2025, autonomous driving on <b>expressways</b> *1                  |
| Level 3 (conditional autonomous) | S      | From Mar. 2021, autonomous driving on <b>expressways<sup>*1</sup></b> |
| Level 2 (partially autonomous)   | lan    |   |
| Level 1 (driving support)        | Huma   |   |
| Level 0 (zero autonomous)        | -      |   |

#### **Current auto insurance** adapted to autonomous driving

Maintain the liability of automobile operator during autonomous driving

Operator liability to be maintained up to Level 4<sup>\*3</sup>; no change to the usefulness of the current auto insurance

#### System for speedy victim relief without payment by policy holders

Achieve prompt victim relief under a special contract<sup>\*4</sup> in case of accidents where operator liability is not applied or in cases where a responsible party is unclear, such as cyber risk

<sup>\*4</sup> Apr. 2017: Launched coverage riders for victim relief expenses [First in industry] Apr. 2021: Accidents during autonomous driving have no impact on the grade rating system [First in industry]

**ESG** 



# [Progress of Current MTP] Top-line KPI

- Expand sales volume by focusing on growth areas and promoting cross-selling of life and nonlife products
- No change to original projection of 2022 top-line at JPY56.0bn, CAGR from 2020 will be +13.7%, going beyond the plan (CAGR +5%)



ESG



# [Progress of Current MTP] Bottom-line KPI

- [Economic Value Basis (Value of New Business)] 2022 revised projection is significantly greater than the plan with the projected CAGR of +22.4%
- [Financial Accounting Basis (Business Unit Profits)] Reflecting an increase in hedge costs, etc., 2022 projection (excluding transient effects) is revised downward by -JPY4.0bn from original projection. Current MTP aims to stably secure around JPY50.0bn, 2023 plan will be also expected to fall short of the plan due to higher first year costs for strong top-line, increasing hedging costs, etc.

### **Economic Value Basis (Value of New Business)**

- 1H 2022 result was JPY32.8bn (progress rate: 40.5%)
- 2022 projection is revised upward by +JPY1.0bn due to improved profitability resulting from higher interest rates (progressing faster than CAGR +5% projected in current MTP)



Value of new business (Reference) Core MCEV earnings<sup>\*1</sup>

### Financial Accounting Basis (Business Unit Profits\*2)

- 1H 2022 result was JPY9.9bn (progress rate: 23.7%)
- 2022 projection excluding transient effects is revised downward by -JPY4.0bn from original projection



\*1: Value of new business + contribution from value of in-force

\*2: Revised 2022 projection excludes the impact of COVID-19 and FX fluctuations



## [Progress of Current MTP] Improve Profitability and Accelerate Profit Contribution

- Current MTP aims to accelerate future profit growth by focusing on products with high ROR and IRR that will promptly contribute to profits
- Steady progress was made in 1H 2022 through sales expansion of highly profitable core products. Continue promoting current MTP strategy and improve ROR and IRR and shorten PBP

### **Improvement of ROR**

 Current mainstay products have small interest rate risk, securing ROR above capital cost (TMNL total: 21%)



Improvement of IRR and shortening of PBP

**ESG** 



• TMNL's total IRR improved to over 10% and PBP to less than 10 years

\*4: Profitability as expected return on cost for the entire insurance period on financial accounting basis

\*5: The size of the bubble indicates annualized premium of new policies (2022 projection)

\*6: Payback Period (period until the cumulative profit on financial accounting basis to turn positive) (Figures in the above chart are 2016 results for long-term saving-type products and 2022 projections for other products.)

\*2: Value of new business and future release of cost relating to non-hedgeable risks (2022 projections)
\*3: Sum of the present value of required capital for each future fiscal year (2022 projections)

| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIO MARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|--------------|
|               |       |                      |                  |                    |            |                         |                   |     |      |              |

### **Capital Efficiency**

Capital efficiency is among the highest in domestic peers both on the financial accounting basis and economic value basis

**Core ROEV**<sup>\*1</sup> (economic value basis; FY2021 results)

- Increase the value of new business in core ROEV numerator with expansion of sales scale along with portfolio transformation
- Limit the interest rate sensitivity of the denominator by reducing interest rate risk



#### < Changes in risk amount in domestic life (99.95% VaR, UFR not applied) > . . . . .

|                   | End-March<br>2019 | <br>End-March<br>2022 | _ |
|-------------------|-------------------|-----------------------|---|
|                   |                   |                       |   |
| Total risk amount | IDV070hn          | IDV6/0hn              |   |

|                                  | JP1970Dh | Interest rate | JP1040DN |
|----------------------------------|----------|---------------|----------|
| of which, interest<br>rate risks | JPY570bn | risk reduced  | JPY150bn |

- \*1: Numerator = value of new business + contribution from value of in-force policies (risk-free); Denominator = EV balance
- \*2: Dai-ichi Life, Taiyo Life, Daido Life, and Sony Life Taiyo Life is excluded from average adjusted ROE due to the impact of reinsurance \*3: Sompo Japan Himawari Life Insurance and Mitsui Sumitomo Aioi Life Insurance
- \*4: Numerator (adjusted net income) = net income + provision for contingency reserve and price fluctuation reserve (only TMNL deducts gains or losses on sales or valuation of ALM bonds, etc.) Denominator (adjusted net asset) = net assets + contingency reserve + price fluctuation reserve
- \*5: On annualized premium of new policies basis for products indicated on p.53, except business insurance

### **Adjusted ROE**<sup>\*4</sup> (financial accounting basis; FY2021 results)

- Accelerate the growth of the numerator by expanding and accelerating profit contribution through further product portfolio transformation
- As a result, ensure stable double-digit level of capital efficiency



#### <J-GAAP-based profit as a percentage of initial cost of new policy> Shorten the period for cumulative surplus to less than 10 years





### [Progress of Current MTP] Overview of International Insurance Strategy

- Current MTP aims to achieve +9% CAGR (c. +JPY50.0bn) through growth strategies in
- developed and emerging markets Revise 2022 projection (normalized basis) upward by +JPY87.0bn from original projection reflecting current strong underwriting and investment performance; CAGR from 2020 will be +21% (c. +170.0bn), significantly overperforming the plan

#### 2022 revised +21%\*2 **Key Measures Progress Status** (billions of JPY) 2022 revised projection 2022 projection +JPY87.0bn vs original projection +87.0 **Advanced Markets** • The underlying tone is strong for both Increase 350.0 underwriting and investment mainly in underwriting profits developed markets; 1H progress rate is 63%, (increase margin and volume) significantly exceeding original projection 263.0 • Pure's arowth • Revise projection upward due to the above Increase investment 232.2 income **1H** 180.1 progress rate 63% c. 230.0 **Progress against current MTP Emerging Markets** • Significantly overperforming the plan as a • Capture market result of the steady implementation of the grówth vs2020 initiatives listed in the left-hand side CAGR +9% 2022 Revised \*1: The 2020 figure is adjusted for the impact of natural catastrophes and COVID-19, etc. 2020 2021 2023 Plan\*3 2022 Original (Normalized) (Normalized) (Normalized) The 2021 figure is adjusted for natural catastrophes, capital gains in North America, etc.

#### Business Unit Profits<sup>\*1</sup>

Revised 2022 projection is adjusted for the impact of COVID-19 in Taiwan, Russian-Ukraine war, capital gains in North America, etc.

- \*2: FX rate is as of Mar. 31, 2021
- \*3: Plan created in 2020

| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|               |       |                      |                  |                    | -          | _                       |                   |     |      |             |

### [Progress of Current MTP] Increase Underwriting Profits

- Current MTP aims to increase underwriting profit by +JPY15.0bn (before tax)<sup>\*1</sup> by pursuing top-line growth while maintaining favorable C/R Revise 2022 projection (normalized basis) upward by +JPY33.0bn from original projection reflecting improved profitability and top-line growth; the revised projection is +JPY68.0bn larger than the 2020 result and significantly greater than the plan



\*6: Plan created in 2020

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**Developed Markets** 

- Current MTP aims to achieve CAGR of +10% or higher
- 2022 revised projection (normalized) is far exceeding projections, as current performance is strong at CAGR of +31%<sup>\*1</sup> vs 2020 result

< Our major P&C business network in emerging countries>



Profits: Business unit profits

M/S: Source: AXCO, IRDAI, IPRB, SUSEP, Swiss Re, FSCA Financial Sector Conduct Authority Figures in brackets by the company name: Ownership ratio as of Mar. 2022 Figures in circles: GWP as of FY2021 Source: Swiss Re \*1: FX rate is as of Mar. 31, 2021.

