

To Be a Good Company





Highlight

- Top-line and Bottom-line
- ••••• 3-5 Impacts of COVID-19
- Natural Catastrophes

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Domestic Life (TMNL)

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 Abbreviations used in this material >TMNF : Tokio Marine & Nichido Fire Insurance Co., Ltd. >NF : Nisshin Fire & Marine Insurance Co., Ltd. TMNL : Tokio Marine & Nichido Life Insurance Co., Ltd. ➢PHLY : Philadelphia ≻TMHCC : Tokio Marine HCC >TMK : Tokio Marine Kiln

FY2021 Projections

Domestic Non-Life (TMNF)

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Highlight-1: Results and Projections of Top-line

6 YoV excluding the FX effect

Life Insurance Premiums*

981.9

354.9

627.2

FY2019 Results

-2.7%

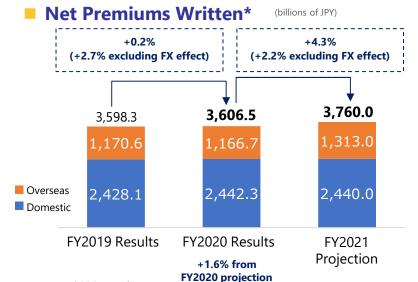
(-0.7% excluding FX)

FY2021 Projection: Expecting decrease of 4.9% YoY excluding the FX effect.

Net Premiums Written: Strong growth of +2.7% YoY excluding the FX effect (slightly better than FY2020 projections).

Life Insurance Premiums: Decrease of 0.7% YoY excluding the FX effect due to surrenders of corporate insurance, etc.

FY2021 Projection: Expecting continued strong performance of +2.2% YoY excluding the FX effect.



(slightly better than FY2020 projections)

[FY2020 Results]

- Domestically, NPW increased by 0.6% with the effects of rate revision in auto and fire insurance and higher premiums from expanded specialty insurance offsetting the decline in premiums primarily due to COVID-19 and CALI rate cuts.
- Overseas, the decline in premiums due to COVID-19 and profitability-focused underwriting was offset with rate increase at each entity, etc., resulting in an increase of 7.7% on a local currency basis (-0.3% when FX is factored in).

[FY2021 Projection]

- Domestically, the decline in premiums primarily due to CALI rate cuts was offset by the effects of a reaction to the impact of COVID-19 and rate revision in auto, etc., and remained largely flat overall.
- Overseas, NPW are expected to increase by 6.0% on a local currency basis (+12.5% when FX is factored in) mainly due to rate increase in North America, etc.

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[FY2020 Results]

Overseas

Domestic

Domestically, life insurance premiums fell 4.5% due to a decline in inforce policies from surrender in corporate insurance, despite countering the self-imposed suspension of face-to-face sales activities during COVID-19 with new medical insurance products.

954.9

356.4

598.8

FY2020 Results

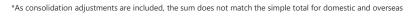
+3.8% from

FY2020 projection

Overseas, life insurance premiums rose 6.5% on a local currency basis (+0.4% when FX is factored in) due to rate increase for TMHCC medical stop-loss and expanded underwriting, etc.

[FY2021 Projection]

- **D**omestically, expecting decrease of 7.8% due to a decline in in-force policies from increased surrender in corporate insurance, etc.
- Overseas, life insurance premiums are expected to remain largely flat on a local currency basis (+6.0% when FX is factored in).



(billions of JPY)

-2.6%

(-4.9% excluding FX)

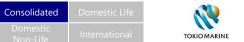
930.0

378.0

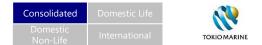
552.0

FY2021

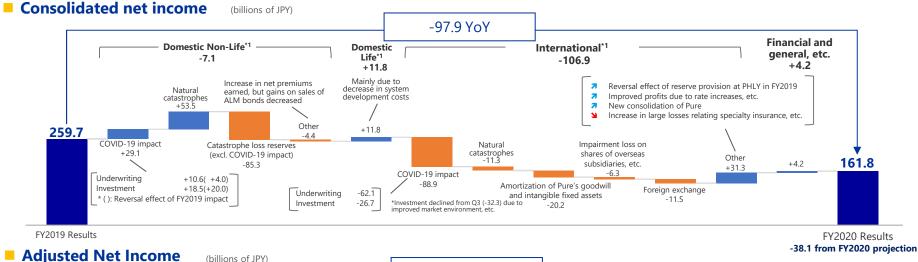
Projection

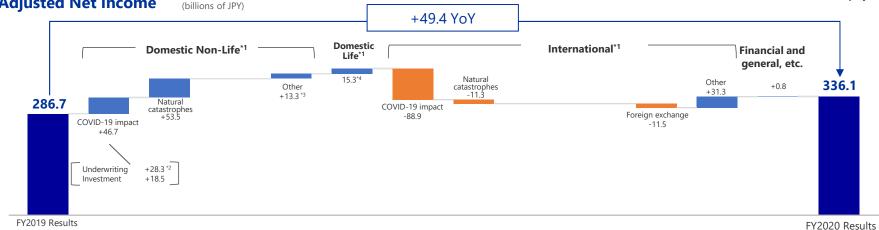


Highlight-2 : Bottom-line Results



Consolidated net income was JPY161.8 billion, down JPY97.9 billion YoY primarily due to the impact of COVID-19 and an increase in various reserves, and below FY2020 Projection due to the increase in various reserves, etc. Adjusted net income which reflects the Group's underlying capabilities deducting catastrophe loss reserves, etc. grew JPY49.4 billion YoY to JPY336.1 billion, mostly in line with FY2020 Projection.





+4.1 from FY2020 projection

*1 Includes consolidation adjustments. Note that P/L related to overseas business such as group reinsurance recorded by TMNF is included in international insurance.
*2 Difference from consolidated net income is due to deduction of provision of catastrophe loss reserves in connection with COVID-19

*3 Difference from consolidated net income is due to deductions such as gain from sales of ALM bonds *4 Difference from consolidated net income is due to deductions such as gain from sales of ALM bonds

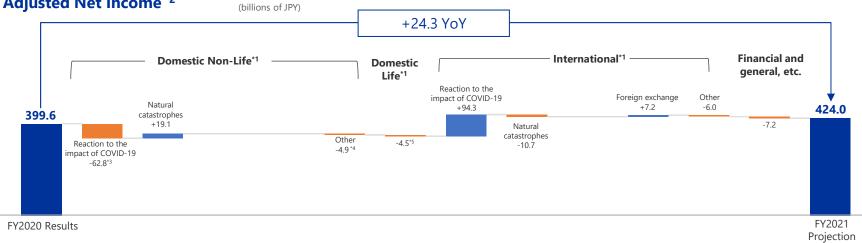
Highlight-3 : FY2021 Bottom-line Projections



Consolidated net income is expected to increase JPY153.1 billion YoY to JPY315.0 billion mainly due to rate increase at each entity, reversal effect of the impact of COVID-19 and increase in various reserves. Adjusted net income which reflects the Group's underlying capabilities excludes the impact of various reserves, etc., is expected to grow JPY24.3 billion YoY to JPY424.0 billion.

Consolidated net income (billions of JPY) +153.1 YoY **Financial and** International^{*1} Domestic Non-Life^{*1} **Domestic Life*** general, etc. +95.2+64.4+0.7 -7.1 Foreign exchange Increase in net premiums earned, but nonpersonnel expenses such as growth +7.2 315.0 investments increased Other -7.1 Natural Impairment loss on -6.0 Natural Other catastrophes stocks of overseas catastrophes -10.7 -2.6 +0.7 subsidiaries, etc. +19.1 +10.3Reaction to the Mainly consolidation Decrease in various 161.8 impact of COVID-19 reserves adjustments Profit expansion of Pure 7 (excl. reaction to the +94.3 Reaction to the 7 Improved profits due to rate increases, etc. impact of COVID-19) impact of COVID-19 - 24 Provision for underwriting reserves due to lower yields at +12.9some entities ы Drop in investment income gains caused by lower yields, +34.9 Catastrophe loss reserve +2.4 etc Provision of UW result for the first year +4.5 Including reversal effect of provision Natural catastrophe UW reserve +5.9 of UW result for the first year +40.0 FY2021 FY2020 Results

Adjusted Net Income^{* 2}



*1 Includes consolidation adjustments. Note that P/L related to overseas business such as group reinsurance recorded by TMNF is included in international insurance.

*3 Difference from consolidated net income is due to deduction of provision of various reserves in connection with COVID-19.

*2 Partial revision of definitions from FY2021. See P35-36 for details

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*4 Difference from consolidated net income is due to deductions such as valuation allowances.

*5 Difference from consolidated net income is due to deductions such as gain from sales of ALM bonds.

Projection

Impacts of COVID-19



The impacts from COVID-19 is -JPY63.0 billion (improved from FY2020 Projection)

Impacts on Adjusted Net Income (billions of JPY, projection is estimates)

		FY2020 Projection (November Projection)	FY2020 Results	Key Details
Dom Non	Underwriting	+24.0	+24.3	 Fall in net incurred losses in auto and P.A. insurance Increased provision of underwriting result for the first year in auto insurance
Domestic Non-Life	Investment	-4.0	-1.5	 Lower dividends income Impairment losses in stock holdings *Less decrease in dividends income from FY2020 Projection
Inte	Underwriting	-65.0	-62.1	 Net incurred losses from Event Cancellation, BI and trade credit insurance
International	Investment	-34.0	-26.7	 Decrease in income gains due to lower interest rates, etc. Losses on valuation and sale of stocks, default losses on credit risk assets *Losses on valuation of stocks improved from FY2020 Projection due to improved stock prices
Domestic Life		+3.0	+3.1	 Decrease in hedge costs due to the contraction in interest rate differentials between Japan and overseas

Total	-76.0	-63.0
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* Plus and minus of the figures in the above table correspond to positive and negative to profit, respectively.

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Natural Catastrophes



Net incurred losses (before tax) relating to natural catastrophes are JPY59.6 billion YoY decrease to JPY136.2 billion.

In light of the recent trends, expecting a global total of JPY126.0 billion for FY2021.