\*3: NWP for TMHD. GWP for market Source: Swiss Re

\*2: M/S of P&C business. (2020)

#### Domestic Domestic Value Area Capital Inter-**IV. Reference ESG** Group Investment Data **Non-Life** Life **Policy** national **Expansion** TOKIOMARINE

# [Basic Information] M&A Transactions

- Building a strong franchise by acquiring blue chip companies with solid business model
- Driving optimization of business portfolio by determining core and non-core businesses



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### Track Record of Bolt-on M&A

- Room for bolt-on M&A transactions with familiar businesses
- Transfer oversea GC's expertise to the other GCs to make it our strength and steadily execute transactions





### **Group Synergies**

Continuously increased synergies in the four areas to achieve USD397mn annual profit contribution





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increase in past reserve provision

\*5: Source: S&P Capital IQ

## [Basic Information] DFG



#### DFG Barclays US Aggregate Bond Index

\*1: Measures excess return per unit of risk. Calculated as "(Investment return - risk free rate) / Volatility". Risk free rate: LIBOR6M

\*2: Local management accounting basis. Temporary increase due to review of reserves in 2018. Includes impact of COVID-19 for 2020 and 2021

\*3: Source: S&P Capital IQ

\*4: Business unit profits - capital gains/losses (after tax)



Group company entrusted assets Copyright (c) 2022 Tokio Marine Holdings, Inc.



## [Basic Information] TMHCC

TOKIOMARINE HCC

Global leader in specialty insurance with over 48 years of deep technical expertise

### What's TMHCC

- Highly profitable and wellbalanced business portfolio
- ✓ Built a diversified specialty portfolio through organic growth, green field operations and bolt-on M&As (more than 60 acquisitions)
- ✓ Underweight exposure to natural cat disasters



#### **Current Focus**

#### Latest bolt-on M&As



(May 2020)

(May 2019)

- UK Cover holder with over 25 years of market expertise in renewable energy business
- Aim to improve profitability while promoting creation of a sustainable future
- A US-based Crop Managing General Agent of AmTrust Group
- Aim to improve profitability AmTrust Ag through business combination
  - A US-based Cyber Specialist
- (Apr. 2019)

Managing General Agent Pioneer in cyber market with credible portfolio for informed underwriting management

> TMHCC\* Market\*3

### Rate Increases<sup>\*1</sup>

- $\checkmark$  Aim to cover for loss cost increases
- 2022 1H  $\checkmark$  Address current inflation risk through rate increases particularly for MSL\*2 and increased self-insured retention amount

#### Additional risk-taking

✓ Favorable growth above rate increases Energy & Marine (incl. Renewables), Int'l Casualty & A&H & Surety/Credit, Aviation, Property, Financial Lines, Travel, Guaranty, Event Cancellation, Disability, Public Risks etc.

### **Results**

#### Stable profitability



Source: Created by Tokio Marine from company reports and Dowling & Partners Analysis (based on data through Dec. 31, 2021)

#### Favorable combined ratio



\*1: Excluding A&H. Surety, Credit \*2: Medical stop-loss

\*3: Source: Willis Towers Watson \*4: Local management accounting basis \*5: Source: S&P Capital IQ

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# [Basic Information] Pure



Specialty insurance group focused on the U.S. High Net Worth insurance market

#### What's Pure

Focus on HNW market with high growth potential



### **Current Focus**

#### Business Expansion

- ✓ Expand customer base
- ✓ Enhance cross-sell efforts
- Expand to Canada

#### Rate Increase & Value Up

 $\checkmark$  Align with market conditions

#### Expansion of synergies

- ✓ New business relation with PHLY's leading agents holding HNW clients
- ✓ Joint marketing to agents in Hawaii with Hawaiian subsidiary FICOH
- ✓ Joint development of cyber insurance products with TMHCC for individual clients



**Results** 



\*1: Estimated from past 10-year growth of U.S. HNW population (i.e., population with investable asset of more than USD 1M) etc. based on data from Capgemini, BMI, and Euro monitor

- \*2: Indicator to measure customer loyalty and their willingness to use products/services continuously. It shows how likely a customer recommends a brand to others. Pure: 2021 data
- Source: Customer GURU, NICE Satmetrix 2022
- Consumer Net Promoter Benchmark Study
- \*3: Premiums under management company \*4: Local financial accounting profit

#### Strong customer loyalty





### Top class player in Lloyd's market

### What's TMK

#### One of the largest underwriting capacity in Lloyd's market (GBP mp)

|         |         | (GDP IIII)                |
|---------|---------|---------------------------|
| Ranking | Company | 2021<br>GWP <sup>*1</sup> |
| 1       | Beazley | 3,524                     |
| 2       | Brit    | 2,465                     |
| 3       | QBE     | 1,895                     |
| 4       | Hiscox  | 1,756                     |
| 5       | ТМК     | 1,706                     |
|         |         | 11 · · ·                  |

\*1: Total GWP of syndicates managed by Managing Agents Source: S&P Capital IQ

#### Superior expertise

- Focus on Lloyd's specialty lines in North America, Asia, etc.
- Innovation and product development for new risk-taking with Lloyd's

### **Current Focus**

#### Return to focus on Lloyd's Business

Through the following initiatives, reduce volatility and maintain / improve profitability

- Focus on growing Lloyd's specialty businesses with superior risk-adjusted returns and existing underwriting expertise
- Rebalance product portfolio to have less dependence on property and be diversified, and drastically remediate underperforming businesses
- ✓ Flexibly review business portfolio including divestment of Highland and run-off of reinsurance business, etc.
- Rate increases, capturing the hardening market
- Review and strengthen reinsurance program

### Results

#### Favorable combined ratio



\*2: Local management accounting basis \*3: Excluding the impact of COVID-19 \*4: Source: Lloyd's Annual Report 2021





#### Provide products and services that match the demand

- Simplify auto insurance premium calculation using SNS data, etc., installation of sign language interpretation function on company website
- Enhance service quality by providing inhouse contact center of roadside assistance service
- Utilize wireless technology to reduce auto theft risk and develop specialized products

\*1: GWP Source: Swiss Re \*2: Source: SUSEP Copyright (c) 2022 Tokio Marine Holdings, Inc.



#### Caixa JV

- Launched JV with Caixa Bank in Feb.
   2021 and achieved favorable progress
- ✓ Sell highly profitable housing insurance and aim at circa JPY6.5bn<sup>\*3</sup> after-tax profit in FY2025

#### Countermeasures for inflation

 Mitigate the effect of current sharp inflation through increasing rates and deductibles to cover for loss-cost, and expanding investment income from inflation-linked bonds, etc.

### \*3: Exchange rate at the end of Sep. 2022; before amortization of intangible fixed assets



#### Favorable combined ratio



\*4: Local management accounting basis

| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|               |       |                      |                  |                    |            |                         |                   |     |      |             |

### [Basic information] International Insurance (Results by Region)

| Net Premiums Written         | 2021    | 2             | 2022 Projection |                |                    |  |  |
|------------------------------|---------|---------------|-----------------|----------------|--------------------|--|--|
| (billions of JPY)            | Actual  | Original<br>① | Revised<br>②    | Changes<br>②一① | Plan <sup>*₅</sup> |  |  |
| North America <sup>*1</sup>  | 1,378.9 | 1,544.0       | 1,893.0         | 349.0          |                    |  |  |
| Philadelphia                 | 396.0   | 437.0         | 532.0           | 95.0           |                    |  |  |
| Delphi                       | 332.0   | 384.0         | 470.0           | 86.0           |                    |  |  |
| ТМНСС                        | 561.9   | 619.0         | 764.0           | 145.0          |                    |  |  |
| Europe <sup>*2</sup>         | 136.9   | 156.0         | 182.0           | 26.0           |                    |  |  |
| South & Central America      | 128.8   | 171.0         | 242.0           | 71.0           |                    |  |  |
| Asia & Oceania               | 196.2   | 221.0         | 250.0           | 29.0           |                    |  |  |
| Middle East & Africa         | 34.6    | 41.0          | 41.0            | -              |                    |  |  |
| Total Non-Life <sup>*3</sup> | 1,875.6 | 2,133.0       | 2,608.0         | 475.0          |                    |  |  |
| Life                         | 104.9   | 105.0         | 136.0           | 31.0           |                    |  |  |
| Total                        | 1,980.6 | 2,238.0       | 2,744.0         | 506.0          | c. 2,000.0         |  |  |

| Business Unit Profits        | 2021   | 20            | 2022 Projection |                |                    |  |
|------------------------------|--------|---------------|-----------------|----------------|--------------------|--|
| (billions of JPY)            | Actual | Original<br>① | Revised<br>②    | Changes<br>②一① | Plan <sup>∗₅</sup> |  |
| North America <sup>*1</sup>  | 210.8  | 222.0         | 302.0           | 80.0           |                    |  |
| Philadelphia                 | 49.5   | 53.0          | 75.0            | 22.0           |                    |  |
| Delphi                       | 92.4   | 100.0         | 135.0           | 35.0           |                    |  |
| ТМНСС                        | 59.9   | 64.0          | 87.0            | 23.0           |                    |  |
| Europe <sup>*2</sup>         | 13.6   | 12.0          | 6.0             | - 6.0          |                    |  |
| South & Central America      | 9.0    | 10.0          | 14.0            | 4.0            |                    |  |
| Asia & Oceania               | 24.4   | 14.0          | - 83.0          | - 97.0         |                    |  |
| Middle East & Africa         | - 0.3  | 1.0           | 1.0             | -              |                    |  |
| Total Non-Life <sup>*3</sup> | 250.4  | 259.0         | 244.0           | - 15.0         |                    |  |
| Life                         | 5.0    | 1.0           | - 1.0           | - 2.0          |                    |  |
| Pure                         | 12.0   | 20.0          | 24.0            | 4.0            |                    |  |
| Total <sup>*4</sup>          | 252.3  | 263.0         | 250.0           | - 13.0         | c. 230.0           |  |

|                      | 2021                    | 2022 Projection         |                         |  |  |
|----------------------|-------------------------|-------------------------|-------------------------|--|--|
| Applied FX rate      | Actual                  | Original                | Revised                 |  |  |
|                      | As of end-<br>Dec. 2021 | As of end-<br>Mar. 2022 | As of end-<br>Sep. 2022 |  |  |
| USD / JPY            | ¥115.0                  | ¥122.3                  | ¥144.8                  |  |  |
| GBP / JPY            | ¥155.2                  | ¥160.8                  | ¥161.7                  |  |  |
| Brazilian Real / JPY | ¥20.6                   | ¥25.8                   | ¥26.7                   |  |  |

\*1: North American figures include European business of TMHCC, but do not include North American business of TMK

\*2: European figures include North American business of TMK, but do not include European business of TMHCC \*3: Total Non-Life figures include some life insurance figures of composite overseas subsidiaries

\*4: After adjustment of head office expenses

\*5: Plan created in 2020

|    |                             | 2021   | 2022 Pr       | ojection     | 2023   |
|----|-----------------------------|--------|---------------|--------------|--------|
|    | C/R                         | Actual | Original<br>① | Revised<br>② | Plan*⁵ |
|    | North America <sup>*1</sup> | 93.5%  | 92.9%         | 91.7%        |        |
|    | Philadelphia                | 94.1%  | 94.1%         | 91.8%        |        |
|    | Delphi                      | 101.0% | 98.6%         | 95.9%        |        |
|    | ТМНСС                       | 88.0%  | 87.3%         | 87.6%        |        |
|    | Europe <sup>*2</sup>        | 89.6%  | 90.6%         | 93.0%        |        |
|    | South & Central America     | 97.7%  | 96.3%         | 95.4%        |        |
|    | Asia & Oceania              | 91.7%  | 97.9%         | 143.0%       |        |
|    | Middle East & Africa        | 102.5% | 99.7%         | 102.6%       |        |
| Т  | otal Non-Life <sup>*3</sup> | 94.0%  | 93.7%         | 97.0%        |        |
| Li | fe                          | -      | -             | -            |        |
| Pu | ıre                         | -      | -             | -            |        |
| To | tal                         | 94.0%  | 93.7%         | 97.0%        | c. 94% |
|    |                             |        |               |              |        |



### [Basic information] Group Asset Management Policy

• Maintain long-term, stable income based on ALM aligned with characteristics of insurance liabilities



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### [Basic Information] DFG Investment Track Record

 DFG investment performance (investment income + realized gains / losses) remained positive during the collapse of Lehman Brothers



\*1: Calculated as "(Income + gains/losses from sales + impairment) / AUM"

\*2: Average for US non-life insurance companies (market capital of \$20bn or more) Source: SNL, Factset

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\*3: Measures excess return per unit of risk. Calculated as "(Investment return – risk free rate) / Volatility". Risk free rate: LIBOR6M

# [Basic Information] DFG's Credit Management Capabilities

 Increase returns while controlling the credit risk through investment in CLO and CRE loans leveraging on DFG's strength

### High returns generated with highly specialized investments

#### CLO

#### <Investment process>

- Select outside asset managers based on their response to the GFC, etc.
- Rigorously select and invest in well-priced investment targets leveraging liabilities that can be held to maturity, good judgement based on high level of expertise and abundant experience, and networks

<Change in investment income (before tax)>

#### (M\$) 200 4.000 COVID-19's impact 2.000 100 2013 2015 2016 2017 2018 2019 2020 2021 2012 2014 Investment Investment income + capital Average AUM income gains/losses + impairment (Reference) (Reference, right axis)

#### <Risk management>

- Appropriately establish protection such as early redemption and subordinated tranches
- Perform meticulous risk management through regular monitoring including monitoring of underlying assets, conservative stress testing, strong checks on outside asset managers, etc.
- Loss is likely be extremely limited unless a default rate at or above three times the long-term average (which is around 10% or more) continues for three years or longer
   \* The default ratio as of Sep 30, 2022 was a 0.9%
  - \*: The default ratio as of Sep. 30, 2022 was c. 0.9%.

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#### <Investment process>

 Active involvement in outside asset managers' decision making based on a robust collaboration structure

**CRE Loans** 

 Meticulous underwriting based on properties' business plans, LTV, ease of attachment/collection, sponsor capacity, etc.



#### <Risk management>

- Monthly interest payments are made appropriately despite the current interest rate rising phase; there is no special concern
- Contractual arrangements are in place to control the borrowers' interest payment burden when interest rates rise; default risk is therefore structurally limited
- Generally being a sole lender, proactive collection activities (workout) and attachment are possible for poorly-performing properties (DFG has recently steadily implemented attachment/loan collection for some properties that have been particularly affected by COVID-19)

### [Basic information] Reduction of Business-related Equities

- Sold total amount of circa JPY2.5tn<sup>\*1</sup> since FY2002, reducing book value by 69% from FY2002
- Continue to sell JPY100bn or more each year during current MTP
- As a result of further efforts, considering acceleration of divestment to the tune of JPY120~130bn in FY2023 and to about 1.5X current level from FY2024

Book value of business-related equities held by TMNF<sup>\*2</sup>



| Mid-term<br>business plan           | Fiscal<br>year | Sales amount |
|-------------------------------------|----------------|--------------|
| Innovation and<br>Execution<br>2014 | 2012           | ¥115bn       |
|                                     | 2013           | ¥109bn       |
|                                     | 2014           | ¥112bn       |
| To Be a Good<br>Company<br>2017     | 2015           | ¥122bn       |
|                                     | 2016           | ¥117bn       |
|                                     | 2017           | ¥108bn       |
| To Be a Good<br>Company<br>2020     | 2018           | ¥107bn       |
|                                     | 2019           | ¥107bn       |
|                                     | 2020           | ¥106bn       |

Sales amount

• Mid-term business plan (2021- 2023)

✓ Plan: Continue to sell JPY100.0bn or more each year

✓ Result: Sold JPY117.0bn in FY2021


## **Expansion to Pre- and Post-incident Area**

- With the increase in social issues that require solution, room for growth for us also expands
- Enhancing value proposition leveraging our proprietary risk data, expertise in data analysis, as well as third-party knowledge



| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIO MARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|--------------|
| Example①      |       |                      |                  |                    |            |                         |                   |     |      |              |

 Trying to create our new value through partnership with "CORE", a consortium launched in Nov. 2021 and "ICEYE", which posses advanced satellite image analysis technology in disaster prevention/mitigation area

The Disaster Prevention Consortium "CORE"

**Co-creation of Disaster Prevention and Mitigation Businesses** with Companies and Organizations in a wide variety of industries