Net incurred losses relating to natural catastrophes (business unit profit basis, billions of JPY)

Before tax	FY2019 Results	FY2020 Results	YoY Change ^{*1}	Adjusted FY2020 Projection	FY2021
Domestic Non-Life	174.7	100.4	-74.2	86.5	74.0
International	21.1	35.7	+14.6	42.0	52.0
Total	195.8	136.2	-59.6	128.5	126.0
After tax ^{*2}					
Domestic Non-Life	125.9	72.4	-53.5	62.3	53.3
International	16.8	28.2	+11.3	33.0	40.0
Total	142.7	100.6	-42.1	95.3	93.3

Major natural catastrophes in FY2020 *Natural catastrophes larger than a certain size listed

Gross incurred losses*3

Heavy rains in July 2020	JPY32.4 billion	*1 "+" means a negative for profits, while "-" means a positive for profits
riedvy rams myary 2020		*2 After-tax figures are estimates
- I II II	IDV20 C billion	
Typhoon Haishen	JPY30.6 billion	*3 Before tax and total of Domestic Non-life





<reference></reference>	Applied FX Rate (USD/JPY)			
	FY2019	FY2020		
End of March	JPY108.83	JPY110.71		
(Domestic Non-Life & Life)	(+JPY2.16 from Mar. 31, 2019)	(-JPY1.88 from Mar. 31, 2020)		
End of December	JPY109.56	JPY103.50		
(International)	(+JPY1.44 from Dec. 31, 2018)	(+JPY6.06 from Dec. 31, 2019)		



Underwriting profit decreased JPY55.4 billion YoY due to increases in various reserves, despite an increase in net premiums earned and a decrease in net incurred losses (increase of JPY133.1 billion excluding various reserves) Net investment income and other declined JPY11.8 billion YoY, due to a fall in dividends and gains on sale of securities. Net income fell JPY60.5 billion YoY to JPY109.3 billion (below FY2020 projection due to increases in various reserves)

	5/0040	FY2020			FY2020	ns of JPY;
	FY2019 Results	Results	COVID-19 Impacts	YoY Change	projection (November projection)	COVID-19 Impacts
Inderwriting profit/loss	38.4	- 16.9	- 25.2	- 55.4	74.0	- 22.5
(Underwriting profit/loss: excluding (1),(2) and (3))	4.6	137.7		133.1	138.0	
Net premiums written (Private insurance)	1,969.9	2,021.9		52.0	1,968.5	
Net premiums earned (Private insurance)*1	1,917.2	1,986.6		69.4	1,958.3	
Net incurred losses (Private insurance)*2	- 1,270.8	- 1,208.4	56.8	62.3	- 1,185.6	
Natural catastrophe losses	- 162.5	- 96.7		65.7	- 80.0	
Provision/Reversal of foreign currency denominated outstanding claims reserves	2.0	- 1.8		- 3.8	2.9	
Other than above	- 1,110.3	- 1,109.8		0.4	- 1,108.6	
Business expenses (Private insurance)	- 638.2	- 639.8		- 1.6	- 636.8	
(1)Provision/Reversal of catastrophe loss reserves	66.0	- 71.8		- 137.8	- 27.3	
Auto	18.0	- 35.4		- 53.5	- 4.8	
Fire	41.5	- 22.0		- 63.6	- 11.2	
(2)Provision/Reversal of nat-cat underwriting reserves	- 21.1	- 8.3		12.8	- 8.5	
(3)Provision/Reversal of underwriting result for the first year*3	- 10.9	- 74.5		- 63.5	- 28.1	
let investment income (loss) and other	182.0	170.2	- 1.5	- 11.8	144.9	- 4.8
Ordinary profit/loss	223.9	157.2		- 66.6	222.0	
Extraordinary gains/losses	- 12.6	- 18.0		- 5.3	- 18.8	
let income/loss	169.9	109.3	- 19.7	- 60.5	155.0	- 20.7
Excluding provision for nat-cat underwriting reserves	-45.6 fro	m FY202	0 projec	tion 🗲		

*2 Including loss adjustment expenses

*3 Provision for the general underwriting reserves excluding provision for unearned premiums (Notes)

1. Plus and minus of the figures in the above table correspond to positive and negative to profit respectively 2. Private insurance includes all lines excluding compulsory automobile liability insurance and

residential earthquake insurance

Underwriting Profit:

- Declined JPY55.4 billion YoY to -JPY16.9 billion mainly due to the following factors:
- Net premiums written (Private insurance) (see P.10 for details):
 Increase in auto and fire insurance due to effects of rate revision
- Net incurred losses (Private insurance) (see P.11 for details): Decrease in natural catastrophes
 - Decrease in auto and P.A. accident frequency due to COVID-19
 - > Increase in net incurred losses in overseas due to COVID-19
- Catastrophe loss reserves:
 - Decrease in takedown of reserves due to decline in natural catastrophes and due to COVID-19
 - **7** Decrease in provisions due to absence of one-off special provision for fire insurance in FY2019 (JPY36.0 billion)
- Natural catastrophe underwriting reserves:
 - **7** Decrease in provisions due to reaching maximum limit of provisions
- Provision of underwriting result for the first year:
 Increase due to a drop in net incurred losses in auto
- Net Investment Income and Other (see p.13 for details):
 - **Decreased JPY11.8 billion YoY to JPY170.2 billion, mainly due to** decrease in gains on sale of securities and lower dividends from overseas subsidiaries and domestic stocks

Extraordinary Gains / Losses:

Decreased JPY5.3 billion YoY to -JPY18.0 billion, mainly due to valuation losses of affiliate equities and a reaction to sales gains on affiliate equities in FY2019

Net income:

Various reserves

increased by JPY90.6

billion

2 Decreased JPY60.5 billion YoY to JPY109.3 billion, mainly due to the above factors

Domestic Non-Life 2: TMNF Net Premiums Written



Net premiums written (private insurance) increased by JPY52.0 billion YoY to JPY 2,021.9 billion, driven by an increase in auto and fire insurance due to rate revision despite a decrease in P.A. and marine due to COVID-19 (increased from FY2020 projection due to an increase in fire, etc.)

For all lines, NPW increased JPY13.8 billion YoY to JPY2,261.3 billion due to the above factors despite the impact of CALI rate reduction in April 2020 (increased from FY2020 projection due to an increase in fire, etc.)

			(billions of JP	Y, except for %)	
	FY2019 Results	FY2020 Results	Yo	Y	FY2020 projection (November	
	Results	Results	Change	%	projection)	
Fire	321.8	353.2	31.3	9.7%	313.1	-
Marine	65.3	61.4	-3.8	-5.9%	61.9	
P.A.	179.0	161.4	-17.6	-9.8%	164.8	-
Auto	1,078.3	1,105.2	26.8	2.5%	1,093.4	
CALI	276.8	238.7	-38.1	-13.8%	235.7	
Other	326.0	341.2	15.1	4.7%	335.8	-
Total	2,247.5	2,261.3	13.8	0.6%	2,205.0	-
o/w Private insurance Total	1,969.9	2,021.9	52.0	2.6%	1,968.5	
	+53.3 projec	from FY2020 tion	4			

(billions of JPY, except for %) - Fire:

- Increased due to rate revision in October 2019 and January 2021
- **7** Increased new policies due to demand for natural catastrophes
- **>** Increase in premium ceded

Marine:

- **Decreased due to reduced movement of goods due to COVID-19**
- P.A.:
 - > Decrease in travel insurance due to COVID-19

Auto:

- **7** Increased due to effects of rate revision in January 2020, etc.
- Number of vehicles insured increased from steady sales measures despite a fall in new vehicle sales due to COVID-19

CALI:

- **>** Fell due to rate reduction in April 2020
- **Decrease in new vehicle sales due to COVID-19**

Other:

- Increase due to large contracts and sales expansion in inland marine insurance and workers' compensation
- Rate increase in general liability and aviation insurance(reinsurance from overseas)
- **Decrease in event cancellation insurance, etc. due to COVID-19**



Net incurred losses fell JPY62.3 billion YoY to JPY1,208.4 billion, primarily due to a decline in natural catastrophes (-JPY65.7 billion) and COVID-19 (-JPY56.8 billion)

					(billions	s of JPY,	except for %)
	FY2019		FY2020				FY2020 projection
	Results	Nat-Cat	Results	Nat-Cat	Yc		(November
		losses		losses	Change	%	projection)
Fire	264.6	130.6	267.9	86.8	3.2	1.2%	215.7
Marine	49.6	2.1	37.8	1.2	- 11.8	-23.8%	42.6
P.A.	97.4	-	85.7	-	- 11.7	-12.0%	80.1
Auto	652.5	14.4	598.2	4.8	- 54.2	-8.3%	636.6
Other	206.4	15.2	218.6	3.8	12.1	5.9%	210.4
Total	1,270.8	162.5	1,208.4	96.7	- 62.3	-4.9%	1,185.6
			2.7 from FY20 jection	20			

- Fire:
 - **7** Decrease in natural catastrophes
 - **** Increase in domestic and overseas large losses

 - Increase in water leakage for household fire, etc.
 Increase in overseas BI due to impact of COVID-19

- Marine:

Decrease in small size losses both for hull and cargo

- P.A.:

↗ Lower accident frequency due to COVID-19related stay at home policies

- Auto:

- Icover accident frequency due to COVID-19related stay at home policies
- I Lower accident frequency due to spread of vehicle safety systems, etc.
- Decrease in natural catastrophes

- Other:

- Increase in large losses in overseas
- (increase in net incurred losses for trade credit insurance, etc.)
- **7** Decrease in natural catastrophes

(Notes)

Including loss adjustment expenses in the above table

Domestic Non-Life 4: TMNF Combined Ratio

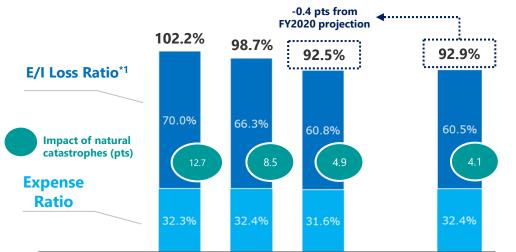


E/I loss ratio fell 5.5 pts YoY to 60.8% due to a decline in natural catastrophes and the effect of stay at home policies due to COVID-19, etc.

Expense ratio declined 0.8 pts YoY to 31.6% due to falling corporate expense ratio despite a rise in agency commission ratio mainly due to the consumption tax hike.

Combined ratio fell 6.2 pts YoY to 92.5% due to the factors above, etc.