- Disaster Prevention Consortium "CORE" is composed of **80** companies and organizations (as of Nov. 10, 2022)
- Contributing to building a resilient society to disasters utilizing the data and technology
- Development of the real-time hazard maps and the disaster forecast solutions to support an evacuation

Utilization of Satellite for Damage Assessment

Capital and Business Alliance with ICEYE, a Satellite Solution Startup in Finland





- A Combination of the customer data (Property and location data etc.), a variety of satellite imagery and AI analysis **to quickly figure out the deep and area of water flood**
- In the past cases of massive water floods, we took 2-3 weeks average to pay insurance money, but we have realized the significant shortening of the time
- Considering utilizing the image data on SNS

| IV. Reference        | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|----------------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
| Example <sup>2</sup> |       |                      |                  |                    |            |                         |                   |     |      |             |

- Promoting circular economy with JEPLAN, a company with unique chemical recycling technology in energy area
- Accelerating the development of foundation for providing new value with digital technology by alliance with "bolttech", an insurtech company

### Supporting the Transition to Circular Economy

#### Reduction of Waste and Promotion of Recycling through Insurance Business

(Recovery and Reuse of Damaged Goods in Property Insurance)



- A partnership with JEPLAN, a company with proprietary chemical recycling technology that plans and operates projects to collect and recycle clothes, plastic bottles, etc.
- Development of the new insurance product to compensate for recycle and logistics costs of damaged textiles and beverage bottles in accidents instead of wasteing
- Aiming to create a society "Insurance enables Circulation"

#### Global Expansion of Embedded Insurance\*

Capital and business Alliance with bolttech, one of the largest insurance exchange platforms



- Development and Provision of Embedded Insurance To provide embedded products in a variety of markets including international e-commerce business globally, not only in Japan
- Utilization of Digital Platforms

To build a fully digitalized insurance procedure and deploy it on a global scale utilizing bolttech's agle digital platform

#### • Expansion of Warranty Business

To develop warrant businesses mainly in Asia

\*Embedded Insurance: Bundling and delivering of insurance coverage while a consumer is purchasing a product or service, bringing the coverage directly to the consumer at the point of sale.



- Have invested tens of billions yen to date, including CVC launched in the U.S. in April 2022
- Capture external diversity to enhance value proposition





## E. Design Insurance

Accelerate transformation to an InsurTech company and create new experience value using digital technology



\*1: Market participants: Sony, AXA, Mitsui Direct, Saison, Sonpo 24, SBI, E. Design, Zurich Source: Insurance Statistics and the respective companies' websites

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## &e sales and external evaluations

### **Sales performance**

**(**アンディー Fully digital auto insurance "&e (Andy)"

 Since the launch in Nov. 2021, sales substantially exceeded plan (exceeded FY2022 target of 100,000 contracts in Nov. 2022)

### **External evaluation**

Oct. 2022 2022 Good Design Award



Our approach to realize an "accident-free society" through use of IoT technology and co-creation with businesses and local governments was appreciated

### Oct. 2022 **Guidewire Innovation Award**

• Benefits in improved customer convenience, business efficiency, and promotion of new business growth were appreciated



Scene from the award

<sup>\*2:</sup> Private insurance

<sup>\*3:</sup> Temporary decrease in accidents due to COVID-19



• Generate capital with organic growth and portfolio review for disciplined business investment and shareholder returns



#### **ESG for sustainable growth**



• Utilize generated capital for business investment and shareholder returns with discipline to improve ROE



## **Disciplined Capital Policy (ESR)**

ESR as of Sep. 30, 2022, was 122% (or 121% after share buy-back) reflecting profit contributions in 1H, shareholder return and wider credit spreads



- Lower stock prices
- ▶ Wider credit spreads
- ▶ Higher overseas interest rates etc.

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- business-related equites Higher overseas interest rates etc.
- 2

\*1: Economic Solvency Ratio (calculated with a model based on 99.95% VaR (equivalent to AA credit rating)) Net asset value of overseas subsidiaries shows the balance as of three months earlier (Dec. 31, 2021 and June 30, 2022).

\*2: 121% after a JPY50.0bn share buy-back (165% before deducting restricted capital). In addition, 120% after Taiwan COVID loss in 2H (164% before deducting restricted capital)

2021/12/31

2022/3/31

2022/6/30

(2Q results overseas)

\*3: Due to different consolidated accounting periods adopted by overseas subsidiaries (refer to \*1), the period of credit spread fluctuations reflected on ESR differ.

\*4: (Source) Bloomberg

2022/9/30

(2Q results Japan)



\*: As of end-March 2022 for our company, and as of end-December 2021 for peers (Allianz, AXA, and Zurich)

| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion |              | ESG         | Data        | TOKIO MARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|--------------|-------------|-------------|--------------|
| Our Purpos    | е     |                      |                  |                    |            |                         | Re-post froi | m IR Confer | ence on May | / 26, 2022   |

- Since our founding, our purpose has been to "protect our customers and society in times of need." We have achieved sustainable long-term growth by contributing to solving various social issues that change with the eras
- Indeed, our business itself is a solution to social issues



\*1: Excludes deposit premiums from policyholders \*2: Shows premiums from Tokio Marine from FY2001 and prior, and combined premiums from TMNF & NF, etc. from FY2002 onward \*3: Shows premiums from FY2002 onward when Tokio Marine HD was established \*4: Does not include one-time dividends provided as capital level adjustment

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• By being true to our purpose and resolving the expanding and complex social issues, continue profit growth over the next century (simultaneously enhance social value and our economic value (profit))



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\*1: Related to our business activities (Scopes 1+2+3 (Categories 1,3,5,6)) \*2: Ratio of renewable energy in electricity consumption at main business locations

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| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|               |       |                      |                  |                    |            |                         |                   |     |      |             |

## Values Provided to Stakeholders and Materiality

- Contribute to the realization of sustainable society and simultaneously enhance our social value and economic value (profit growth) by circulating business-oriented social issue resolution initiatives
- For FY2022, promoting initiatives in line with the basic policy on ESG and steadily addressing existing issues (establish decarbonization plan for underwriting / investment and loan portfolio, further contribution to future generations, etc.)

|  | Our Vision  | Materiality   |
|--|---|---|
| For Customers                                  | <ul> <li>Contribute to realizing healthy and enriched lives of our<br/>customers by delivering safety and security and by<br/>supporting them in taking on challenges for the future</li> </ul>                               | <ul> <li>Combat climate change</li> <li>Support people's healthy and enriching life</li> <li>Enhance disaster resilience</li> </ul> |
| For Society                                    | <ul> <li>Contribute to creating a sustainable society where<br/>everyone can live safely and securely and boldly take on<br/>challenges</li> </ul>  | <ul> <li>Facilitate and foster innovation through digitalization, etc.</li> </ul>   |
| For Shareholders /<br>Investors                | <ul> <li>Sustainable growth of shareholder returns</li> <li>Work to enhance the trust of shareholders / investors and improve corporate value through timely and appropriate disclosure and constructive dialogues</li> </ul> | <ul> <li>Disclosure timely, appropriate and highly<br/>transparent information</li> </ul>   |
| For Employees                                  | <ul> <li>Contribute to employees' high-performance by<br/>providing opportunities to work brightly and vibrantly<br/>and through engagement</li> </ul>  | Promote and support D&I   |
| For Future Generations                         | <ul> <li>Pass on sustainable environment / society to future<br/>generations with climate change actions and<br/>preservation of biodiversity</li> </ul>  | <ul><li>Promote climate change actions</li><li>Provide education to children, etc.</li></ul>  |
| Copyright (c) 2022 Tokio Marine Holdings, Inc. | <ul> <li>Support future generation by providing education to<br/>children</li> </ul>  | 84  |





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2021

2013

■ CO2 emissions ■ CO2 absorption / fixation / reduction

\*5: Related to our business activities (Scopes 1+2+3 (Categories 1,3,5,6))

| IV. Reference | Group    | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|----------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
| Materiality   | Initiati | ves                  |                  |                    |            |                         |                   |     |      |             |