Combined Ratio (Private insurance: E/I basis)



					(billions of JPY)
	FY2018 Results	FY2019 Results	FY2020 Results	YoY Change	FY2020 projection (November projection)
Net premiums writte	n 1,895.0	1,969.9	2,021.9	52.0	1,968.5
Net premiums earne	d*2 1,875.9	1,917.2	1,986.6	69.4	1,958.3
Net incurred losses*	1 1,312.7	1,270.8	1,208.4	- 62.3	1,185.6
Business expenses	611.1	638.2	639.8	1.6	636.8
Corporate expense	es 230.6	233.8	219.8	- 13.9	227.1
Agency commission	ons 380.5	404.3	419.9	15.5	409.7

*1 Including loss adjustment expenses

*2 Excluding provision for nat-cat underwriting reserves

E/I Basis Loss Ratio:

- Improved for all lines due to a decline in natural catastrophes and a lower accident frequency due to stay at home policies related to COVID-19, etc.
- Expense Ratio:
 - Corporate expense ratio fell 1.0 pts due to the fall in nonpersonnel expenses
 - Agency commission ratio rose 0.2 pts due to the effect of the consumption tax hike, etc.

- Combined ratio:

Due to the above factors, combined ratio improved 6.2 pts YoY to 92.5%

E/I Loss Ratio^{*1}

	FY2019 Results	FY2020 Results	YoY Change	FY2020 projection (November projection)
Fire	91.7%	84.1%	- 7.6pt	69.8%
Marine	78.2%	61.4%	- 16.9pt	68.2%
P.A.	55.5%	51.9%	- 3.6pt	47.8%
Auto	60.8%	54.3%	- 6.5pt	58.3%
Other	65.2%	64.3%	- 0.9pt	64.4%
Private insurance Total	66.3%	60.8%	- 5.5pt	60.5%

Domestic Non-Life 5: TMNF Asset Management Results



Net investment income and other decreased by JPY11.8 billion YoY to JPY170.2 billion, mainly due to deteriorating gains on sales of securities and decline in dividends income from overseas subsidiaries and domestic stocks (increased from FY2020 projection due to the effect of dividends income from overseas subsidiaries, etc.)

	+25	5.3 from F\	(2020 proje	ection <	•••••	(billion	s of JPY)
		FY2019 Results	FY2020 Results	COVID-19 Impacts	YoY Change	FY2020 projection (November projection)	COVID-19 Impacts
Net investment income and o	other	182.0	170.2	- 1.5	- 11.8	144.9	
Net investment income		220.7	201.9	- 1.5	- 18.8	179.1	- 4.8
Net interest and dividend	ls income	151.4	128.7	- 9.0	- 22.6	110.7	- 12.2
Interest and dividends		189.2	163.3		- 25.9	145.5	
Dividends from	domestic stocks	66.5	55.8		- 10.6	53.8	
Dividends fro	m foreign stocks	63.0	50.9		- 12.0	39.2	
Income from	domestic bonds	20.7	17.5		- 3.1	16.9	
Income fro	m foreign bonds	4.1	2.5		- 1.6	3.3	
Income from other dome	estic securities*1	2.1	0.6		- 1.5	- 0.3	
Income from other for	eign securities*2	20.8	23.9		3.1	20.8	
Transfer of investment incom on deposit premiums	ne	- 37.8	- 34.5		3.2	- 34.7	
Net capital gains		69.3	73.1	7.4	3.7	68.3	7.3
Gains/Losses on sales of se	curities	110.6	83.7		- 26.8	77.4	
Impairment losses on securi	ities	- 22.1	- 1.6		20.5	- 2.9	
Impairment losses on	domestic stocks	- 18.1	- 0.6		17.5	- 1.1	
Impairment losses on f	oreign securities	- 4.0	- 0.6		3.3	- 1.7	
Gains/Losses on derivatives		- 15.7	- 24.0		- 8.2	- 7.2	
Foreign exchange gains/loss	ses	- 3.5	14.1		17.7	0.1	
Other investment income an	d expenses	0.5	0.3		- 0.1	0.5	
Others		- 0.3	0.4		0.7	0.3	
Other ordinary income and	expenses	- 38.7	- 31.7		7.0	- 34.1	

*1 Income from domestic securities excluding domestic stocks and domestic bonds. *2 Income from foreign securities excluding foreign stocks and foreign bonds.

Note: Plus and minus of the figures in the above table correspond to positive and negative to profit respectively. Copyright (c) 2021 Tokio Marine Holdings, Inc. - Net interest and dividends income:

- > Fall in dividends income from overseas subsidiaries
- > Fall in dividends income from domestic stocks
- Net capital gains:
 - Reaction to gains on sales according to position adjustment of portfolio in FY2019
 - Reaction to impairment losses on securities of business-related equities in FY2019
 - Improvement in foreign exchange gains/losses due to the depreciation of the yen

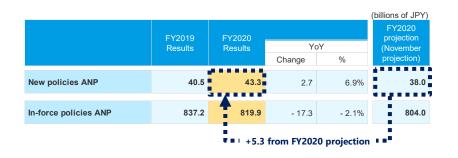
JPY83.0 billion capital gains from sales of business-related equities, JPY5.0 billion increase YoY

(Sales of business-related equities were JPY106.0 billion)



New policies ANP rose 6.9% YoY as strong sales of new medical insurance and installment variable annuities offset the impact of the self-imposed suspension of face-to-face sales activities during the COVID-19 pandemic (better than FY2020 projection mainly due to strong sales of above products)

Net income increased JPY12.1billion YoY to JPY46.4billion mainly due to a reaction to an increase in system development expenses in FY2019 and a drop in FX hedging costs (slightly below FY2020 projection, mainly due to increase in initial cost related to an increase in new policies ANP)



					(b	illions of JPY
	FY2019	FY2020			FY2020 projection	
	Results	Results	COVID-19 Impacts	YoY Change	(November projection)	COVID-19 Impacts
Ordinary income	993.7	1,017.8		24.0	950.0	
Insurance premiums and other	875.1	843.7		- 31.3	836.0	
Net income	34.2	46.4	3.1	12.1	47.0	3.0
Ordinary profit	40.6	59.8		19.2	60.0	
(-) Capital gains / losses	- 8.5	- 6.9		1.5	- 4.0	
(-) Non-recurring income / losses	- 0.3	- 1.6		- 1.2	0.0	
Core operating profit	49.5	68.4	1.0	18.8	65.0	2.0
		:				
Increase in MCEV*	- 70.3	205.2	10.4	275.6	164.0	- 11.0
Value of new business + Existing business contribution	62.8	88.9	1.8	26.1	71.0	- 10.0
* Excluding capital transactions		-0.5 f	rom FY202	0 projectio	n : = 7	

- New Policies ANP

- Strong sales of new medical insurance targeting seniors and installment variable annuities
- Impact of the self-imposed suspension of face-to-face sales activities during the COVID-19 pandemic
- In-force Policies ANP
 - For corporate insurance, the increase in new policies fell short of the decrease due to surrenders, etc. (+2.0% YoY excluding corporate insurance)
- Net Income
 - Drop in business expenses due to factors such as a rection to the increased system development costs in FY2019
 - Decrease in FX hedging costs for overseas investment assets
- Business Unit Profits (Increase in MCEV)
 - Higher yen interest rates and reaction to the lower yen interest rates in FY2019

International 1: Net Premiums Written



Net premiums written rose 1.0% YoY on a local currency basis (and outperformed FY2020 projection due to rate increase and other factors) as favorable rate increases and other factors exceeded the decline associated with the impact of COVID-19 (-JPY62.0 billion) and bottom line-focused underwriting.

In the core North America segment, NPW grew 7.0% YoY on a local currency basis excluding the impact of COVID-19, capturing the hardening market.

	FY2019 Results	FY2020 Results	YoY		(Ref.)	FY2020 Projection (November projection)
Applied FX rate	As of end Dec. 2019	As of end Dec. 2020	Change	%	YoY % (Excluding FX effects ^{*4})	As of end Sep. 2020
(USD/JPY)	JPY 109.5	JPY 103.5	0		inconcolo y	JPY 105.8
North America ^{*1}	1,124.0	1,095.8	- 28.1	- 2.5%	3.2%	1,098.0
Philadelphia	369.2	336.4	- 32.8	- 8.9%	- 3.5%	340.0
Delphi	278.2	279.5	1.3	0.5%	6.4%	281.0
TMHCC	399.1	413.5	14.4	3.6%	9.7%	404.
Europe & Middle East & Africa ^{*2}	196.1	164.1	- 32.0	- 16.3%	- 11.3%	166.
South & Central America	136.0	105.6	- 30.4	- 22.4%	5.9%	98.0
Asia & Oceania	184.5	174.3	- 10.2	- 5.5%	- 1.4%	168.0
al Non-Life ^{*3}	1,649.5	1,539.9	- 109.6	- 6.6%	0.7%	1,530.0
)	92.0	93.3	1.3	1.5%	6.5%	91.(
al	1,741.6	1,633.3	- 108.2	- 6.2%	1.0%	1,621.

Comparison with FY2020 projection: +12.3



★1: North American figures include European business of TMHCC, but do not include North American business of TMK.

*2: Figures of "Europe, Middle East & Africa" include North American business of TMK, but do not include European business of TMHCC.

*3: Total Non-Life figures include some life insurance figures of composite overseas subsidiaries.

*4: Excluding the FX impact for conversion to the Japanese yen.

The above figures of International Insurance Business are the total of foreign branches of TMNF, equity method investees, and non-consolidated companies, etc., and are aligned with the disclosure format of our IR materials from before. (All of the above notes also apply to page 16.)

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- North America (see P17-19 for details)

- PHLY: Despite a rate increase for the renewal book (+10.6%), NPW shrank due to COVID-19 impacts and bottom linefocused underwriting
- Delphi: NPW increased thanks to expanded underwriting of non-life business
- TMHCC: Despite the impact of COVID-19, NPW rose due to the rate increase in the renewal book (circa +15% (excluding A&H, Surety, Credit))

- Europe, Middle East & Africa

- TMK: NPW fell due to increase in reinsurance to stabilize earnings and run-off of company business despite rate increase (circa +10%)
- Hollard: Decreased mainly due to changes to managerial accounting rules applied (-JPY16.7 billion)
- South & Central America
 - NPW grew on a local currency basis due to expanded underwriting of auto insurance and corporate lines

- Asia & Oceania

NPW decreased mainly due to a decline in new vehicle sales associated with COVID-19

– Life

NPW increased thanks to favorable performance in Thailand and Singapore



Business unit profits fell by JPY78.3 billion YoY to JPY101.1 billion mainly due to the impact of COVID-19 (-JPY80.0 billion) but outperformed FY2020 projection thanks to the favorable improvement of COVID-19 impact.

Of the JPY80.0 billion decline, -JPY60.0 billion was related to underwriting (mainly event cancellation, business interruption and trade credit insurance), and -JPY20.0 billion was related to investment.

						(billions of JF	Y, except for %
		FY2019 Results	FY2020 Results	Yo	((Ref.)	FY2020 Projection (November projection)
A	pplied FX rate (USD/JPY)	As of end Dec. 2019	As of end Dec. 2020	Change	%	(FKeI.) YoY % (Excluding FX effects)	As of end Sep. 2020
		JPY 109.5	JPY 103.5				JPY 105.8
North	n America	147.2	116.3	- 30.8	- 21.0%	- 16.2%	92.0
	Philadelphia	27.0	39.9	12.8	47.7%	56.3%	31.0
	Delphi	76.5	45.6	- 30.9	- 40.4%	- 36.9%	38.0
	ТМНСС	41.9	25.3	- 16.5	- 39.6%	- 36.0%	21.0
Euro Africa	pe & Middle East & a	2.2	- 11.8	- 14.1	- 615.5%	- 661.4%	- 15.0
Sout Cent	h & ral America	10.8	10.9	0.1	0.9%	38.2%	9.0
Asia	& Oceania	16.6	- 6.0	- 22.7	- 136.2%	- 130.5%	4.0
tal No	n-Life	179.0	97.3	- 81.7	- 45.6%	- 39.5%	82.0
fe		12.9	8.8	- 4.0	- 31.1%	- 28.6%	- 3.0
ire			8.2	8.2	-	-	9.0
otal		179.5	101.1	- 78.3	- 43.7%	- 37.1%	75.0

<Reference> Comparison with FY2020 Projection

Outperformed mainly due to takedown of reserves at key entities in 4Q (PHLY, TMHCC) and favorable improvement of COVID-19 impact on investment (Delphi, Life)

(billions of JPY, except for %) - North America (see P17-19 for details)

- PHLY: Profits grew, despite the impact of COVID-19, due to a reaction to the past reserve provision in FY2019 and profitability improvement initiatives, etc.
- **Delphi:** Profits shrank mainly due to the impact of COVID-19
- **TMHCC:** Profits shrank mainly due to the impact of COVID-19 despite improvements made by rate increase, etc.
- Europe, Middle East & Africa
 - Profits declined mainly due to the impact of COVID-19 despite improvements made by rate increase and portfolio improvement at TMK
- South & Central America
 - Profits remained mostly flat due to stronger yen despite the decline in car accidents associated with COVID-19

- Asia & Oceania

Profits shrank due to the reserve provision for trade credit insurance in Australia

– Life

- Profits shrank mainly due to a reaction to the rise in stock prices in Singapore in FY2019
- Pure
 - Profits increased thanks to the new consolidation (recorded for the applicable portion of the period)



Changes in Major P/L Items

(billions of JPY, except fo								
	FY2019 Results Results YoY		Y	(Ref.)				
FX rates (USD/JPY)	As of end Dec. 2019	As of end Dec. 2020	Change	%	YoY % (Excluding FX effects ^{*2})			
	JPY 109.5	JPY 103.5						
Net premiums w ritten	369.2	336.4	- 32.8	- 8.9%	- 3.5%			
Net premiums earned	371.4	338.1	- 33.3	- 9.0%	- 3.6%			
Net incurred losses	268.1	216.8	- 51.2	- 19.1%	- 14.4%			
Nat-Cat losses	12.2	14.5	2.3	19.4%	26.3%			
Commissions / Other Underwriting expenses	113.6	103.2	- 10.3	- 9.1%	- 3.8%			
Underw riting profit	- 10.3	18.0	28.3	-	-			
Net investment income / loss	38.5	28.6	- 9.8	- 25.6%	- 21.3%			
Business unit profits	27.0	39.9	12.8	47.7%	56.3%			
Loss ratio ^{*1}	72.2%	64.1%	- 8.1pt	-	-			
Expense ratio ^{*1}	30.6%	30.5%	- 0.1pt	-	-			
Combined ratio ^{*1}	102.8%	94.7%	- 8.1pt	_	-			

*1: Denominator used is net premiums earned.

*2: Excluding FX effects due to yen conversion.



Changes in Major P/L Items

(billions of JPY, except fo								
	FY2019 Results	FY2020 Results	Yo	Y	(Ref.)			
FX rates (USD/JPY)	As of end Dec. 2019	As of end Dec. 2020	Change	%	YoY % (Excluding FX effects ^{*2})			
(USD/JFT)	JPY 109.5	JPY 103.5						
Net premiums w ritten	278.2	279.5	1.3	0.5%	6.4%			
Net premiums earned	269.8	275.3	5.4	2.0%	8.0%			
Net incurred losses	190.3	199.6	9.3	4.9%	11.1%			
Nat-Cat losses	-	-	-	-	-			
Commissions / Other Underwriting expenses	74.8	76.4	1.5	2.0%	8.0%			
Underw riting profit	4.6	-0.6	- 5.3	- 114.8%	- 115.7%			
Net investment income / loss	163.4	121.5	- 41.8	- 25.6%	- 21.2%			
Business unit profits	76.5	45.6	- 30.9	- 40.4%	- 36.9%			
Loss ratio ^{*1}	70.5%	72.5%	2.0pt	-	-			
Expense ratio ^{*1}	27.8%	27.7%	- 0.1pt	-	-			
Combined ratio ^{*1}	98.3%	100.3%	2.0pt	-	-			

<-JPY41.8 billion YoY decrease in net investment income>

Net investment income in the table on the left includes hedging gains/losses for stock price options. Excluding their impact, the YoY change in net investment income is -JPY37.5 billion.

Net Premiums Written by Segment

(billions of JPY, except for %)								
	FY2019 Results	FY2020 Results	Ye	ρΥ	(Ref.)			
FX rates	As of end Dec. 2019	As of end Dec. 2020	Change	%	YoY % (Excluding FX effects*2)			
(USD/JPY)	JPY 109.5	JPY 103.5	enange //					
Non-life	140.2	146.2	5.9	4.2%	10.3%			
Life	137.9	133.3	- 4.5	- 3.3%	2.4%			
Total	278.2	279.5	1.3	0.5%	6.4%			

Loss Ratio by Segment*1

	FY2019 Results	FY2020 Results	Change
Non-life	70.4%	75.8%	5.4pt
Life	70.6%	69.0%	- 1.7pt
Total	70.5%	72.5%	2.0pt

*1: Denominator used is net premiums earned.*2: Excluding FX effects due to yen conversion.



Changes in Major P/L Items

(billions of JPY, except f							
	FY2019 Results	FY2020 Results	Yo	Y	(Ref.)		
FX rates (USD/JPY)	As of end Dec. 2019	As of end Dec. 2020	Change	%	YoY % (Excluding FX effects ^{*2})		
	JPY 109.5	JPY 103.5					
Net premiums w ritten	399.1	413.5	14.4	3.6%	9.7%		
Net premiums earned	385.4	394.2	8.7	2.3%	8.3%		
Net incurred losses	265.5	279.5	14.0	5.3%	11.4%		
Nat-Cat losses	1.3	5.0	3.7	274.9%	296.8%		
Commissions / Other Underwriting expenses	80.6	88.3	7.7	9.6%	16.0%		
Underw riting profit	23.1	8.1	- 14.9	- 64.8%	- 62.7%		
Net investment income / loss	27.9	22.5	- 5.3	- 19.1%	- 14.4%		
Business unit profits	41.9	25.3	- 16.5	- 39.6%	- 36.0%		
Loss ratio ^{*1}	68.9%	70.9%	2.0pt	-	-		
Expense ratio ^{*1}	20.9%	22.4%	1.5pt	-	-		
Combined ratio ^{*1}	89.8%	93.3%	3.5pt	-	-		

<Expense ratio and combined ratio>

The calculation method of expense ratio for the purpose of managerial accounting was changed effective FY2020. Accordingly, the expense ratio and combined ratio for FY2019 were recalculated using the new calculation method. This has not changed the bottom-line result.

Net Premiums Written by Segment

			(b	illions of JP	Y, except for %)
	FY2019 Results	FY2020 Results	YoY		(Ref.)
FX rates	As of end Dec. 2019	As of end Dec. 2020	Change	%	YoY % (Excluding FX effects*2)
(USD/JPY)	JPY 109.5	JPY 103.5	5		
Non-life : North America	156.8	153.3	- 3.4	- 2.2%	3.5%
A&H	142.1	147.5	5.4	3.8%	9.9%
International	100.1	112.6	12.5	12.5%	19.1%
Total	399.1	413.5	14.4	3.6%	9.7%

Loss Ratio by Segment*1

	FY2019 Results	FY2020 Results	Change
Non-life : North America	72.0%	83.8%	11.8pt
A&H	81.6%	75.2%	-6.4pt
International	44.9%	46.6%	1.7pt
Total	68.9%	70.9%	2.0pt

*1: Denominator used is net premiums earned.

*2: Excluding FX effects due to yen conversion.





<reference></reference>				
<nererence></nererence>	Assumptions used for			
	FY2021 Projections			
	FX Rate USD/JPY	Nikkei Stock Average		
	JPY110.71 (Mar. 31, 2021)	JPY29,178 (Mar. 31, 2021)		



Underwriting profit is projected to increase by JPY125.9 billion YoY to JPY109.0 billion due to decreases in various reserves and an increase in net premiums earned, while business expenses and net incurred losses will also increase due to a reaction to the impact of COVID-19 and other factors.

Net income is projected to increase by JPY110.6 billion YoY to JPY220.0 billion.