- Four medium- to long-term core themes from materiality
- Create value through steady implementation

|                               | E   | conomic value Social value : main elements improved as a result of the initiative   |
|-------------------------------|---|---|
| Stakeholders                  | E For <b>customers</b>  | For <b>society</b>  |
| Materiality<br>(★Core themes) | Combat climate change (★)   | Support people's healthy and enriching life ( $\star$ )   |
| Core Initiatives              | <ul> <li>Products and services that contribute to the development of renewable energy</li> <li>Suspend new underwriting / financing for coal fired power plants, etc.</li> <li>Suspend new underwriting / financing for oil sand mining and Arctic oil and gas mining (New)</li> <li>Joined NZIA, PCAF</li> <li>Participated in TNFD forum</li> <li>Promote investment in ESG themed green bonds, etc.; increase impact investment (New)</li> </ul> | <ul> <li>Disseminate and promote health management support service<br/>for companies</li> <li>Provide new healthcare service and respond to asset formation<br/>and savings needs for longevity risk (products and services)</li> </ul> |
| Values Created<br>etc.        | Economic<br>valueSocial<br>value• Initiatives for renewable energy, etc.: See page 45• Zero emission by FY2050 (company, investees and loan)  | Economic<br>valueSocial<br>value• Response to demands for healthcare service, asset<br>formulation and savings, etc.: See pages 45, 51  |

| IV. Reference                 | Group Domestic Domestic Inter-<br>Non-Life Life national Investme   | eent Value Area Capital ESG Data  |
|-------------------------------|---|---|
| Materiali                     | ity Initiatives   |   |
|                               | E   | conomic value Social value : main elements improved as a result of the initiative   |
| Stakeholders                  | For <b>customers</b>  | For <b>society</b>  |
| Materiality<br>(★Core themes) | Enhance disaster resilience (★)   | Facilitate and foster innovation through digitalization   |
| Core Initiatives              | <ul> <li>Products and services useful for disaster prevention /<br/>mitigation, and early recovery</li> <li>Index insurance to prepare for earthquakes (first in Japan)</li> <li>Index insurance to prepare for hurricanes (first in the US)</li> <li>Total assist fire insurance x Red Feather Disaster<br/>prevention/reduction program</li> <li>Invest in businesses that contribute to building resilient society</li> <li>Support for BCP formulation in cooperation with local<br/>governments, companies, etc.</li> <li>Build a sustainable fire insurance system</li> </ul> | <ul> <li>New products and services that utilize digital technology, etc.</li> <li>Responding to increasing cyber risks (products and services)</li> <li>Products and services for development of companies such as SME support</li> </ul> |
| Values Created<br>etc.        | Economic<br>valueSocial<br>value• Contribution to disaster prevention / mitigation and early<br>recovery, and building sustainable fire insurance system,<br>etc.: See page 44  | Economic<br>valueSocial<br>value• Products and services using digital technology, response to<br>cyber risks, and initiatives to support SMEs, etc.: See page 45  |
|                               |   | 07  |

| IV. Reference                 | Group Domestic Domestic Inter-<br>Non-Life Life national Investmen   | nt Value Area Capital ESG Data  |
|-------------------------------|--|---|
| Materiali                     | ity Initiatives  |   |
|                               | Ecor   | nomic value Social value : main elements improved as a result of the initiative   |
| Stakeholders                  | For shareholders / investors   | For <b>employees</b>  |
| Materiality<br>(★Core themes) | Disclose timely, appropriate<br>and highly transparent information   | Promote and support D&I (★)   |
| Core<br>initiatives           | <ul> <li>Properly disclosure information by strengthening intelligence</li> <li><tcfd analysis="" scenario=""></tcfd></li> <li>Quantitative disclosure of "physical risk" for insurance underwriting and "transition risk" for investment (New)</li> </ul>   | <ul> <li>Create an inclusive work environment</li> <li>Carry out human rights due diligence and improvement activities</li> <li>Establish human rights risk map (New)</li> </ul>  |
| Values<br>Created etc.        | Economic<br>valueSocial<br>value• Enhance disclosures in line with TCFD recommendation<br>• Sustainable growth of shareholder returns[Mid-term business plan]<br>Adjusted net income: CAGR+3-7%<br>Adjusted ROE: Around 12%<br>Shareholder returns will be mainly dividends, which will be<br>sustainably increased along with profit growth | <ul> <li>Social<br/>value</li> <li>Annual culture &amp; value survey</li> <li>Increase ratio of female directors and Audit and<br/>Supervisory Board Members toward the realization of<br/>principles set forth in the 30% Club (15.8% in 2022)</li> <li>Female managers (TMNF): 30% of managers to be female<br/>in FY2030</li> <li>D&amp;I Promotion: see pages 92, 93</li> </ul> |

| IV. Reference                 | Group Domestic Domestic Life Inter-<br>Non-Life Life national Investment Expansion   | Capital ESG Data   |
|-------------------------------|--|--|
| Material                      | ity Initiatives  |  |
|                               | Economic value So  | cial value : main elements improved as a result of the initiative  |
| Stakeholders                  | For future generation  | ns 🛞   |
| Materiality<br>(★Core themes) | Combat climate change (★)  | Provide education to children  |
| Core<br>initiatives           | <ul> <li>Achieve carbon neutrality through engagement with investees and insurance underwriters, etc.</li> <li>Enhance engagement by "increasing the number of companies to engage in dialogue with" and "improving the quality of dialogue" (New)</li> <li>Support transition to "circular economy" (New)</li> <li>Reduce CO2 emissions in company operations (RE100 certification, etc.)</li> <li>Mangrove planting and forest conservation activities</li> </ul>  | [Domestic]<br>Green lessons / disaster prevention lessons<br>Group Work on Managing Risks and<br>Opportunities<br>[International]<br>Financial literacy program "Streetwise Finance"<br>(Hollard Group, South Africa)  |
| Values<br>Created etc.        | <ul> <li>Social<br/>value</li> <li>Reduce our greenhouse gas emissions:<br/>FY2030 -60% reduction (compared to FY2015)</li> <li>Ratio of renewable energy to electricity consumption:<br/>Attain 100% at major sites by FY2030</li> <li>Electrify corporate vehicles (TMNF, TMNL): All corporate vehicles to be<br/>electrified<sup>*1</sup> in FY2030</li> <li>Continue to achieve carbon-neutral<sup>*2</sup> (achieved for eight consecutive years)<br/>(New)</li> <li>Cumulative economic value from mangrove plantations expected to exceed<br/>JPY300.0bn by FY2038</li> </ul> | <ul> <li>Social<br/>value</li> <li>100% total participation ratio for social<br/>contribution activities</li> <li>Green lessons:         <ul> <li>About 890 times</li> <li>About 58,000 participants<br/>(total as of end of Mar. 2022)</li> <li>Disaster prevention lessons:                 <ul> <li>About 980 times</li> <li>About 980 times</li> <li>About 980 times</li> <li>About 980 times</li> <li>About 64,000 participants<br/>(total as of end of Mar. 2022)</li> </ul> </li> </ul> </li> </ul> |

\* See page 90 for the list of climate change related initiatives; page 100 for international initiatives, and; page 101 for external evaluation Copyright (c) 2022 Tokio Marine Holdings, Inc.

## **Response to Climate Change**

- Climate change is one of the most important social issues across the planet. We will face up to this difficult issue
- Joined NZIA\* as the first Japanese insurance company and actively engaging in establishment of international framework and simultaneously enhance social and economic value through decarbonization engagement, business expansion to pre- and post-incident area, etc.



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\*: Net-Zero Insurance Alliance



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|  | IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|--|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|--|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|

## **Strategic Importance of D&I**

- Promoting D&I is a key success factor for further growth in an uncertain environment and market
- Under the leaderships of CCO, CDIO and Deputy CDIO, further promote D&I based on our purpose and create a "robust and agile company"





- Initiatives for Promoting D&I
- Established Diversity Council headed by CEO and CDIO in April 2021. Strongly promote D&I



\*1: \*Female Directors and Audit & Supervisory Board Members: Tokio Marine HD, Female Managers: major consolidated subsidiaries (Overseas 49.0%, Japan 11.2%), Female Associate Leaders: Assistant Manager or above at TMNF

Inclusion

 Integrated global group management has been in place to resolve management issues. To maximize issue resolution capacity, continue to create "inclusive culture" with stationary observation

#### <Culture & Values Survey<sup>\*2</sup>>



**Q. Inclusive culture exists** 

- Diffusion of core identity
- CEO conducted virtual world tour during the COVID-19 pandemic
- With penetration of inclusive culture, make our purpose the basis of all of our behavior from individual action to management decisions (essence of governance)

See Tokio Marine Insights: "Tokio Marine Group D&I" (Mar. 17, 2022) for details https://www.tokiomarinehd.com/en/ir/event/presentation/2021/

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## **Integrated Global Group Management**