		(billio	ns of JPY)
	FY2020 Results	FY2021 Projections	YoY Change
Inderwriting profit/loss	- 16.9	109.0	125.9
(Underwriting profit/loss: excluding (1),(2) and (3))	137.7	122.3	- 15.3
Net premiums written (Private insurance)	2,021.9	2,041.1	19.1
Net premiums earned (Private insurance)*1	1,986.6	2,030.7	44.0
Net incurred losses (Private insurance)*2	- 1,208.4	- 1,232.5	- 24.1
Natural catastrophe losses	- 96.7	- 70.0	26.7
Provision/Reversal of foreign currency denominated outstanding claims reserves	- 1.8	-	1.8
Other than above	- 1,109.8	- 1,162.5	- 52.7
Business expenses (Private insurance)	- 639.8	- 675.9	- 36.1
(1)Provision/Reversal of catastrophe loss reserves	- 71.8	- 50.0	21.8
Auto	- 35.4	- 3.2	32.2
Fire	- 22.0	- 32.7	- 10.7
(2)Provision/Reversal of nat-cat underwriting reserves	- 8.3	-	8.3
(3)Provision/Reversal of underwriting result for the first year*3	- 74.5	36.6	111.1
Net investment income (loss) and other	170.2	178.0	7.7
Ordinary profit/loss	157.2	288.0	130.7
Extraordinary gains/losses	- 18.0	- 4.2	13.8
Net income/loss	109.3	220.0	110.6
1 Excluding provision for nat-cat underwriting reserves			

*2 Including loss adjustment expenses

*3 Provision for the general underwriting reserves excluding provision for unearned premiums

(Notes)

1. Plus and minus of the figures in the above table correspond to positive and negative to profit respectively

2. Private insurance includes all lines excluding compulsory automobile liability insurance and

residential earthquake insurance

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Underwriting Profit:

- Projected to increase JPY125.9 billion YoY to JPY109.0 billion mainly due to the following factors:
- Net premiums written (private insurance) (see P. 22 for details):
 - Increase in P.A. due to a reaction to the impact of COVID-19 in FY2020
 - Increase in auto and Other due to the effect of product and rate revisions, etc.
- Net incurred losses (private insurance) (see P. 23 for details):
 - Decrease in fire and Other due to decreases in natural catastrophes and large losses
 - Increase in net incurred losses in auto due to a reaction to COVID-19's impact in FY2020, etc.
- Business expenses (private insurance) (see P. 24 for details):
 - Increase in non-personnel expenses due to investments for growth and a reaction to COVID-19's impact
- Catastrophe loss reserves:
 - 7 Higher W/P loss ratio in auto due to a reaction to COVID-19's impact in FY2020 (increase in takedown of reserves)
 - Lower W/P loss ratio in fire due to a decline in natural catastrophes (decrease in takedown of reserves)
- Reversal of underwriting result for the first year:
 - Decrease due to an increase in net incurred losses in auto
- Net Investment Income and Other (see P. 25 for details): Projected to increase JPY7.7 billion YoY to JPY178.0 billion due to
 - an increase in dividends from overseas subsidiaries, etc.
- Extraordinary Gains/Losses:
 - Projected to improve JPY13.8 billion YoY to -JPY4.2 billion due to a reaction to the valuation losses of affiliate equities posted in FY2020
- Net Income:
 - Projected to increase JPY110.6 billion YoY to JPY220.0 billion due to the above factors, etc.

Domestic Non-Life 2: TMNF Net Premiums Written

(hillions of IDV overant for %)



Net premiums written (private insurance) are projected to increase by JPY19.1 billion YoY to JPY2,041.1 billion due to increases in NPW in P.A., auto, and Other as a result of factors such as a reaction to COVID-19's impact in FY2020, the effect of rate revisions, and implementation of growth measures, although NPW in fire will decrease due to an increase in premiums ceded, etc.

For all lines, NPW are projected to move sideways due to an impact of rate reduction in CALI in April 2021, etc.

(billions of JPY, except for %					
	FY2020 Results	FY2021 Projections	Yo	ρΥ	
			Change	%	
Fire	353.2	341.1	-12.0	-3.4%	
Marine	61.4	63.1	1.7	2.9%	
P.A.	161.4	172.8	11.4	7.1%	
Auto	1,105.2	1,116.1	10.8	1.0%	
CALI	238.7	220.2	-18.4	-7.7%	
Other	341.2	348.3	7.1	2.1%	
Total	2,261.3	2,262.0	0.6	0.0%	
o/w Private insurance Total	2,021.9	2,041.1	19.1	0.9%	

- Fire:

- **>** Increase in premiums ceded
- Reaction to the last-minute demand surge before the rate revision in January 2021
- Marine:
 - Reaction to a drop in NPW in FY2020 due to the impact of COVID-19 (e.g., reduced movement of goods)
- P.A.:
 - Reaction to a drop in NPW in FY2020 due to the impact of COVID-19 (e.g., travel insurance)
- Auto:
 - **7** Increase due to the rate revision in January 2020
 - Increase due to the product revision in April 2021
 - Increase in number of vehicles insured thanks to the steady implementation of sales measures
- CALI:
 - **>** Decrease due to the rate reduction in April 2021
- Other:
 - Increase in general liability and inland marine insurance due to product revision, etc.

Domestic Non-Life 3: TMNF Net Incurred Loss



Net incurred losses are projected to rise by JPY24.1 billion YoY to 1,232.5 billion reflecting increases in auto, P.A., and marine, due to a reaction to the lower accidents frequency in FY2020 as a result of the COVID-19 pandemic, while net incurred losses in fire and Other will decline due to reductions in natural catastrophes (-JPY26.7 billion) and large losses.

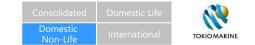
(billions of JPY, except for %						
	FY2020 Results	Nat-Cat	FY2021 Projections	Nat-Cat	Yo	Υ
		losses		losses	Change	%
Fire	267.9	86.8	214.3		- 53.5	-20.0%
Marine	37.8	1.2	42.4		4.5	12.1%
P.A.	85.7	-	94.6		8.9	10.4%
Auto	598.2	4.8	680.9		82.6	13.8%
Other	218.6	3.8	200.1		- 18.5	-8.5%
Total	1,208.4	96.7	1,232.5	70.0	24.1	2.0%

(Notes)

Including loss adjustment expenses in the above table

- Fire:
 - **7** Decrease in natural catastrophes
 - Reaction to large losses in FY2020
 - Reaction to an increase in BI (overseas) in FY2020 due to COVID-19
 - Increase in water damage and so on in household fires
- Marine:
 - Reaction to a decrease in small size losses in FY2020
- P.A.:
 - Reaction to the lower accident frequency in FY2020 due to COVID-19
- Auto:
 - Reaction to the lower traffic accidents frequency in FY2020 due to COVID-19
- Other:
 - Reaction to an increase in overseas large losses in FY2020 (e.g., trade credit insurance)

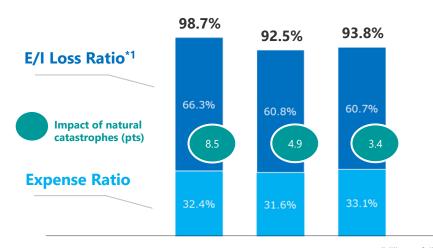
Domestic Non-Life 4: TMNF Combined Ratio



E/I loss ratio is projected to fall 0.1 pts YoY to 60.7% due to reductions in natural catastrophes and large losses, despite a reaction to the impact of COVID-19.

Expense ratio is projected to rise 1.5 pts YoY to 33.1% mainly due to an increase in non-personnel expenses as a result of a reaction to COVID-19's impact.

Due to the above factors, combined ratio is projected to rise 1.3 pts YoY to 93.8%.



Combined Ratio (Private insurance: E/I basis)

(billions of JPY						
	FY2019 Results	FY2020 Results	FY2021 Projections	YoY Change		
Net premiums written	1,969.9	2,021.9	2,041.1	19.1		
Net premiums earned*2	1,917.2	1,986.6	2,030.7	44.0		
Net incurred losses*1	1,270.8	1,208.4	1,232.5	24.1		
Business expenses	638.2	639.8	675.9	36.1		
Corporate expenses	233.8	219.8	247.7	27.8		
Agency commissions	404.3	419.9	428.2	8.3		

*1 Including loss adjustment expenses

*2 Excluding provision for nat-cat underwriting reserves

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- E/I Basis Loss Ratio:
 - Projected to significantly decline in fire and Other due to reductions in natural catastrophes and large losses
 - Projected to increase in auto, marine, and P.A., due to factors such as a reaction to the lower accidents frequency in FY2020 as a result of COVID-19's impact
- Expense Rátio:

Corporate expense ratio is projected to increase 1.3 pts mainly due to higher non-personnel expenses as investments for growth and a reaction to COVID-19's impact

- Agency commission ratio is projected to rise 0.2 pts due to driver rating improvement in auto insurance, etc.
- Combined Ratio:

Projected to rise 1.3 pts YoY to 93.8% due to the above factors

E/I Loss Ratio*1

	FY2020	FY2021	
	Results	Projections	YoY Change
Fire	84.1%	63.7%	- 20.4pt
Marine	61.4%	67.1%	5.7pt
P.A.	51.9%	56.4%	4.5pt
Auto	54.3%	61.1%	6.7pt
Other	64.3%	57.5%	- 6.8pt
Private insurance Total	60.8%	60.7%	- 0.1pt





Net investment income and other is projected to increase by JPY7.7 billion YoY to JPY178.0 billion mainly due to an improvement of gains/losses on derivatives and an increase in dividends from overseas subsidiaries.

		(billion	s of JPY)
	FY2020 Results	FY2021 Projections	YoY Change
Net investment income and other	170.2	178.0	7.7
Net investment income	201.9	209.0	7.1
Net interest and dividends income	128.7	130.0	1.2
Interest and dividends	163.3	162.4	- 0.8
Dividends from domestic stocks	55.8	52.6	- 3.1
Dividends from foreign stocks	50.9	58.9	7.9
Income from domestic bonds	17.5	16.0	- 1.5
Income from foreign bonds	2.5	2.1	- 0.4
Income from other domestic securities*1	0.6	- 0.0	- 0.7
Income from other foreign securities*2	23.9	23.5	- 0.3
Transfer of investment income on deposit premiums	- 34.5	- 32.3	2.1
Net capital gains	73.1	78.9	5.8
Gains/Losses on sales of securities	83.7	80.9	- 2.8
Impairment losses on securities	- 1.6	-	1.6
Impairment losses on domestic stocks	- 0.6	-	0.6
Impairment losses on foreign securities	- 0.6	-	0.6
Gains/Losses on derivatives	- 24.0	- 2.2	21.7
Foreign exchange gains/losses	14.1	-	- 14.1
Other investment income and expenses	0.3	0.2	- 0.0
Others	0.4	- 0.0	- 0.5
Other ordinary income and expenses	- 31.7	- 31.0	0.6

*1 Income from domestic securities excluding domestic stocks and domestic bonds. *2 Income from foreign securities excluding foreign stocks and foreign bonds.

Note: Plus and minus of the figures in the above table correspond to positive and negative to profit respectively.

- Net interest and dividends income:
 - Increase in dividends income from overseas subsidiaries
- Net capital gains:
 - Decrease in losses on derivatives 7
 - Decrease in foreign exchange gains as a reaction to the **N** gains posted in FY2020

Capital gains from sales of business-related equities are projected to decline by JPY2.0 billion YoY to JPY81.0 billion (Sales of business-related equities: JPY100.0 billion)

Domestic Life: TMNL



ANP on new policies are projected to rise 3.8% YoY mainly due to the expanded sales of protection type products and installment variable annuities.