- TMHD is leveraging global talent and knowledge to decide and implement important management actions
- Further development of Group integrated management in its 7th year including diverse international top management and appointment of Deputy CxO





• Making steady progress on succession at acquired group companies. Working on developing nextgeneration management resources

| PHILADELPHIA<br>Insurance Companies  | eady successi  |        |            |
|--|----------------|--------|------------|
| Incumbent CEO of<br>TMNA, Chairman of<br>PHLY, and Managing<br>Executive Officer of<br>Tokio Marine HD | Robert O'Leary | 2021.1 | John Glomb |

### 

### Next-generation management resource development

#### Group-wide global talent management

- Started group-wide talent management by C-suite executives, etc. (September 2019-)
- More then 10 discussions held on career development plan for about 60 leaders

### Training to develop management mindset (see P.88 for details)

For senior managers in Japan and overseas For overseas middle management

### **Global Executive Program**

Middle Global Leadership Development Program

Visiting areas affected by the Great

East Japan Earthquake



Hard onboard training scene on the coast of US Samoa

### **Establishment of HD HR System**

- Established in April 2019 for stable supply of group management talent by early appointment to higher roles
- Features include speedy talent development and compensation system benchmarked against the market

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| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|               |       |                      |                  |                    |            |                         |                   |     |      |             |

## **Major Global Committees**

• Identify and address key management issues with integrated global expertise

| oup CEO / CCO (Cul         | p CEO / CCO (Culture)                  |                                 | Domestic Life                  | International<br>Insurance   |
|----------------------------|--|---------------------------------|--------------------------------|--|
| Key Management<br>Matters  |  | Key Global Committe             | ees                            | Key person   |
| ERM                        | ERM Committee (a                       | around 4 times a year)          |                                | CFO (Financial)  |
| M&A                        | International Exec                     | cutive Committee (around 6      | times a year)                  | Head of International<br>Business  |
| Underwriting               | <b>Global Retention</b>                | Strategy Committee (arour       | nd 4 times a year)             | CRSO (Retention Strategy)  |
| Reserving                  | International P&C                      | Reserving Actuary Com           | mittee (around 4 times a year) | Chief International<br>Actuary   |
| Investment                 | Investment Execu                       | tive Roundtable (around 12 t    | imes a year)                   | CIO (Investment)   |
| <b>Risk Management</b>     | International Risk                     | Committee (around 4 times a y   | /ear)                          | CRO (Risk)   |
| IT / Security /<br>Digital | Global Informatio<br>Digital Round Tab | on Technology Committe          | e (around 2 times a year)      | <b>CITO</b> (Information Technology)<br><b>CISO</b> (Information Security)<br><b>CDO</b> (Digital) |
| Sustainability             | Sustainability Cor                     | nmittee (around 4 times a year) |                                | CSUO (Sustainability)  |
| Diversity                  | Diversity Council                      | (around 2 times a year)         |                                | CDIO (Diversity & Inclusion)   |
| Internal Audit             | International Inte                     | rnal Audit Committee (ard       | ound 4 times a year)           | International Head of<br>Internal Audit  |

| IV. Reference | Group    | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG          | Data        | TOKIO MARINE |
|---------------|----------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|--------------|-------------|--------------|
| Governance    | e Syster | n                    |                  |                    |            | F                       | Re-post fro       | m IR Confere | ence on May | / 26, 2022   |
|               |          |                      |                  |                    |            |                         |                   |              |             |              |

- Hybrid organizational design with a Board of Directors that makes high-quality decisions by utilizing the knowledge and expertise of outside directors, and a Nomination Committee and a Compensation Committee that ensure transparency in the decision-making process
- Continue to consider the optimal form of the Board of Directors including its role and composition from the perspective of strengthening monitoring functions

<Governance System>

|           | <b>Board of Directors</b>  |    | Audit & Supervisory Board   |
|-----------|--|----|---|
| Role      | Make decisions on important matters relating to execution of the Group's business and supervise the performance of individual Directors  |    | Audit the performance of Directors  |
|           | High-quality decision-making leveraging<br>diversity   |    | Give advice from multifaceted perspectives  |
| Structure | Ratio of Independent Directors <b>43%</b><br>( <b>6 out of 14</b> )  |    | Ratio of outside members 60%<br>( <b>3 out of 5</b> )   |
|           | Nomination Committee   |    | <b>Compensation Committee</b>   |
| Role      | <ul> <li>Deliberate on the appointment and dismissal of<br/>CEO, Directors, Audit &amp; Supervisory Board<br/>Members, Executive Officers, etc. and report to<br/>the Board of Directors</li> <li>Deliberate on a succession plan for CEO and<br/>oversee the development of successor candidates</li> </ul> |    | <ul> <li>Deliberate on policies concerning evaluation of<br/>performance of Directors, Executive Officers, etc.,<br/>compensation system and level of compensation<br/>for Directors and Executive Officers, and<br/>determination of their compensation, and report<br/>to the Board of Directors</li> </ul> |
|           | Ensure tr  | an | sparency  |
| Structure | Number of outside officers <b>6 out of 8</b><br>Chairperson is selected from outside officers  |    | Number of outside officers <b>6 out of 7</b><br>Chairperson is selected from outside officers   |
|           | in Maying Haldings, Tag  |    | 97  |

| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|               |       |                      |                  |                    |            |                         |                   |     |      |             |

## **Skill Matrix of Outside Officers**

• Achieve highly effective governance by incorporating the skills of a diverse range of outside directors in a well-balanced manner, including the most important aspect, internationality

| P         |                      |   |                         | _                    |            | Skills a              | and experier | ices                           |                                    | _          |                             |
|-----------|----------------------|---|-------------------------|----------------------|------------|-----------------------|--------------|--------------------------------|------------------------------------|------------|-----------------------------|
| Position  | Name                 | Major concurrent post   | Corporate<br>management | Finance &<br>Economy | Accounting | Legal &<br>Compliance | Environment  | Human<br>resources<br>Strategy | Governance<br>& Risk<br>Management | Technology | International<br>experience |
|           | Akio<br>Mimura       | Senior Advisor, Honorary<br>Chairman of Nippon Steel<br>Corporation                         | •                       | •                    |            |                       |              |                                | •                                  |            | •                           |
|           | Masako<br>Egawa      | Chancellor, Seikei Gakuen   | •                       | •                    | •          |                       |              |                                | •                                  |            | •                           |
| Directors | Takashi<br>Mitachi   | Professor, Graduate School<br>of Management, Kyoto<br>University                            | •                       | •                    | •          |                       | •            |                                | •                                  | •          | •                           |
| ctors     | Nobuhiro<br>Endo     | Executive Advisor of NEC<br>Corporation   | •                       | •                    |            |                       |              |                                | •                                  | •          | •                           |
|           | Shinya<br>Katanozaka | Representative Director,<br>Chairman of ANA HOLDINGS<br>INC.                                | •                       | •                    |            |                       |              | •                              | •                                  |            | •                           |
|           | Emi<br>Osono         | Professor, School of Business<br>Administration, Hitotsubashi<br>University Business School | •                       | •                    | •          |                       | •            |                                | •                                  |            | •                           |
|           | Akinari<br>Horii     | Director and Special Advisor<br>of The Canon Institute for<br>Global Studies                |                         | •                    | •          |                       |              |                                | •                                  |            | •                           |
| Audits    | Akihiro<br>Wani      | Attorney-at-law   |                         | •                    | •          | •                     |              |                                | •                                  |            | •                           |
|           | Nana<br>Otsuki       | Senior Fellow of Pictet Asset<br>Management (Japan) Ltd.                                    |                         | •                    | •          |                       | •            |                                | •                                  |            | •                           |

**ESG** 



## **Executive Compensation**

Group

- Designed a remuneration system linked to business performance and stock price as an incentive for directors to achieve sustainable growth
- Continue to review the remuneration system to contribute to the enhancement of corporate value

### **Compensation System for Directors**

- Consists of fixed compensation, performance-linked bonuses, and stock-based compensation
- In principle, ratio of performance-linked bonuses and stock-based compensation increases in conjunction with the rank of Directors

### <Ratio of Compensation>



#### <Performance-linked bonuses>

- Increase the incentive of Directors to improve performance
- Adjusted within a range of 0% to 200% depending on the level of accomplishment of the individual and company targets

| Individual<br>Target | Set based on the scope of duties<br>(includes ESG and medium-to long-term strategic<br>targets <sup>*1</sup> )   |
|----------------------|--|
|                      | *1: Further globalization and enhancement of functions of management, enhancement of human resources and organizations, etc.   |
| Company<br>Target    | Set based on <b>financial indicators</b> <sup>*2</sup> and <b>non-financial</b><br><b>indicators</b> <sup>*3</sup><br>*2: Target "adjusted net income" and "adjusted ROE" in MTP.<br>*3: Indicator to assess initiatives that contribute to earnings from a medium-<br>long-term perspective (indicators concerning employee engagement and<br>sustainability strategy) introduced from FY2022 |

### <Stock-based compensation (stock delivery trust)>

- Increase the link between compensation and our stock price to have Directors share the benefits and risks of stock price movements with shareholders
- Raise Directors' incentive to improve corporate value over the medium- to long-term



## **Participation in International Initiatives**

 Contribute to the resolution of social issues by conducting surveys, research and advocacy through participation in international initiatives. Also, contribute to the achievement of the SDGs leveraging our expertise in insurance risk consulting to solve social issues

## Initiatives Tokio Marine Group is participating in



#### **UN Global Compact**

- Expressed continuous support since becoming a signatory in 2005
- Participated in "Disaster Risk Reduction Working Group", "Reporting Study Group", etc. in FY2020



## Principles for Responsible Investment

In Tokio Marine Group, TMNF and Tokio Marine Asset Management became signatories to promote responsible and sustainable investment



#### United Nations Environment Programme Finance Initiative (UNEP FI)

Participating as the Board Member for Asia of the UNEP FI Insurance Commission

ESG

Participated in Regional Roundtable Asia Pacific 2021 (June 2021)



### **Principles for Sustainable Insurance**

- Became a signatory in 2012 as a drafting committee member
- Joined the PSI TCFD Insurer Pilot Working Group in FY2018 to promote the creation of a framework for climate-related information disclosure in line with TCFD recommendations

| The Geneva<br>Association                                  | IDF                                   | Net-Zero Insurance<br>Alliance | Partnership for Carbon<br>Accounting Financials                       | Task Force on<br>Climate-related<br>Financial Disclosures  | Task Force on<br>Nature-related<br>Financial Disclosures                  |
|--|---------------------------------------|--------------------------------|---|--|---|
| G THE<br>GENEVA<br>ASSOCIATION                             | DF Insurance<br>Development<br>Forum  | Net-Zero Insurance<br>Alliance | PCAF Partnership for<br>Carbon Accounting<br>Financials               | TCFD TASK FORCE OF CLIMATE-RELATED FORCE OF CLIMATE-RELATED FORCE OF CLIMATE-RELATED FORCE OF CLIMATE OF CLIMA | T     N       F     D   Taskforce on Nature-related Financial Disclosures |
| Principles For<br>Financial Action for the<br>21st century | Japan Sustainable<br>Investment Forum |                                | UNISDR Private Sector<br>Alliance for Disaster<br>Resilient Societies | CDP  | 30% Club Japan  |
| 21世紀<br>金融行動原則   | JSIF                                  | Asia-Pacific Financial Forum   | arise   |  | 30% Club  |



## **External Evaluation**

• Tokio Marin Group is promoting ESG (Environmental, Social and Governance) initiatives through our business activities, etc., and have received numerous evaluations and awards in Japan and overseas.



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| Natural Cat   | astrop | hes                  |                  |                    |            | F                       | Re-post from      | Results Con | ference Call o | on Nov 18   |
|---------------|--------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-------------|----------------|-------------|
| IV. Reference | Group  | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG         | Data           | TOKIOMARINE |

- Net incurred losses relating to natural catastrophes in the 2Q rose +JPY69.1bn YoY to JPY119.3bn (before tax)
- Full-year projection is revised upward by +JPY58.0bn (before tax) to reflect an increase in natural catastrophes in Japan and the cheaper JPY
  - Net incurred losses relating to natural catastrophes (on a business unit profit basis; billions of JPY)

|                                    | 2021 2Q | 2022 2Q            | YoY Change <sup>*2</sup> |   | FY2022 P     | rojections  | Change <sup>*2</sup> |
|------------------------------------|---------|--------------------|--------------------------|---|--------------|-------------|----------------------|
| Before Tax                         | Results | Results            | for Change -             |   | (1) Original | (2) Revised | ((2) – (1))          |
| Domestic<br>Non-Life <sup>*1</sup> | 27.7    | 109.0*4            | +81.3                    |   | 74.0         | 125.0       | +51.0                |
| International                      | 22.4    | 10.3               | -12.1                    |   | 51.0         | 58.0        | +7.0                 |
| Total                              | 50.2    | 119.3              | +69.1                    |   | 125.0        | 183.0       | +58.0                |
| After Tax <sup>*3</sup>            |         |                    |                          | - |              |             |                      |
| Domestic<br>Non-Life <sup>*1</sup> | 19.9    | 78.5 <sup>*4</sup> | +58.6                    |   | 53.3         | 90.1        | +36.7                |
| International                      | 18.0    | 8.2                | -9.8                     |   | 40.0         | 45.0        | +5.0                 |
| Total                              | 38.0    | 86.7               | +48.7                    |   | 93.3         | 135.1       | +41.7                |

### Major natural catastrophes in 2Q (natural catastrophes above a certain scale)

| [Domestic <sup>*1</sup> ] | Gross incurred losses <sup>*5</sup> | [International]                                     |
|---------------------------|-------------------------------------|---|
| Typhoon Nanmadol          | JPY43.8bn                           | See P.29 page on the impact of Hurricane $lan^{*6}$ |
| Hailstorm (June 2022)     | JPY31.0bn                           |   |
| Typhoon Talas             | JPY18.9bn                           |   |

\*1: Combined total for TMNF, Nisshin Fire, and E.design \*2: Note that "+" means a negative for profits, while "-" means a positive for profits \*3: After-tax figures are estimates.

\*4: The impact of floods in South Africa posted for TMNF (c. JPY3.0bn; after tax) is not included in the above table as its management classification places it outside the natural catastrophe fund (posted as a large loss) \*5: Before tax \*6: Loss related to Hurricane Ian ceded from overseas entities to TMNF is included in TMNF's financial accounting profits and reclassified to International business unit profits. However, since there is an

accounting timing discrepancy between TMNF and overseas, the loss is not included in 2022 2Q Results but in Revised projections in the list above

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| Reference Group Domestic Domestic Life  | Inter-<br>national     | Investment Value Area Capital ESG Expansion Policy  | Data             |
|---|------------------------|---|------------------|
| pact of FX Rate Change on the Gro   | oup's Fina             | ncial Results Re-post from Results Confere  | nce Call on Nov  |
| <ul> <li>Estimated impact of the depreciation of JI</li> </ul>  | PY to USD b            | by 1 yen <sup>*1</sup> on revised projections   |                  |
| Impact on net income on financial accounti  | ng basis <sup>*2</sup> | Impact on adjusted net income <sup>*2</sup>   |                  |
| <ul> <li>Increase in overseas subsidiaries profit:</li> <li>Increase in profit from local subsidiaries</li> <li>Increase in amortization of intangible fixed assets and goodwill</li> </ul> | circa<br>+¥1.4bn       | Increase in overseas subsidiaries profit:<br>(Of the factors stated in the left, amortization of<br>intangible fixed assets and goodwill has no impact<br>as it is added back to adjusted net income) | circa<br>+¥2.2bn |
| <ul> <li>Change in reserves for foreign currency<br/>denominated loss reserves and FX<br/>derivatives income, etc. at TMNF:</li> </ul>  | circa<br>-¥2.0bn       | <ul> <li>Change in reserves for foreign currency<br/>denominated loss reserves and FX<br/>derivatives income, etc. at TMNF:</li> </ul>  | circa<br>-¥2.0bn |
| Total:  | circa<br>-¥0.5bn       | Total:  | circa<br>+¥0.2bn |

\*2: Estimated impact on the FY2022 projections on an after-tax basis.