Net income is projected to increase by JPY0.5 billion YoY to JPY47.0 billion as factors for increasing income such as contribution of the accumulated in-force policies to profit and a reaction to provisions for various reserves will be offset by a reaction to smaller business expenses in FY2020 and increase in initial costs due to the sales expansion.

				(billions of JPY)
	FY2020 FY2021		Yc	۲
	Results	Projections	Change	%
New policies ANP	43.3	45.0	1.6	3.8%
In-force policies ANP	819.9	796.0	- 23.9	- 2.9%
Ordinary income	1,017.8	923.0	- 94.8	
Insurance premiums and other	843.7	808.0	- 35.7	
Net income	46.4	47.0	0.5	
Ordinary profit	59.8	57.0	- 2.8	
(-) Capital gains / losses	- 6.9	- 3.0	3.9	
(-) Non-recurring income / losses	- 1.6	- 0.0	1.6	
Core operating profit	68.4	60.0	- 8.4	
Business unit profit	52.7	48.0	- 4.7	
Value of New Business	55.0	58.0	2.9	

- New Policies ANP

- Sales expansion of protection type products and installment variable annuities
- Reaction to smaller sales as a result of self-imposed suspension of on face-to-face sales activities in FY2020
- In-force Policies ANP
 - Reduction mainly caused by surrender in corporate insurance will continue
- Net Income
 - Contribution of the accumulated in-force policies to profit
 - Reaction to provisions for various reserves in FY2020*
 - Reaction to smaller business expenses due to selfimposed suspension of sales activities in FY2020
 - **1** Increase in initial costs due to the sales expansion
 - * Until FY2020, TMNL set aside price fluctuation reserves at a rate exceeding the statutorily required rate. The reserves, however, reached a sufficient balance, and therefore the provision rate will be lowered from FY2021.
 - * Contingency reserves are expected to decline as a larger amount was posted in FY2020 due to the rising stock prices.
- Value of new business
 - Increase with the top-line revenue growth



NPWs are projected to grow 11.1% YoY thanks to factors such as the weaker Japanese yen (+JPY101.1 billion), a reaction to the impact of COVID-19 in FY2020, rate increases, and business expansion.

						(billions of JI	PY, except for %)
			FY2020 Results	FY2021 Projections	Yo	Ŷ	(Ref.)
	Applied FX rate (USD/JPY)		As of end- Dec. 2020 JPY 103.5	As of end- Mar. 2021 JPY 110.7	Change	%	YoY % (Excluding FX effects ⁻⁶)
		North America ^{*1}	1,095.8	1,235.0	139.1	12.7%	5.3%
	Develo	Philadelphia	336.4	365.0	28.5	8.5%	1.4%
	Developed Markets	Delphi	279.5	311.0	31.4	11.2%	4.0%
	rkets	TMHCC	413.5	482.0	68.4	16.5%	9.0%
		Europe ^{*2}	130.9	142.0	11.0	8.4%	- 0.2%
	Emer	South & Central America	105.6	113.0	7.3	7.0%	8.4%
	Emerging Markets	Asia & Oceania ^{*3}	174.3	194.0	19.6	11.3%	6.1%
	kets	Middle East & Africa	33.1	36.0	2.8	8.5%	2.7%
Tot	Total Non-Life ^{*4}		1,539.9	1,720.0	180.0	11.7%	5.1%
Life			93.3	95.0	1.6	1.7%	- 2.5%
Tot	Total		1,633.3	1,815.0	181.6	11.1%	4.6%

North America

- **7** PHLY: Expected to increase through the rate increase of the renewal book and contribution from the newly acquired operation despite having a conservative view on economic recovery after COVID-19 crisis and continued underwriting focusing on profitability
- Delphi: Projected to grow due to the expanded underwriting of life and non-life insurance
- **7** TMHCC: Projected to increase due to the rate increase of the renewal book and new risk taking to capture the hardening market
- Europe (Separated from the Middle East & African segment from this report)
 - Projected to be almost flat on a local currency basis due to the expected rate increase in Lloyd's business, although reinsurance will be increased to stabilize earnings
- South & Central America
 - Projected to increase thanks to an increase in auto insurance following the recovery in vehicle sales, expanded underwriting of corporate lines, and a JV established with the Caixa Bank group
- Asia & Oceania
 - Projected to increase in auto following the recovery in vehicle sales

★1: North American figures include European business of TMHCC, but do not include North American business of TMK.

★2: Figures of "Europe" include North American business of TMK, but do not include European business of TMHCC.

*3: Figures of "Asia & Oceania" include developed markets in Asia and Oceania.

★4: Total Non-Life figures include some life insurance figures of composite overseas subsidiaries.

★5: Excluding FX effects due to yen conversion.

The above figures of International Insurance Business are the total of foreign branches of TMNF, equity method investees, and non-consolidated companies, etc., and are aligned with the disclosure format of our IR materials from before. (All of the above notes also apply to page 28.)

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Business Unit Profits are projected to grow by JPY75.3 billion YoY thanks to factors such as a reaction to the impact of COVID-19 in FY2020 and the profit expansion of Pure, while natural catastrophes are projected to be at the same level as the average year (-JPY9.6 billion)

							(billions of JF	PY, except for %)
				FY2020 Results	FY2021 Projections	Yo	Ŷ	(Ref.)
	Applied FX rate (USD/JPY)		As of end- Dec. 2020 JPY 103.5	As of end- Mar. 2021 JPY 110.7	Change	%	YoY (Excluding FX effects)	
		Norti	h America	116.3	149.0	32.6	28.0%	19.4%
	Develo		Philadelphia	39.9	38.0	- 1.9	- 4.8%	- 11.0%
	Developed Markets		Delphi	45.6	65.0	19.3	42.5%	33.2%
	ırkets		ТМНСС	25.3	44.0	18.6	73.7%	62.3%
		Euro	ppe	- 12.4	8.0	20.4	-	-
	Emer	South & Central America		10.9	6.0	- 4.9	- 45.1%	- 44.3%
	Emerging Markets	Asia	& Oceania	- 6.0	14.0	20.0	-	-
	rkets	Midd	lle East & Africa	0.6	1.0	0.3	57.6%	42.9%
Tot	al No	on-Li	fe	97.3	173.0	75.6	77.7%	67.9%
Life	Life		- 0.5	- 5.0	- 4.4	-	-	
Pur	е			8.2	13.0	4.7	57.9%	47.6%
Total		91.6	167.0	75.3	82.2%	70.6%		

- North America

- PHLY: Projected to decline due to the assumption that natural catastrophes will be at the same level as the average year and a drop in investment income caused by lower yields, despite a reaction to the impact of COVID-19
- Delphi: Expected to grow mainly due to a reaction to the impact of COVID-19, although investment income will decline due to lower yields
- TMHCC: Projected to rise mainly due to a reaction to the impact of COVID-19, despite a reaction to the reserve takedown posted in FY2020
- Europe (Separated from the Middle East & African segment from this report)
 - Projected to rise thanks to a reaction to the impact of COVID-19, despite the assumption that natural catastrophes will be at the same level as the average year
 - South & Central America
 - Projected to shrink due to a reaction to the impact of COVID-19, although a JV established with Caixa Bank group will contribute to profits
- Asia & Oceania
 - Expected to grow mainly due to a reaction to the reserve provision for trade credit insurance posted in FY2020 in Australia
- Life Insurance (BUP is calculated on a financial accounting basis from this report as in the case of Domestic Life)
 - Projected to decline due to the provision for underwriting reserves in Singapore and Thailand
- Pure
 - Expected to grow in line with the projection made at the time of acquisition



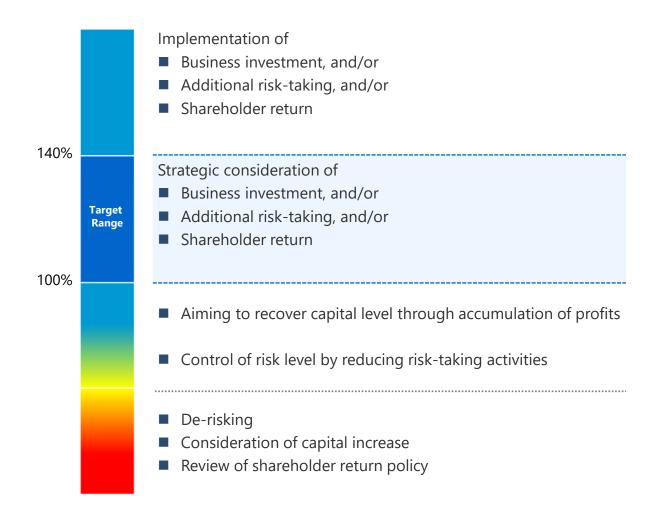


New Economic Solvency Ratio (ESR) Target Range



ESR was revised to deduct restricted capital from its calculation so that the ability to make investments and provide shareholder return can be shown in an easier-to-understand manner.

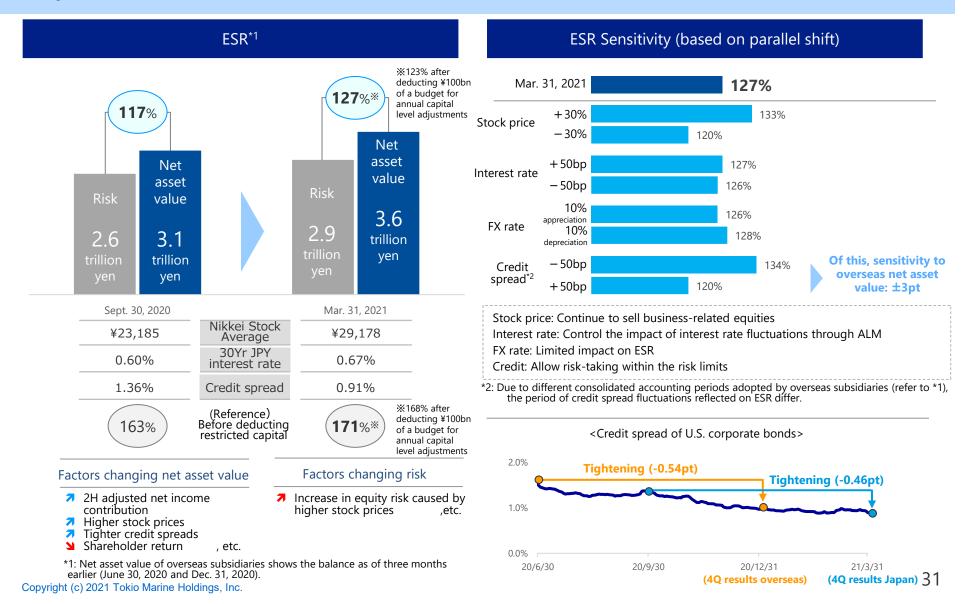
The model based on 99.95% VaR (equivalent to AA credit rating) is continued to be used for risk calculation. The target range for the new ESR is 100% to 140%.