### • Reference: applied FX rate (USD/JPY)



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| IV. Refe | rence                | Group Domestic<br>Non-Life                       | 1       |         | nter-<br>ational | Investmen | t Value<br>Expan |         | apital<br>Policy | ESG     | Dat     | a                                   |  |
|----------|----------------------|--|---------|---------|------------------|-----------|------------------|---------|------------------|---------|---------|-------------------------------------|--|
| Tokio    | Mar                  | ine Holdings k                                   | (ey St  | atisti  | CS               |           |                  |         |                  |         |         |                                     |  |
|          |                      |  | FY2013  | FY2014  | FY2015           | FY2016    | FY2017           | FY2018  | FY2019           | FY2020  | FY2021  | FY2022<br>Projections <sup>*1</sup> |  |
|          |                      | Net income (billions of yen)*2                   | 184.1   | 247.4   | 254.5            | 273.8     | 284.1            | 274.5   | 259.7            | 161.8   | 420.4   | 370.0                               |  |
|          |                      | Shareholders' equity after tax (billions of yen) | 2,712.7 | 3,578.7 | 3,484.7          | 3,542.1   | 3,805.1          | 3,574.2 | 3,372.1          | 3,664.0 | 4,020.6 | 3,938.0                             |  |
|          | Financial accounting | EPS (yen)  | 239     | 323     | 337              | 363       | 382              | 383     | 369              | 232     | 613     | 183                                 |  |
|          | basis                | BPS (yen)  | 3,536   | 4,742   | 4,617            | 4,722     | 5,245            | 5,058   | 4,832            | 5,285   | 5,932   | 1,960                               |  |
|          |                      | ROE  | 7.3%    | 7.9%    | 7.2%             | 7.8%      | 7.7%             | 7.4%    | 7.5%             | 4.6%    | 10.9%   | 9.3%                                |  |

0.82

351.9

3,599.3

466

4,769

9.1%

0.80

126.0

- 188.1

131.8

7.3

122

2016/3E

754,685

2,878.6

3,800

- 16.3%

1,347.20

- 12.7%

0.99

406.7

539

5,082

11.0%

0.92

167.6

373.5

169.5

6.6

117

750,112

3,536.2

4,696

23.6%

12.3%

1,512.60

3,812.4

0.90

341.4

459

5,633

8.6%

0.84

144.3

98.4

144.1

7.2

108

725,433

3,541.9

4,735

0.8%

1,716.30

13.5%

2018/3E

4,086.4

1.06

280.9

3,763.1

391

5,325

7.2%

1.01

18.9

- 158.6

176.2

6.8

107

2019/3E

706,557

3,807.0

5,362

13.2%

- 7.3%

1,591.64

1.02

286.7

3,240.9

408

4,643

8.2%

1.07

25.9

- 70.3

179.5

5.3

107

2020/3E

697,870

3,474.9

4,950

- 7.7%

1,403.04

- 11.8%

0.99

336.1

3,692.4

482

5,326

9.7%

0.99

127.9

205.2

101.1

7.3

106

2021/3E

693,273

3,672.3

5,265

6.4%

1,954.00

39.3%

| *1. Bacad on th | o Octobor 202 | 2 stock split | (into three share | c)  |
|-----------------|---------------|---------------|-------------------|-----|
| T. Dased on th  | e October 202 | 2 SLOCK SPIIL | (into three share | :5) |

\*2: From FY2015: The figure is "Net income attributable to owners of the parent"

\*3: New definition (see P.106) base from FY2021

Percentage change

PBR

KPI

**Business Unit** 

(billions of yen)

(billons of yen)

(thousands of shares)

Share price (yen)

Profits<sup>\*3,4</sup>

Adjusted net income (billions of yen)<sup>3</sup>

Adjusted net assets (billions of yen)<sup>\*3</sup>

Domestic non-life insurance business<sup>\*5</sup>

Domestic life insurance business<sup>\*6</sup>

International insurance business

Financial and general businesses

Adjusted EPS (yen)

Adjusted BPS (yen)

Adjusted ROE Adjusted PBR

Sales of business-related equity holdings

Market capitalization (billions of yen)

Percentage change

(Reference) TOPIX

Adjusted number of issued and outstanding shares<sup>\*7</sup>

\*4: Until FY2014: The figures are "Adjusted earnings" (Former KPI)

\*5: Total for TMNF, NF, and E. design Insurance

\*6: Until FY2014: TEV (Traditional Embedded Value) basis, from FY2015 to FY2020: MCEV (Market Consistent Embedded Value) basis, from FY2021: J-GAAP

0.88

243.7

3,172.5

317

4,135

8.2%

0.75

34.0

104.5

136.9

2.5

109

767,218

2,383.9

3,098

16.9%

16.3%

1,202.89

2014/3E

0.96

323.3

4,103.4

423

5,437

8.9%

0.83

122.5

139.8

145.5

4.0

112

754,599

3,438.0

4,539

46.5%

28.3%

1,543.11

2015/3E

\*7: All figures exclude the number of treasury shares held from the total number of the shares issued

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1.20

578.3

843

6,232

14.4%

1.14

216.7

51.1

252.3

6.9

117

2022/3E

677,782

4,847.0

7,128

35.4%

1,946.40

- 0.4%

4,224.0

1.30

400.0

198

2,011

9.7%

1.28

50.6

27.0

250.0

6.1

110

2022/9E<sup>\*1</sup>

2,008,598

5,232.6

2,565

8.0%

1,835.00

- 5.7%

4,040.0

| IV. Reference | Group | Domestic<br>Non-Life | Domestic<br>Life | Inter-<br>national | Investment | Value Area<br>Expansion | Capital<br>Policy | ESG | Data | TOKIOMARINE |
|---------------|-------|----------------------|------------------|--------------------|------------|-------------------------|-------------------|-----|------|-------------|
|               |       |                      |                  |                    |            |                         |                   |     |      |             |

## **Return to Shareholders**

|                                   | FY2013     | FY2014     | FY2015     | FY2016      | FY2017      | FY2018      | FY2019      | FY2020      | FY2021      | FY2022<br>Projections |
|-----------------------------------|------------|------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------------|
| Dividends per share <sup>*1</sup> | 70yen      | 95yen      | 110yen     | 140yen      | 160yen      | 180yen      | 190yen      | 200yen      | 255yen      | 100yen                |
| Dividends total                   | 53.7bn yen | 72.2bn yen | 83.0bn yen | 105.3bn yen | 117.6bn yen | 128.0bn yen | 133.0bn yen | 139.1bn yen | 173.9bn yen | 201.0bn yen           |

| Capital level adjustment <sup>*2</sup><br>(share buybacks, etc.) | -          | 50.0bn yen  | -          | 50.0bn yen  | 150.0bn yen | 125.0bn yen | 50.0bn yen  | 50.0bn yen  | 100.0bn yen | 100.0bn yen |
|--|------------|-------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Total distributions to shareholders                              | 53.7bn yen | 122.2bn yen | 83.0bn yen | 155.3bn yen | 267.6bn yen | 253.0bn yen | 183.0bn yen | 189.1bn yen | 273.9bn yen | 301.0bn yen |

| Adjusted net income <sup>*3</sup> | 243.7bn yen | 323.3bn yen  | 351.9bn yen | 406.7bn yen | 341.4bn yen | 280.9bn yen | 286.7bn yen | 336.1bn yen | 578.3bn yen | 400.0bn yen |
|-----------------------------------|-------------|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| adjusted not income <sup>T</sup>  | -           | Adjusted net income was adopted<br>is a new KPI in FY2015.<br>Figures from FY2013 to FY2014<br>vere calculated as a reference) |             | 295.0bn yen | 330.0bn yen | 340.0bn yen | 330.0bn yen | 330.0bn yen | 375.0bn yen | 390.0bn yen |
| Payout ratio <sup>*5</sup>        |             |  |             | 36%         | 36%         | 38%         | 40%         | 42%         | 46%         | 52%         |

<Reference : Financial accounting basis>

| Net incom<br>(Consolida |                      | 184.1bn yen | 247.4bn yen | 254.5bn yen | 273.8bn yen | 284.1bn yen | 274.5bn yen | 259.7bn yen | 161.8bn yen | 420.4bn yen | 370.0bn yen |
|-------------------------|----------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Payout rat              | io                   | 29%         | 29%         | 33%         | 39%         | 42%         | 47%         | 51%         | 86%         | 41%         | 54%         |
| Total shar              | eholder return ratio | 29%         | 49%         | 33%         | 57%         | 94%         | 92%         | 70%         | 117%        | 65%         | 81%         |

\*1: FY2022 projection is based on the October 2022 stock split (into three shares) \*2: Total amount approved by the announcement date of financial results of each fiscal year. The figures include one-time dividends of circa ¥50.0bn in FY2018 and circa ¥25.0bn in FY2019 and FY2020, respectively

\*3: New definition (see P.106) base from FY2021

\*4: From FY2021 onward, calculated by applying new definitions to past results

\*5: Payout ratio to average adjusted net income





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To Be a Good Company