ESR and Sensitivity



ESR as of March 31, 2021 was 127% (within the target range) reflecting profit contributions in 2H, rises in stock prices and shareholder return, etc.







Domestic Non-Life: NF FY2020 Results



Underwriting profit was JPY6.8 billion, increasing JPY4.0 billion YoY, mainly due to an increase in net premiums earned and a decrease in net incurred losses.

Net investment income and other was JPY17.2 billion, rising JPY13.6 billion YoY, chiefly owing to an increase in gains on sales of securities.

As a result of the above, net income grew to JPY17.0 billion, up JPY13.3 billion YoY (slightly better than FY2020 projection mainly due to the increase in net premiums earned).

					billions of JP
	FY2019	FY2020			FY2020 projection
	Results	Results	COVID-19 Impacts	YoY Change	(Pre COVID 19 Basis)
iderwriting profit/loss	2.7	6.8	1.5	4.0	6.8
(Underwriting profit/loss: excluding provision/reversal of catastrophe loss reserves)	- 0.2	7.4		7.6	7.
Net premiums written (Private insurance)	131.7	133.5		1.7	132.
Net premiums earned (Private insurance)*1	129.6	133.1		3.5	132.
Net incurred losses (Private insurance)*2	- 80.5	- 75.6		4.8	- 74.
Natural catastrophe losses	- 12.1	- 5.6		6.4	- 6.
Other than above	- 68.3	- 69.9		- 1.5	- 67.
Business expenses (Private insurance)	- 45.3	- 44.8		0.5	- 45
Provision/Reversal of catastrophe loss reserves	3.0	- 0.6		- 3.6	- 0
Auto	- 2.7	12.1		14.9	- 2
Fire	2.7	- 13.3		- 16.0	2
Provision/Reversal for nat-cat underwriting reserves	- 1.8	0.0		1.9	0
Provision/Reversal of underwriting result for the first year*3	- 2.1	- 5.3		- 3.1	- 5
t investment income (loss) and other	3.6	17.2	0.2	13.6	16
Net investment income/loss	4.0	17.5		13.5	17
Interest and dividends	4.7	4.0		- 0.6	4
Gains/Losses on sales of securities	3.1	14.9		11.8	14
Impairment losses on securities	- 1.2	- 0.1		1.1	
Gains/Losses on derivatives	- 0.9	- 0.3		0.5	- 0
dinary profit/loss	5.7	23.5		17.7	22.
traordinary gains/losses	- 0.0	- 0.6		- 0.5	- 0.
t income/loss	3.7	17.0	1.1	13.3	16.

*3 Provision for the general underwriting reserves excluding provision for unearned premiums

1. Plus and minus of the figures in the above table correspond to positive and negative to profit respectively.

2. Private insurance includes all lines excluding compulsory automobile liability insurance and residential earthquake insurance

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Underwriting Profit

Increased JPY4.0 billion YoY to JPY6.8 billion, mainly due to the following factors

- Net premiums written (Private insurance):
 - Increase in auto insurance due to rate revision and higher rate of policies with riders
 - Increase in sales of specialty insurance
- Net incurred losses (Private insurance):
 - Decrease in natural catastrophes
 - Increase in small size losses in fire and large losses in specialty insurance despite lower traffic accidents frequency due to COVID-19 related stay at home policies
- Catastrophe loss reserves:
 - Decrease in takedown of the reserves due to smaller claims. paid for natural catastrophes

XIncrease/Decrease of provision in auto and fire is manly due to balance transfer between the lines

- Provision/Reversal of underwriting result for the first year:
 - Increase due to a drop in net incurred losses in auto insurance
- Net Investment Income and Other
 - Increased JPY13.6 billion YoY to JPY17.2 billion, chiefly owning to an increase in gains on sales of business-related equities

Net Income

Rose JPY13.3 billion YoY to JPY17.0 billion due to the above factors, etc.



Underwriting profit is projected to increase by JPY8.0 billion YoY to JPY14.8 billion mainly due to reductions in various reserves.

Net investment income and other is projected to decrease by JPY12.0 billion YoY to JPY5.1 billion mainly due to a reaction to gains on sales of securities in FY2020.

Net income is projected to decrease by JPY5.6 billion YoY to JPY11.4 billion due to the above factors.

(billions of JPY

		(bill	ions of JPY)
	FY2020 Results	FY2021 Projections	YoY Change
nderwriting profit/loss	6.8	14.8	8.0
(Underwriting profit/loss: excluding provision/reversal of catastrophe loss reserves)	7.4	11.5	4.0
Net premiums written (Private insurance)	133.5	133.8	0.3
Net premiums earned (Private insurance)*1	133.1	134.4	1.2
Net incurred losses (Private insurance)*2	- 75.6	- 78.1	- 2.4
Natural catastrophe losses	- 5.6	- 4.0	1.6
Other than above	- 69.9	- 74.1	- 4.1
Business expenses (Private insurance)	- 44.8	- 45.7	- 0.9
Provision/Reversal of catastrophe loss reserves	- 0.6	3.3	3.9
Auto	12.1	- 2.8	- 15.0
Fire	- 13.3	6.7	20.1
Provision/Reversal for nat-cat underwriting reserves	0.0	0.0	- 0.0
Provision/Reversal of underwriting result for the first year*3	- 5.3	0.9	6.2
investment income (loss) and other	17.2	5.1	- 12.0
Net investment income/loss	17.5	5.4	- 12.0
Interest and dividends	4.0	3.8	- 0.2
Gains/Losses on sales of securities	14.9	3.2	- 11.6
Impairment losses on securities	- 0.1	-	0.1
Gains/Losses on derivatives	- 0.3	- 0.1	0.1
inary profit/loss	23.5	19.5	- 4.0
aordinary gains/losses	- 0.6	- 3.5	- 2.9
income/loss	17.0	11.4	- 5.6

*1 Excluding provision for nat-cat underwriting reserves

*2 Including loss adjustment expenses *3 Provision for the general underwriting reserves excluding provision for unearned premiums

Notes:

 Plus and minus of the figures in the above table correspond to positive and negative to profit respectively
 Private insurance includes all lines excluding compulsory automobile liability insurance and residential earthquake insurance

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- Underwriting Profit

Projected to increase by JPY8.0 billion YoY to JPY14.8 billion mainly due to the following factors:

- Net premiums written (Private insurance):
 - Sales expansion and Increase in auto insurance due to higher rate of policies with riders
 - Increase in specialty insurance due to sales expansion
- Net incurred losses (Private insurance):
 - **>** Higher traffic accident frequency in auto insurance
 - Decrease in natural catastrophes
- Catastrophe loss reserves:

Increase in the takedown due to a rise in the W/P loss ratio in fire %Increase/Decrease of provision in auto and fire is the reversal effect of balance transfer between the lines in FY2020.

- Provision/Reversal of underwriting result for the first year:
 - Reaction to provisions in auto insurance in FY2020
- Net Investment Income and Other
 - Projected to decrease JPY12.0 billion YoY to JPY5.1 billion mainly due to a reaction to gains on sales of business-related equities in FY2020
 - Net Income:
 - Projected to decrease JPY5.6 billion YoY to JPY11.4 billion due to the above factors, etc.



Adjusted Net Income (Group total)

Enhancing transparency and comparability / Linking with shareholder return

- For the Group total, "Adjusted Net Income" based on financial accounting is used from the perspective of enhancing transparency and comparability as well as linking with shareholder return
- Profit indicator for the Group total as the base for calculating capital efficiency (adjusted ROE) and source of dividends
- Calculation methods have been partially revised from FY2021 to enhance transparency and comparability

Business Unit Profit

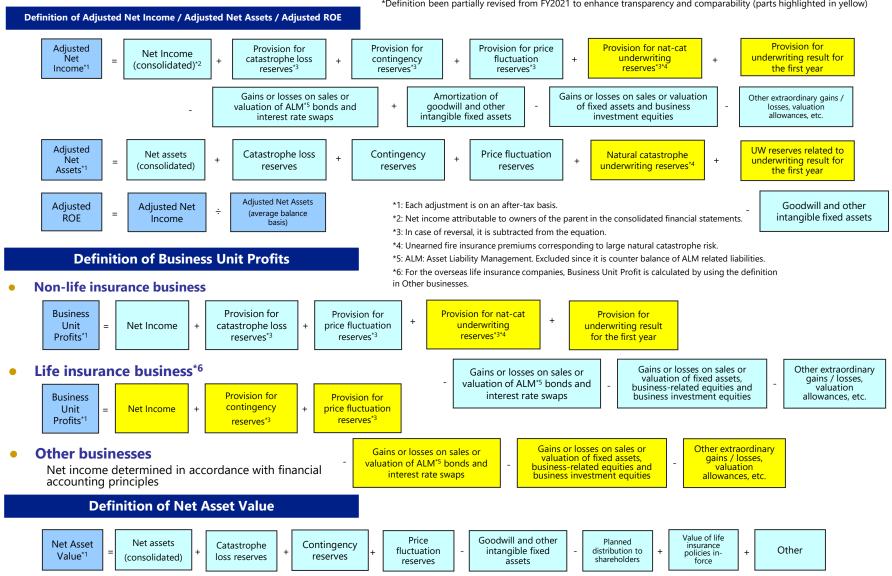
Creating long-term corporate value

- For each business domain, "Business Unit Profits" is used from the perspective of accurately assessing corporate value including economic value, etc. for the purpose of long-term expansion
- KPIs for life insurance business are based on Net Income from FY2021

		Adjusted Net Income	Business Unit Profit
Domestic	Gains or losses on sales of business-related equities	Included	Excluded
Non-life	Provision for reserves of capital nature, etc.	Excluded	Excluded
Other than the above	Amortization expense of goodwill and other intangible fixed assets	Excluded	Excluded

<Main differences>





*Definition been partially revised from FY2021 to enhance transparency and comparability (parts highlighted in yellow)



Adjusted Net Income for FY2020 rose by JPY49.4 billion YoY to JPY336.1 billion.

(billions of JPY)

Reconciliation^{*1}

Note: Factors positive to profit are shown with a plus sign

			(
	FY2019 Results	FY2020 Results	YoY Change	
Net income attributable to ow ners of the parent (consolidated)	259.7	161.8	-97.9	
Provision for catastrophe loss reserves ^{*2}	-49.7	+53.2	102.9	
Provision for contingency reserves ^{*2}	+0.8	+1.4	0.6	
Provision for price fluctuation reserves ^{*2}	+6.9	+7.1	0.2	
Gains or losses on sales or valuation of ALM ^{*3} bonds and interest rate swaps	-12.5	+3.6	16.1	
Gains or losses on sales or valuation of fixed assets and business investment equities	+8.5	+8.2	-0.3	
Amortization of goodwill and other intangible fixed assets	+77.7	+88.1	10.3	
Other extraordinary gains/losses, valuation allowances, etc.	-4.8	+12.4	17.3	
Adjusted Net Income	286.7	336.1	49.4	

*1 Each adjustment is on an after-tax basis.

*2 In case of reversal, it is subtracted from the equation.

*3 ALM: Asset Liability Management. Excluded since it is the counter-balance of ALM related liabilities.

- Provision for catastrophe loss reserves:
 - Increased mainly due to a decrease in natural catastrophes and the impact of COVID-19 in Domestic Non-life
- Gains or losses on sales or valuation of ALM bonds and interest rate swaps:
 - Improved mainly due to a reaction to the losses on sales in FY2019
- Amortization of goodwill and other intangible fixed assets:
 - Increased mainly due to the consolidation of Pure
- Other extraordinary gains or losses, valuation allowances, etc.:
 - Increased mainly due to allowances for sales and valuation losses on equities of overseas subsidiaries, etc.



Adjusted Net Income for FY2021 is projected to rise by JPY24.3 billion YoY to JPY424.0 billion

Reconciliation^{*1}

: Factors positive to profit are shown with a plus sign	FY2020 Results	FY2021 Projections	YoY Change
Net income attributable to owners of the parent consolidated)	161.8	315.0	153.1
Provision for catastrophe loss reserves ^{*2}	+53.2	+33.0	-20.2
Provision for contingency reserves ^{*2}	+1.4	+0.0	-1.4
Provision for price fluctuation reserves *2	+7.1	+7.0	-0.1
Provision for nat-cat underwriting reserve ^{*2,3}	+5.9	-0.0	-5.9
Provision for underwriting result for the first year	+57.5	-27.0	-84.5
Gains or losses on sales or valuation of ALM ^{*3} bonds and interest rate swaps	+3.6	+1.0	-2.6
Gains or losses on sales or valuation of fixed assets and business investment equities	+8.2	-0.0	-8.2
Amortization of goodwill and other intangible fixed assets	+88.1	+94.0	5.8
Other extraordinary gains/losses, valuation allowances, etc.	+12.4	-0.0	-12.4
djusted Net Income	399.6	424.0	24.3

*1 Each adjustment is on an after-tax basis.

*2 In case of reversal, it is subtracted from the equation.

*3 Unearned premiums for fire insurance corresponding to the risk of large-scale natural catastrophes

*4 ALM: Asset Liability Management. Excluded since it is the counter-balance of ALM related liabilities.

(billions of JPY)

- Provision for catastrophe loss reserves:
 - Decrease mainly due to a reaction to a decrease in natural catastrophes and the impact of COVID-19 in Domestic Non-life
- Provision of underwriting result for the first year:
 - > Decrease mainly due to a reaction to a decrease in natural catastrophes and the impact of COVID-19 in Domestic Non-life
- Other extraordinary gains or losses, valuation allowances, etc.:
 - **>** Decrease mainly due to the reversal effect of allowances for sales and valuation losses on equities of overseas subsidiaries, etc.



(billions of JPY)

• Adjusted Net Assets*1

	FY2020 Results	FY2021 Projections	YoY Change
Net assets(consolidated)	3,664.0	3,822.0	157.9
Catastrophe loss reserves	+744.7	+777.0	32.2
Contingency reserves	+43.1	+43.0	-0.1
Price fluctuation reserves	+92.2	+99.0	6.7
Nat-Cat underwriting reserves	+22.5	+22.0	-0.5
Provision of underwriting result for the first year	+84.8	+57.0	-27.8
Goodwill and other intangible fixed assets	-851.7	-791.0	60.7
Adjusted Net Assets	3,799.8	4,032.0	232.1

• Adjusted ROE

	FY2020 Results	FY2021 Projections	YoY Change
Net income(consolidated)	161.8	315.0	153.1
Net assets(consolidated) ^{*2}	3,518.0	3,743.0	225.0
Financial acccounting basis ROE	4.6%	8.4%	3.8pt

	FY2020 Results	FY2021 Projections	YoY Change
Adjusted Net Income	399.6	424.0	24.3
Adjusted Net Assets ^{*2}	3,542.3	3,916.0	374.0
Adjusted ROE	11.3%	10.8%	-0.5pt

*2 average balance basis

*1 Each adjustment is on an after-tax basis

Business Unit Profits (FY2020 Results and FY2021 Projections)



			(billions of JPY)
Business Domain	FY2020 Results	FY2021 Projections	YoY Change
Domestic Non-Life	191.5	145.0	-46.5
TMNF	175.3	139.0	-36.3
Domestic Life ^{*1}	52.7	48.0	-4.7
TMNL	52.7	48.0	-4.7
International Insurance	91.6	167.0	75.3
North America	116.3	149.0	32.6
Philadelphia	39.9	38.0	-1.9
Delphi	45.6	65.0	19.3
TMHCC	25.3	44.0	18.6
Europe	-12.4	8.0	20.4
South & Central America	10.9	6.0	-4.9
Asia & Oceania	-6.0	14.0	20.0
Middle East & Africa	0.6	1.0	0.3
International Non-Life ^{*2}	97.3	173.0	75.6
International Life	-0.5	-5.0	-4.4
Pure	8.2	13.0	4.7
Financial & General	7.3	4.0	-3.3

*1: Excluding capital transactions

- *2: International Non-Life figures include some life insurance figures of composite overseas subsidiaries
- *3: Based on the new difinition (see p. 36 for details)

Reconciliation of Business Unit Profits (FY2020 Results and FY2021 Projections)



• Domestic Non-life^{*1} (TMNF)

	FY2020 Results	FY2021 Projections	ΥοΥ
Net income for accounting purposes	109.3	220.0	110.6
Provision for catastrophe loss reserves ^{*2}	+52.0	+36.6	-15.4
Provision for price fluctuation reserves *2	+4.4	+4.4	0.0
Provision for nat-cat underwriting reserves"23	+6.0	-	-6.0
Provision for underwriting result for the first year	+53.7	-26.4	-80.1
Gains or losses on sales or valuation of ALM ³ bonds and interest rate swaps	+1.1	+0.7	-0.3
Gains or losses on sales or valuation of fixed assets, business-related equities, and business investment equities	-58.5	-59.4	-0.8
Intra-group dividends	-43.9	-52.8	-8.9
Other extraordinary gains/losses, valuation allowances, etc	+51.0	+16.4	-34.6
Business Unit Profits	175.3	139.4	-35.8

*1 Each adjustment is on an after-tax basis.

*2 In case of reversal, it is subtracted from the equation.

*3 Unearned premiums for fire insurance corresponding to the risk of large-scale natural catastrophes

*4 ALM: Asset Liability Management. Excluded since it is the counter-balance of ALM related liabilities.

*5 Extra ordinary gains/losses, head office expenses, etc.

*6 Based on the previous definition

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• Domestic Life^{*1}

(billions of JPY)

	FY2020 Results	FY2021 Projections	ΥοΥ
et income for accounting purposes	46.4	47.0	0.5
Provision for contingency reserves'2	+ 1.1	+ 0.3	- 0.8
Provision for price fluctuation reserves ^{*2}	+ 2.5	+ 0.9	- 1.6
Gains or losses on sales or valuation of ALM*3 bonds and interest rate swaps	+ 2.5	+ 0.5	- 2.0
Gains or losses on sales or valuation of fixed assets, business-related equities, and business investment equities	0.0	0.0	-
Other extraordinary gains/losses, valuation allowances, etc	-	-	-
usiness Unit Profits	52.7	48.0	- 4.7

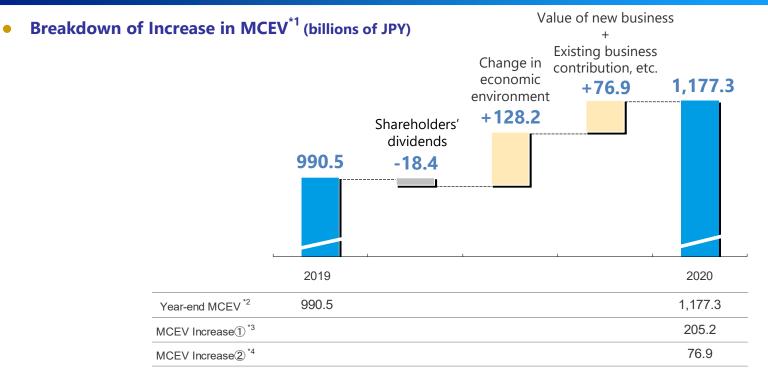
• International Insurance^{*1}

	FY2020 Results ^{*6}	FY2021 Projections
Overseas subsidiaries Net income for accounting purposes	130.7	184.0
Difference with EV (Life)	+5.0	
Adjustment of non-controlling interests	-2.1	
Difference of subsidiaries covered	-44.7	
Other adjustments ^{*5}	+12.2	
Business Unit Profits	101.1	167.0

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TMNL Supplement on MCEV





*1 : Figures are before review by an independent third party

*2: Figures are after payment of shareholders' dividends of the prior fiscal year

*3: Excluding the effects of payment of shareholders' dividends

*4: Excluding the effects of payment of shareholders' dividends and changes in economic environment

• Break down of MCEV Balance & Value of New Business, etc. (billions of JPY)

		FY2019	FY2020	YoY Change
Fiscal Year-end MCEV		990.5	1,177.3	186.8
	Adjusted net worth	1,113.0	854.6	- 258.3
	Value of in-force	- 122.4	322.7	445.2
Value of new business		37.3	55.0	17.7
Value of new business + Existing business contribution		62.8	88.9	26.1

Note: Figures are before review by an independent third party

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